

SECTION 3: QUALITY POLICY

QUALITY POLICY

We strive to deliver excellent customer satisfaction in our project development and management services by :

1. Understanding and Fulfilling Internal and External Customers' Needs
2. Ensuring Safe, Smooth and On-time Project Delivery with Minimal Inconvenience to Users
3. Completing Projects with Quality Outcome Within Budget
4. Responding Expeditiously to Customers' Requests
5. Continuously Improving our Quality Management System as well as our Professional Services to our Customers.

QUALITY OBJECTIVES

To meet the quality policy, we shall establish and track pertinent quality objectives at relevant functions and levels for optimising the use of our resources and ensuring customer requirements/ satisfaction are met.

The Quality Policy and Quality Objectives shall be subjected to periodic management reviews to ensure continuing suitability and improvement. They shall be communicated to and understood by all relevant levels in the Organization. This quality policy is also made available to external interested parties, where required.



GM, Project Development

1 Jan 2017

Date



MD, Engineering & Development

7 March 2017

Date