LOTTE DUTY FREE – NCT DREAM Social Media Giveaway

TERMS OF CONTEST

1. **Acceptance Of Terms And Conditions**

1.1 By participating in the "LOTTE DUTY FREE – NCT DREAM Social Media Giveaway" (the "**Contest**"), each Participant confirms that he/she has read, understood and agrees to be bound by these terms & conditions set out herein, including any other requirements set out in any Contest-related promotional material, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the "**Terms and Conditions**").

1.2 This Contest is organised and administered by Changi Airport Group (Singapore) Pte Ltd ("**CAG**").

1.3 As a condition of entry into the Contest, each Participant affirms and represents that he/she has read and understood these Terms and Conditions and agrees to be bound in all respects by these Terms and Conditions.

2. **Contest Eligibility Criteria**

2.1 This Contest is open to participants who (each a "**Participant**" and collectively the "**Participants**"):

a. are aged 18 years and above (as at the date of their participating in the Contest);

b. are ordinarily resident in Singapore; and

c. are not persons within the Excluded Categories.

"**Excluded Categories**" refer to:

a. Directors and employees of CAG and any of the subsidiaries, the Civil Aviation Authority of Singapore, CAG's appointed agencies, vendors, auditors, including any other persons who are involved in organising, promoting and/or conducting the Contest;

b. Immediate family members of persons who fall within the class of persons referred to above. "**Immediate family members**" refer to spouses, children, parents, parents-in-law and siblings;

c. Any person who is or becomes insane, deceased, insolvent or is the subject of a criminal investigation, or has criminal proceedings instituted against him/her in any jurisdiction (at the time of entry and/or the draw);

d. Any person whose participation in and/or association with the Contest may cause (in the sole and absolute opinion of CAG) and/or the Contest, any disrepute, contempt, scandal, ridicule, or cause CAG and/or the Contest to be perceived unfavourably; and

e. Any other person or class of persons deemed ineligible or notified by CAG as being ineligible from time to time.

2.2 CAG reserves the right (in its sole and absolute discretion) to determine the eligibility of any person in relation to the Contest, and CAG may at any time during the Contest disqualify any person from participating in the Contest without providing any reason if it determines that such person does not meet the eligibility criteria above.

3. **Contest Mechanics And Conditions Of Participation**

3.1 The Contest shall commence from **10 June 2024 (1800hrs, Singapore Time) and shall end on 16 June 2024 (2359hrs, Singapore Time)** (the "**Contest Period**").

3.2 To take part in the Contest on **Facebook**, each Participant shall:

a. Be a follower of the official Changi Airport Facebook page.
b. Comment within the Contest post with
    i. The concert date they would like to attend
    i. Why they should win
c. Tag another genuine Facebook user's personal Facebook account within the same comment.
d. The 5 most creative answers stand a chance to win. Refer to paragraph 4.1 for the total number of winners.

3.3 To take part in the Contest on **Instagram**, each Participant shall:
a. Be a follower of the official Changi Airport (@changiairport) Instagram page.
b. Comment within the Contest post with
    ii. The concert date they would like to attend
    iii. Why they should win
c. Tag another genuine Instagram user's personal Instagram account within the same comment.
d. The 5 most creative answers stand a chance to win. Refer to paragraph 4.1 for the total number of winners.

3.4 Each Participant represents and warrants that any personal data the participant discloses to CAG is complete and accurate. Each Participant shall fully indemnify CAG against any loss or damage that may result from his or her breach of this clause.

4. **Prizes**

4.1 The following prize has been allocated for the Contest (the "**Prize**") on each social channel:

a. 5 pairs of 2024 NCT DREAM World Tour VIP Seated Tickets which includes:
    i. Access to Soundcheck Party
    ii. VIP Laminate & Lanyard
    iii. Merchandise Booth Priority Lane
b. Winners will receive the actual concert tickets and will not have to go through the redemption booth

4.2 The Participants who provided a valid concert date and the top 5 most creative answers on each channel will be selected as winners of the Prize (the "**Prize Winner**").

4.3 The Prize Winner will be selected within **seven (7) days** following the end of the Contest, or such other later date as may be determined by CAG and/or notified via the comments section.

4.4 All Prize Winner(s) will be notified in writing by way of private message to the Facebook or Instagram account that was used to make the comment on the Contest post. The Prize Winners must respond and claim the Prize in writing via the same private message chat within **seven (7) calendar days** from the date of the notification, failing which the Prizes shall be treated as unclaimed and deemed forfeited. Prizes must be claimed in the manner and by the date notified by CAG, which may be changed at CAG's absolute discretion.

4.5 The Prize Winner shall provide proof of identity, age and residency and such other documents as CAG may reasonably require. In the event that the Prize Winner is unable to provide, he or she shall be deemed to have forfeited the Prize.

4.6 The Prize is non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated. There shall be no refund or exchange for any partially used or unused prize. CAG reserves the right to replace or change the Prize without prior notice.

4.7 CAG reserves the right to deny or claw back any Prize awarded to any Prize Winner should the Prize Winner subsequently be found to be disqualified or ineligible to participate in the Contest. CAG's determination on all matters relating to the Contest shall be final, conclusive and binding. No correspondence and/or appeals will be entertained.

4.8 All Prize Winners whose Prizes have been unclaimed/unredeemed or forfeited hereunder shall not be entitled to any payment or compensation. Failure to respond to any notification from CAG in relation to any Prize won, to take the necessary steps to claim and/or redeem the Prize, or to provide any information or material required for the claim/redemption/collection of any Prize, shall be deemed a failure to claim/redeem such Prize. CAG reserves the right to select another winner in CAG's absolute discretion or donate any unclaimed or unredeemed Prizes to charities of its choice.

5. Personal Data & Privacy

5.1 By participating in the Contest, you confirm that you consent to the collection, use, processing and disclosure of your data (including personal data) in accordance with Changi Airport's Privacy Policy, which is available at: https://www.changiairport.com/en/privacy-policy.html. Such personal data includes but is not limited to your full name, contact details, date of birth, home address, flight arrival and/or departure details. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.

5.2 Each Participant represents and warrants that any personal data the participant discloses to CAG is complete and accurate. Each Participant shall fully indemnify CAG against any loss or damage that may result from his or her breach of this clause.

6. **GENERAL CONTEST TERMS & CONDITIONS**

6.1 CAG reserves the right to:

a. Refuse the participation of any person in the Contest and/or disqualify any participant of the Contest for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and

b. Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, CAG's decision on all matters relating to the Contest and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.

6.2 CAG makes no representation, warranty or undertaking whatsoever as to any implied terms or conditions or as to the accuracy, completeness and timeliness of any content or information regarding the Contest contained on its official website, or on any Contest-related collaterals/materials. All information is accurate at time of print/publishing. CAG shall not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Contest.

6.3 CAG reserves the right to amend, modify or delete any content and information regarding the Contest on its official website or on Contest-related collaterals/materials; to correct any errors in any notified Contest mechanics, evaluation of the Contest submissions, or Contest results and Winners and to vary or amend these Terms & Conditions at any time, without providing any prior notice. Any such changes shall be effective and binding once it has been updated on CAG's official website. CAG accepts no liabilities arising from or in connection with these corrections or amendments, including without limitation any liabilities from the change in the Winners resulting from the correction.

6.4 In the event of any inconsistency between these Terms & Conditions and any other form of publicity collaterals relating to a Contest, these Terms & Conditions shall prevail.

6.5 These Terms & Conditions may be translated into another language other than English. In the event of any inconsistency between the English version and any other translation hereof, the English language version shall prevail.

6.6 All decisions made by CAG regarding the interpretation and application of these Terms & Conditions or on all matters relating to a Contest shall be final and conclusive in each case.

6.7 All Winners will be selected at CAG's discretion based on the rules or criteria set for the Contest. CAG is not obliged to entertain any correspondence relating to the decisions of CAG.

6.8 CAG reserves the right to cancel the Contest if circumstances arise outside of its reasonable control.

6.9 Participants acknowledge that the Contest is in no way sponsored, endorsed or administered by, or associated with the social media site or platform on which it is hosted.

6.10 These Terms & Conditions are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B).