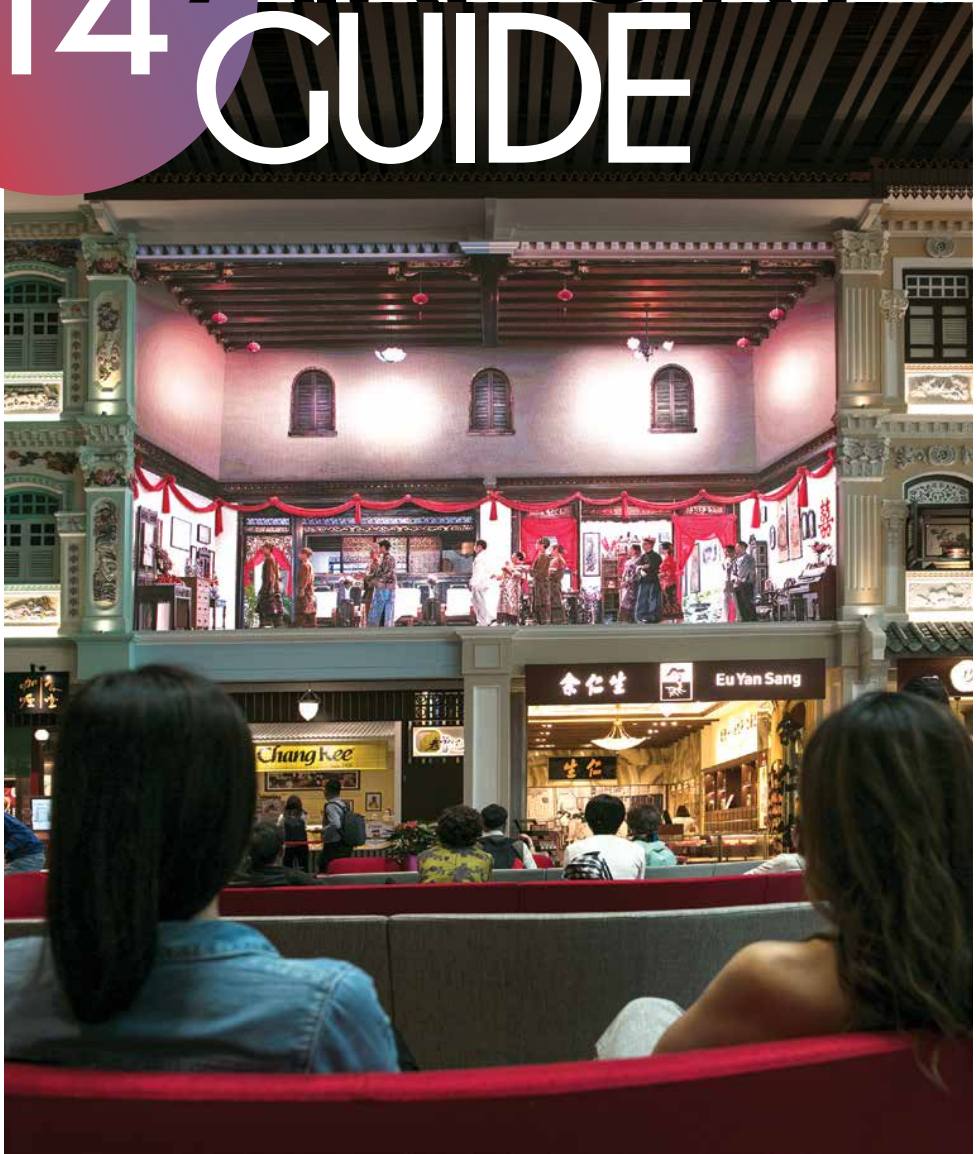


YOUR GUIDE TO CHANGI AIRPORT'S **NEWEST TERMINAL**

T4 AIRPORT GUIDE



Heritage Zone
Transit Hall

Catch the 2 musical sets of Peranakan Love Story and Nanyang Blossom, played at every 15 minutes interval.

Return Singapore Happier to your Shopping

Buy before you fly on Departure or iShopChangi.com and Collect on Return



Shop handsfree and make your return a happier one

IN-STORE

ONLINE

Participating Outlets:



🕒 24 hours

📍 Collect at the DFS Wines & Spirits store nearest to your baggage claim belt at the arrival terminal (after Immigration)



🕒 24 hours

📍 Collect at The Shilla Duty Free Departure Central stores for T1, T2 & T3 and Arrival Hall store for T4



🕒 T1: 6am to 12am
T2 & T3: 6am to 1am
T4: 7am to 11pm

Collection will not be available from 11pm to 7am

📍 Collect at Sprint-Cass Electronics stores at T1, T2, T3 Departure Transit stores and E-Gadget Mini at T4 Departure Public store

The service for Sprint-Cass is only available from 1 October – 9 December 2019



Shop 30 days in advance and up to 12 hours before your flight at your own pace and comfort.

Collect on Return:

- ✔️ Only applicable to The Shilla Duty Free and DFS Wines & Spirits
- 📍 Collect at The Shilla Duty Free and DFS Wines & Spirits store nearest to your baggage claim belt at the arrival terminal (after Immigration)
- 🕒 The Shilla Duty Free: 6am to 1am
DFS Wines & Spirits: 24 hours



SCAN TO FIND OUT MORE

UNIQUE ATTRACTIONS

Be mesmerised by the unique cultural and architectural features of T4!



Petalclouds

Transit Hall / Public Area

This large-scale kinetic sculpture consists of 6 structures suspended 200m above T4's Central Galleria. Its movement is synchronised to animated lighting and music, designed to enthral passengers and visitors.



Hey, Ah Chek!

Public Area

"Hey Ah Chek!" is a bronze sculpture by Cultural Medallion winner, Chong Fah Cheong. This figurative sculpture depicts a nostalgic scene in the 1950s of a mother and son hailing a trishaw rider after a trip to the market, is easily recognised by Singaporeans and foreigners.



Les Oiseaux

Public Area

This beautifully crafted stainless steel wire sculpture features three birds symbolising the connection between sky and earth, between dream and reality, and reflect the poetry of daily life.



Steel in Bloom

Transit Hall

The garden's 6-metres high centrepiece features intricate botanical motifs modelled in steel. This structure is juxtaposed with plants that have inspired its design, creating a sense of contrast in harmony.

T4 FLIGHT INFORMATION



Refer to the Flight Information screens for your departing gate and time.



Be at your departure gate at least 30 minutes before your departure time.



Transit passengers who have cleared Arrival Immigration will not be able to enter the Transit Hall until they have checked-in for their connecting flight departing from T4.

TRANSIT & TRANSFER



Download the iChangi App for more information about the tour itineraries.

FREE SINGAPORE TOUR

SEE SINGAPORE IN UNDER 3 HOURS

You may just be passing through this tiny island-state, but you can still discover Singapore's sights and sounds, and rich heritage on a Free Singapore Tour. If you have **at least 5.5 hours to 24 hours to spare** till your connecting flight, join one of our free 2.5-hour guided tours.



HSBC Rain Vortex



Canopy Park

JEWEL TOUR

Discover a wondrous world where nature meets retail in this 2.5-hour walking tour showcasing Changi Airport's latest development, Jewel. Immerse in a lush green sanctuary as you hike through the Shiseido Forest Valley, marvel at the HSBC Rain Vortex, and sample local delicacies at Five Spice. Traverse through Canopy Park and discover the many attractions housed within the park too!

Registration Closes	Tour Timing	Flight Departs After
JEWEL TOUR <i>(Walking tour)</i>		
9.30am	10.30am – 1.00pm	3.00pm
5.00pm	6.00pm – 8.30pm	10.30pm
HERITAGE TOUR <i>(Bus tour, includes two short photo stops)</i>		
8.00am	9.00am – 11.30am	1.30pm
9.00am	10.00am – 12.30pm	2.30pm
11.30am	12.30pm – 3.00pm	5.00pm
1.30pm	2.30pm – 5.00pm	7.00pm
3.00pm	4.00pm – 6.30pm	8.30pm
CITY SIGHTS TOUR <i>(Bus tour, includes two short photo stops)</i>		
5.00pm	6.00pm – 8.30pm	10.30pm
6.30pm	7.30pm – 10.00pm	12.00am

JEWEL TOUR Exclusives!

- ◆ **Complimentary access** into Canopy Park (worth SGD5).
- ◆ **10% discount** on selected items at GIFT by Changi Airport.
- ◆ **For SIA passengers:**
 - * **Complimentary access** onto Walking Net (worth SGD15).
 - * Visit Changi Experience Studio at a **special rate** of SGD19 (U.P. SGD25).

REGISTRATION DETAILS

To register, **please remain in the Transit Hall and do not clear immigration**. Seats are subjected to availability on a first-come, first-served basis, and other terms and conditions apply.

Registration Booths

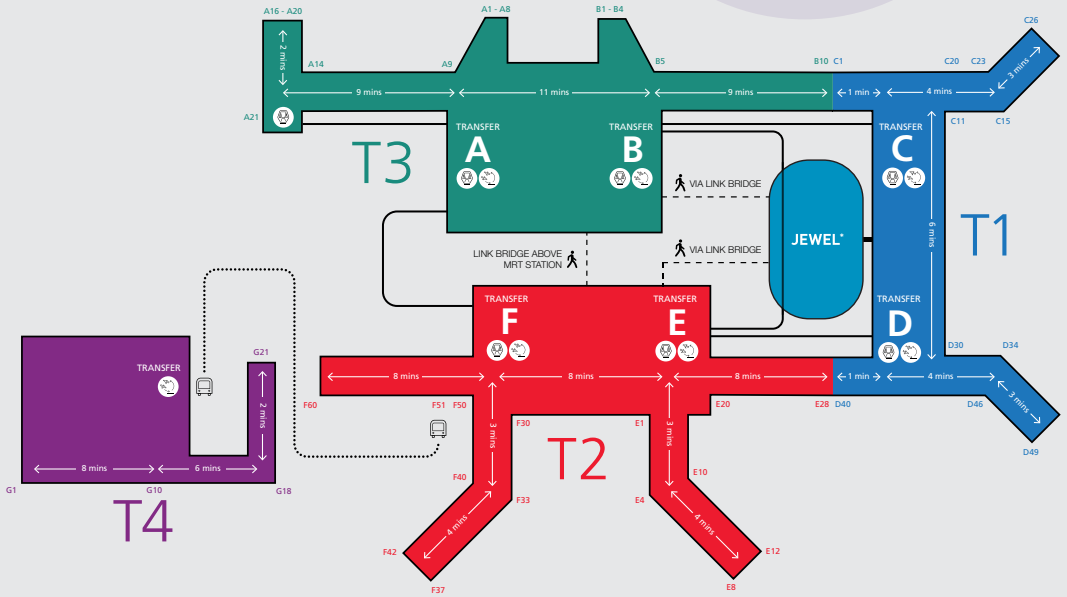
T2 Level 2, Transit Hall
(between Transfer Lounge F and Skytrain to Terminal 3)

T4 For passengers arriving in Terminal 4, take the transit shuttle bus to Terminal 2 for registration. You may enquire at the nearest Information Counter for details.

Required Documents

Passport, boarding passes and entry visa (if applicable)

CONNECTING BETWEEN TERMINALS



Skytrain connecting

T1, T2 and T3

Operates from 5.00am to 2.30am

T1, T2 and T3 are connected by a free Skytrain service at both Transit Hall and Public Area.

Public Shuttle Bus connecting

T1, T2 and T3

Operates from 2.30am to 5.00am

During non-operational hours of the Skytrain, a free public shuttle bus service will be provided for connection between T1 – T2 and T1 – T3.

Please proceed to the following pick up points:

- At T1: Departure Hall Door 5
- At T2: Departure Hall Door 1
- At T3: Departure Hall Door 8

For connection between T2 – T3, passengers can transfer by foot using the link bridge above MRT station.

Transit Shuttle Bus between

T4 and T2

Operates 24-hours

For passenger with a valid onward boarding pass.

Please proceed to the following shuttle bus pick up points:

- At T4: Transfer Lounge
- At T2: Gate F51

Public Shuttle Bus between

T4 and T2

Operates 24-hours

Please proceed to the following shuttle bus pick up points:

- At T4: Arrival Hall Door (Opposite Clinic)
- At T2: Arrival Hall Door 1

Getting to Jewel*

Jewel is connected to **T1, T2 and T3** via Public Area

From T1

Jewel's North entrance is connected to T1, Arrival Hall at Level 1.

From T2

Make your way to Departure Hall, Level 2 (Row 1) and take the escalator to Level 3 to access the link bridge to Jewel.

From T3

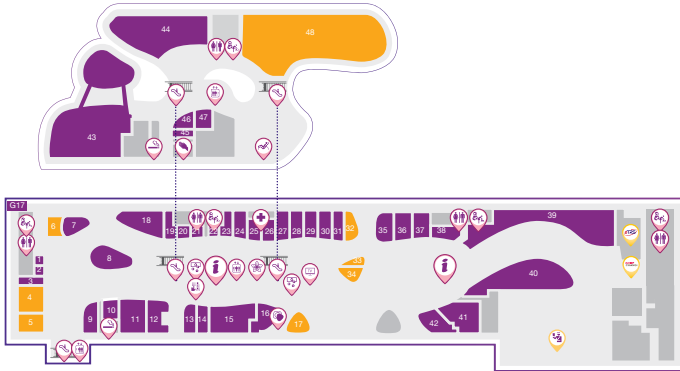
Link bridge is located at Departure Hall, Level 2 (near Crowne Plaza).

From T4

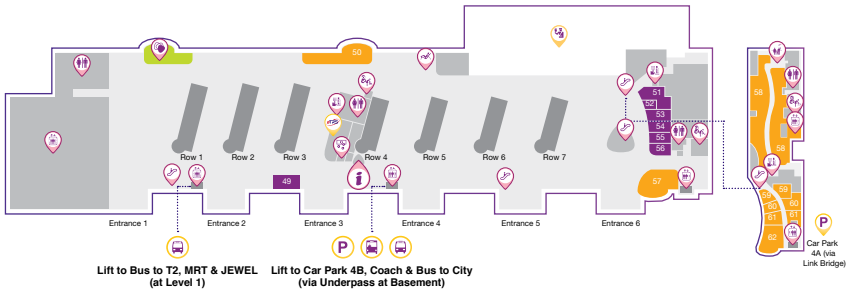
Take the complimentary Airport Shuttle Bus to T2 and make your way to Departure Hall, Level 2 (near Row 1). Take escalator to Level 3 to access the link bridge to Jewel.

TERMINAL MAP

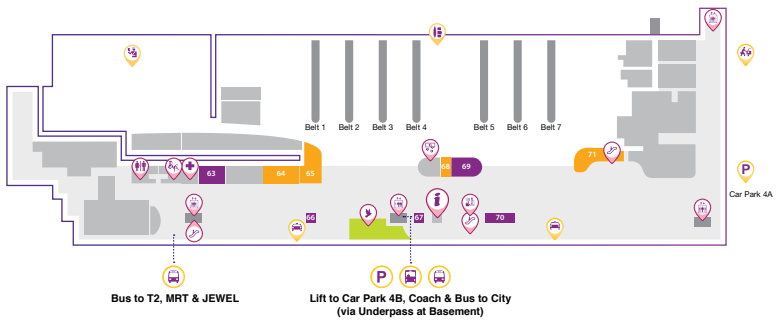
Transit Hall Level 2



Departure Level 2



Arrival Level 1



LEGEND

- | | | | | |
|-----------------|----------------|--------------------|---------------|----------------|
| Arrival Pick-up | Bus | Cash Machine (ATM) | Lift | Steel in Bloom |
| Car Park | Coach | Clinic | Money Changer | Toilet |
| Immigration | Odd-size | Escalator | Petal Clouds | TV Lounge |
| GST Refund | iShopChangi | Information | Prayer Room | Smoking Room |
| Taxi | Baby Care Room | Les Oiseaux | Snooze Lounge | |

TERMINAL DIRECTORY

TRANSIT |

General operating hours in transit hall:

Retail & Services and Food & Beverage 6am – 12am, unless otherwise stated.



RETAIL & SERVICES

LEVEL 2

14	adidas Homecourt
19	Airport Pharmacy
13	Avenue Kids
1	Bee Cheng Hiang
2	Bengawan Solo
43	Blossom - SATS & Plaza Premium Lounge
28	Calvin Klein <i>(Opening Dec 19)</i>
44	Cathay Pacific Lounge
37	Charles & Keith
46	Cheers
35	Coach
7, 39	Cosmetics & Perfumes by The Shilla Duty Free
8	Discover Singapore
20	E-Gadget @ T4
3	Eu Yan Sang

35	Furla
42	Gassan Watches
25	Giordano
21	iStudio
27	Kate Spade New York
24	Lacoste
22	Luvenus
36	Michael Kors
10	Moleskine
31	Montblanc
26	Pazzion
47	Peranakan Gallery
15	The Fashion Place
29	Trunk & Co.
45	Smarte Carte Baggage Storage
30	Sunglass Hut
23	Swarovski
9	Taste Singapore
41	The Cocoa Trees
38	TWG Tea Boutique
11	Uniqlo

18, 40	Wines & Spirits by DFS
16	WH Smith
12	ZAKKASG



FOOD & BEVERAGES

LEVEL 2

4	Curry Times by Old Chang Kee
5	Heavenly Wang
34, G17	Paris Baguette
6	Texas Chicken
33	The Coffee Bean & Tea Leaf
17	Tiger Den
32	Treasures Yi Dian Xin by Imperial Treasure

LEVEL 2M

48	International Food Hall
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PUBLIC |

General operating hours for all public area:

Retail & Services 7am – 11pm, Food & Beverage 10:30am – 11pm, unless otherwise stated.



RETAIL & SERVICES

LEVEL 1

63	Baggage Storage
70	Big Bus Tours
67	Car Rental – Avis / Budget
70	Changi Meet & Greet ⌚ 6am – 12am
66, 70	Changi Recommends
69	Cheers
70	Starhub

LEVEL 2

55	Bakery Cuisine
56	Bee Cheng Hiang
49	Changi Recommends

53	Cosmetics & Perfumes by The Shilla Duty Free
52	E-Gadget Mini by Sprint-Cass
54	Kaboom
51	Watsons Personal Care Store



FOOD & BEVERAGES

LEVEL 1

68	LiHO ⌚ 7am – 11pm
64	Ma Mum
71	Old Street Bak Kut Teh ⌚ 8am – 10pm
65	Paris Baguette

LEVEL 2

57	O'Coffee Club Xpress
50	Starbucks Coffee

LEVEL 2M

60	ANDES by ASTONS
58	Food Emporium ⌚ 7am – 11pm
59	Goshin Ramen*
61	London Fat Duck
62	McDonald's

Halal * Pending Halal Certification

24-hours

SPLURGE AND SAVOUR

Whether it's for retail therapy or satisfying your cravings, T4 offers great options for all.



Kate Spade New York

Since its launch in 1993 with a collection of six essential handbags, Kate Spade New York has always stood for optimistic femininity. Today, the brand is a global life and style house with handbags, ready-to-wear, jewelry, footwear, gifts, home décor and more.



Trunk & Co.

Being on the go is a lifestyle. Samsonite introduces Tri-Tech. This new frame luggage-style is suitable for travellers who want to travel in style with smart practical features along with high security.



Treasures Yi Dian Xin by Imperial Treasure

Treasures Yi Dian Xin aspires to deliver the "Art of Daily Luxury" through affordably-priced dishes that use only quality ingredients. Come savour authentic Hong Kong dim sum, classic Chinese barbeque dishes, noodles and congee at Treasures Yi Dian Xin.



Paris Baguette

Paris Baguette is an internationally renowned premium bakery-cafe specialising in artisanal breads, pastries, salads, sandwiches and cakes. An authentic artisanal French Bakery that starts baking and making in-house using the finest ingredients.

AWESOME GIFT IDEAS

Pick up these lovely items and surprise your special someone.



1. Brick Ruched Embellished Ankle Boots, \$75.90 from *CHARLES & KEITH*;
2. Home's Favourite Fruit Cookies Tiffin (Durian, Lychee, Cranberry), \$26.90 from *Discover Singapore*;
3. Moomin Single Zip Pouch w/ Wristlet, \$27.94 from *ZakkaSG*;
4. Marc Jacobs The Snapshot Camera Bag, \$590 from *The Fashion Place*;
5. theBalm Cosmetics Nude Beach Nude Eyeshadow Palette Vol. 3, \$57.50 from *Airport Pharmacy*;
6. Miu Miu Noir Heart Shaped Sunglasses, \$415.90 from *Sunglass Hut*;
7. Men Frog Embroidery Polo, \$43 from *Giordano*;
8. Ultraboost 19, \$280 from *adidas Homecourt*;
9. Flannel Checked Long Sleeve Shirt, \$29.90 from *UNIQLO*

DELICIOUS DELIGHTS

Head over to T4 for a quick bite or a leisurely meal.

Serving Local and International Favourites Under One Roof

Food Emporium

Level 2M

Immerse yourself in Singapore's rich culinary culture here at Food Emporium! Awaken your senses with the aroma and taste of your local favourites, while enjoying the interior inspired by Singapore's unique architectural heritage. Reminisce your childhood memories at the Kid's Dining Area where kids can dine and play amidst local-themed fixtures such as the iconic Dragon Playground. Finally, let the panoramic view of the airport runway make your dining experience extra delightful!



Breakfast Set, Chicken Rice and Japanese Curry Rice



Ma Mum

Level 1

Enjoy a wide array of delicious traditional local fare at the new Halal concept restaurant, Ma Mum. Named after the charming local expression "mum mum" ("to eat" in local baby talk), this is where friends and loved ones gather to play, relax, and most importantly, eat.



Bakery Cuisine

Level 2

Crispy, crunchy and savoury, Bakery Cuisine's *murukku* is a must for anyone interested in traditional Indian snacks. Made with fresh ingredients, top-quality rice flour and multiple spices, every bite is filled with a unique taste and fragrance.

WE'RE ABSORBING **GST** ON YOUR SHOPPING, ONLY FOR CHANGI REWARDS MEMBERS

MUST BUYS

Check out the trendiest products of this season!



1. Gucci Flora Emerald Gardenia EDT 50ml, \$114.45 from *Cosmetics & Perfumes by The Shilla Duty Free*;
2. Feliztrip Kids Camera, \$69.90 from *E-Gadget Mini*;
3. OLAY Regenerist Whip Face Moisturiser 50g, \$54.90 from *Watsons Personal Care Store*

**iSHOP
CHANGI**
SHOP ONLINE. SHOP TAX-FREE.

iShopChangi.com allows you to shop without any fuss 30 days in advance and up to 12 hours before you fly! The e-store allows you to browse and shop over 800 brands across 4 terminals so you get to enjoy the true freedom of duty-free retail therapy!



Shop online from a range of duty-free products at iShopChangi.com, before you depart from or arrive at Changi Airport.



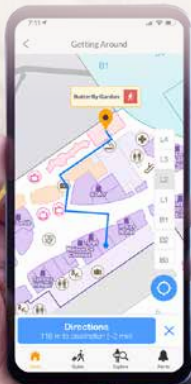
Collect your purchases from the designated iShopChangi Collection Centres before departing or upon arrival at The Shilla Duty Free and DFS stores located at the baggage claim hall.



Fly with ease!



Scan to shop now!



Download the iChangi App



Flight Updates



Changi Rewards E-card



Wayfinding



Personalised Experience



TOP

5

THINGS
TO DO
IN JEWEL



Jewel, Level 4

01

**DISCOVER
INSTA-WORTHY
PHOTO SPOTS**

With stunning installations and breath-taking views at different vantage points of Jewel, endless photo opportunities await! Don't forget to add #hereatJewel and #jewelchangiairport and tag us @JewelChangiAirport when you upload them.

02

**IMMERSE
YOURSELF IN
NATURE**

Hike up the 4-storey Shiseido Forest Valley and discover intriguing plants from all around the world. With more than 900 trees and palms, and about 60,000 shrubs, immerse yourself in this green wonderland.

03

**EXPLORE JEWEL'S
CANOPY PARK**

Experience wonder at this 14,000 sqm recreational park which features world-class play attractions for the young and young-at-heart.

04

**DINE IN
THE GREAT
OUTDOORS,
INDOORS**

Dine in airy terraces set in pleasant gardens, with views to savour and menus to tempt. There's all the charm of al fresco dining in Singapore set in cool comfort.

05

**PICK UP UNIQUELY
SINGAPORE GIFTS**

Bring back memories of Changi and Jewel through unique collections at GIFT by Changi Airport! Located on level 4, the lifestyle shop offers travel and lifestyle products to pick for your loved ones.

Changi Rewards

Sign up for FREE membership now & get to enjoy these benefits:



**Shopping
Rebates**

Earn points to offset your next purchase



**Exclusive
Events**

Be invited to members-only events



GST Absorbed

Enjoy GST Absorbed shopping at public areas in Changi Airport



Points to Miles

Convert points to KrisFlyer Miles



Scan to sign up now!
www.changirewards.com/register.aspx

Connect with us on social media



@ChangiAirport



youtube.com/changiairport



Review us on TripAdvisor

All prices are correct at the time of print. Prices are in Singapore Dollar (S\$), excluding GST. Items featured are subject to stock availability.

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