

REGISTRATION INFORMATION FOR MOBILE BROWSER OPERATOR

FREQUENTLY ASKED QUESTIONS (FAQ)

Created: Feb 2016

Last updated: Sept 2019

FREQUENTLY ASKED QUESTIONS (FAQ)

QNS:

Why am I required to register now? Why is a seasonal pass required when previously an ad-hoc access pass will suffice?

ANS:

In light of the heightened security & safety operating climate, mobile bowzers (operating within “C” security zone) are required to register to better ensure safety and security considerations for the CAC community. Seasonal Passes allow through access without stopping at the CAC pass office thereby avoiding high vehicle & human traffic flow.

FREQUENTLY ASKED QUESTIONS (FAQ)

QNS:

What happens if I am unable to register before the deadline of 1st May 2016?

ANS:

All mobile browsers lacking the proper authorisation / licences will be denied entry into CAC from 1st May 2016 onwards. For special cases, application party may write to CAG at cacfeedback@changiairport.com for additional guidance.

FREQUENTLY ASKED QUESTIONS (FAQ)

QNS:

Can I just make a single application for my entire fleet of mobile bowzers and pool of operator?

ANS:

Each and every single operator and mobile bowser has to be licensed to access CAC. The relevant forms (“A” & “B”) to be adopted for operator or mobile bowser can be obtained from the Changi Airport Group, Air Cargo Website.

Do note that form C & D only has to be submitted once per mobile fuel bowser operator.

FREQUENTLY ASKED QUESTIONS (FAQ)

QNS:

What if I am unable to meet the application requirement as specified in the forms or secure a seasonal pass for the mobile bowser operator / driver?

ANS:

You may get in-touch with the Air Cargo Ops team at email address: cacfeedback@changiairport.com for further information and advice.

FREQUENTLY ASKED QUESTIONS (FAQ)

QNS:

What if my mobile bowser contains non-class 3 dangerous goods i.e petrol, diesel? Or fall below the SCDF required transportation volume for licences? Will I still be required to register?

ANS:

Yes. Registration is still required and only relevant fields that is applicable to your vehicle and operator will apply. Operator may produce the necessary paperwork to establish SCDF waiver.

However, please note that non-standard receptacles / holding units to transport fuel is not allowed in CAC unless special permission / waiver has been obtained from CAG or authorities.

FREQUENTLY ASKED QUESTIONS (FAQ)

QNS:

If my mobile browser carries product that is below the quantity threshold as stipulated by SCDF and I qualify under SCDF exemption orders, am I required to register?

ANS:

Yes. Registration is still required. However, you may indicate in your application that you qualify under SCDF exemption orders and relevant SCDF documentation requirement can be omitted for your application.

FREQUENTLY ASKED QUESTIONS (FAQ)

QNS:

Why does the validity for the access licenses and permit varies for my driver and vehicles? Why does some firms seems to be getting longer validity?

ANS:

Due to the validity period for supporting documents i.e. the PE tank test & HTDP etc , the licences and labels issued by CAG will always be pegged to the validity of the supporting documents as well. The difference in validity period is for CAG to ensure that vehicle safety and operator training is always current and in compliance to required standards.

FREQUENTLY ASKED QUESTIONS (FAQ)

QNS:

What happens after my access licence and label has expired / or is soon to expire?

ANS:

For operators with expired or soon-to-expire licences / permits, they are required to approach CAG Air Cargo department for renewal or re-application. Only the relevant expired forms needs to be filled up for renewal / re-application. You may get in-touch with the Air Cargo Ops team at email address: cacfeedback@changiairport.com for further information.

FREQUENTLY ASKED QUESTIONS (FAQ)

QNS:

What happens if my mobile bowser is a RU licenses plate vehicle for aerodrome usage only and I do not have the required SCDF endorsement documents?

ANS:

For cases described above, operators may produce any SCDF supporting documents e.g. email supporting the claims to CAG Air Cargo department as part of the application. Only the relevant fields in the application forms needs to be filled up.

You may get in-touch with the Air Cargo Ops team at email address: cacfeedback@changiairport.com for further information.

FREQUENTLY ASKED QUESTIONS (FAQ)

QNS:

What happens if my mobile browser is empty upon entry and is meant for ferrying fuel (class 3-related or flammable) content out of CAC?

ANS:

Yes. Registration is required. Relevant fields applicable to vehicle and operator will continue to apply. Waived permit access can be provided on case-by-case basis when there are supporting reasons for waiver with appropriate paperwork.

Kindly note that Import cargo permit or declaration for Singapore Customs may apply for such scenario at the CAC checkpoint egress.

You may get in-touch with the Air Cargo Ops team at email address: cacfeedback@changiairport.com for further information.