

TERMS AND CONDITIONS

GENERAL

- The promotions described in these Terms and Conditions (“Promotions”, each a “Promotion”) are being offered to you as a Changi Account member by Changi Airport Group (Singapore) Pte. Ltd. (“CAG”), and shall be governed by the [Changi Account Terms and Conditions](#) (“Changi Account Terms”) and these Promotion Terms and Conditions (“Terms”). In the event of an inconsistency between the Changi Account Terms and these Terms, these Terms shall prevail to the extent of the inconsistency.
- CAG reserves the right to terminate the Promotions at any time or to amend, vary or delete any of these Terms from time to time without notice.
- By participating in the Promotions, participants agree to be bound by and to comply with these Terms, including any amendments, modifications and variations hereto which shall be final and binding in all respects on each participant upon notification and/or publication by CAG.
- CAG shall not be liable for any damages, loss or inconvenience for any matter arising out of or in connection with these Promotions, and each participant agrees to indemnify and hold CAG harmless from and against any and all claims, damage, losses, costs or expenses suffered or incurred by CAG arising from and in connection with the Promotions.
- CAG makes no representations, warranties or undertakings whatsoever as to any implied terms or conditions with respect to these Promotions.
- CAG’s decision on all matters relating to these Promotions will be final and binding on all participants.
- These Terms shall be construed and governed in accordance with the laws of the Republic of Singapore. CAG and all participants hereby accept the non-exclusive jurisdiction of the Singapore courts to rule on any issues or disputes related thereto.
- Participation in the Promotions require the processing of participants’ personal data, including full name and email address. CAG may use participants’ personal data for the purposes of administering the Promotions, matching personal data collected through these Promotions with other data CAG holds about the participant to optimise operations and services offered to participants through the Promotions and other platforms such as providing relevant and personalised consent designed to make the user experience smoother and more enjoyable, statistical analysis, and improving the products and services that the CAG group offers (the “**Relevant Purposes**”). CAG may also disclose such personal data to any of its subsidiaries, affiliates, service providers and/or agents for the Relevant Purposes. By participating in these Promotions, participants consent to CAG’s collection, use, disclosure, storage and other processing of any personal data provided in accordance with all applicable privacy laws and [CAG’s Privacy Policy](#).
- Each participant represents and warrants that any personal data the participant discloses to CAG is complete and accurate. Without prejudice to the other indemnity provisions within these Terms, each participant shall fully indemnify CAG against any loss or damage that may result from his or her breach of this Clause.

DOUBLE CHANGI REWARDS POINTS (“PROMOTION”)

- This Promotion is only valid at participating outlets in Changi Airport Terminals 1, 2, 3, 4, Jewel Changi Airport and participating brands online on iShopChangi.com.
- Eligible members (“Member”) can enjoy double Changi Rewards points for the first transaction made during his/her birthday month.
- The Promotion is capped at one (1) redemption per Member.
- A minimum qualifying nett spend of S\$10 in a single receipt (“Qualifying Spend”) is required to enjoy the Double Changi Rewards points.
- Double Changi Rewards points are calculated based on the following earn rate:
 - a) Member tier Cardholders will earn additional 10 bonus points on top of the base points for every block of S\$10 nett spend in a single receipt;
 - b) Gold tier Cardholders will earn additional 20 bonus points on top of the base points for every block of S\$10 nett spend in a single receipt; and
 - c) Platinum tier Cardholders will earn additional 60 bonus points on top of the base points for every block of S\$10 nett spend in a single receipt.
- The maximum Qualifying Spend in a single receipt is capped at S\$1,000. Consequently, the maximum number of bonus points that will be awarded to a Member under this Promotion is as follows:
 - a) Member tier Cardholders – 1,000 points;
 - b) Gold tier Cardholders – 2,000 points; and
 - c) Platinum tier Cardholders – 6,000 points.
- The Qualifying Spend must be made during the respective Member’s birthday month.
- CAG reserves the sole right to change the promotion mechanics without prior notice.
- Accepted modes of payment for the Qualifying Spend can only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, credit cards (as currently accepted) or digital payments (as currently accepted). Payment made using In-store Vouchers, Changi eVouchers, Changi Pay eVouchers or any other vouchers issued by Changi Airport Group from time-to-time, are excluded from the Qualifying Spend (collectively, “Vouchers”). For the avoidance of doubt, partial payment using Vouchers, will be accepted for the transaction (as the case may be), but the Qualifying Spend will only constitute the quantum paid by cash, NETS, credit cards or digital payments to the exclusion of the quantum paid by Vouchers.
- For the purposes of this Promotion, “In-store Vouchers” shall refer to vouchers issued by the respective stores (e.g. FairPrice Vouchers).

FREE ENTRY TO CHANGI EXPERIENCE STUDIO

- Participant is required to present the email along with any other personal identification cards or document to verify the participant’s identity, i.e. Changi Rewards Card, at the point of purchase, to enjoy the birthday discount Promotion.
- This Promotion is limited to a one-time entry at Changi Experience Studio located in Jewel Changi Airport and valid for a period of one month (30 days) from the date of issuance.
- 10% discount is applicable for accompanying visitors up to 4 pax. Birthday participant must be entering Changi Experience Studio together.
- This Promotion is non-exchangeable and cannot be used in conjunction with any other promotions.

- CAG reserves the right to terminate the campaign at any time, or to amend, vary or delete any of these terms and conditions from time to time without notice.

15% OFF ONLINE SHOPPING

- This Promotion code is only valid for transactions on iShopChangi.com for a period of one month (30 days) from the date of issuance, or while stocks last only.
- Redemption of the Promotion code is limited to a one-time use, capped at a maximum discount value of S\$20 in a single transaction.
- The Promotion code is non-exchangeable and cannot be used in conjunction with any other promotions.
- Product exclusions apply; refer to full list [here](#).
- The Promotion code shall be considered redeemed even if the participant subsequently cancels the order.
- Selected products on iShopChangi are tax-absorbed by the relevant merchants and available for delivery to Singapore addresses.
- All redemptions shall subject to verification of the participant's birthday month.
- All terms and conditions listed on ishopchangi.com shall apply.

S\$15 OFF BIRTHDAY FEAST

- The Changi Eats Birthday Promotion code is valid for orders placed for delivery orders across participating outlets on changieats.com.
- This Promotion code entitles the customer to S\$15 discount off your Changi Eats order for a period of one month (30 days) from the date of issuance.
- A minimum spend of S\$50 on total food bill is required to use this Promotion code. A valid Promotion code must be entered before cart check-out to enjoy this incentive per order during the period of one month (30 days) from the date of issuance.
- This Promotion code is valid for one month from the date of issuance, on a first-come-first-served, while stocks last basis.
- This Promotion code cannot be used in conjunction with any other promotions, offers, eVouchers, promotion codes, etc. and will be non-exchangeable and non-refundable.
- Changi Rewards members will be awarded the normal earn rate of Changi Rewards points, subjected to a minimum nett spend of S\$10.
- Changi Rewards members must enter his/her 19-digit registered Changi Rewards card number (without any dashes) at the checkout page for crediting of Changi Rewards points. Invalid Changi Rewards card number entered will be disregarded and not be taken into account.
- By keying in the Changi Rewards card number, the customer agrees for his/her transaction details to be passed to Changi Airport Group (S) Pte Ltd ("CAG") for the crediting of Changi Rewards points.
- All terms and conditions listed on changieats.com shall apply.
- CAG reserves the right to terminate the campaign at any time, or to amend, vary or delete any of these terms and conditions from time to time without notice.

- CAG's decision on all matters relating to this campaign will be final and binding on all participants.

15% OFF CHANGI LOUNGE

- This Promotion is only valid at the Changi Lounge located in Jewel Changi Airport for a period of one month (30 days) from the date of issuance.
- Valid for purchase of 3-hour lounge access packages only.
- Participant is required to present the email along with any other personal identification cards or document to verify the participant's identity, i.e. Changi Rewards Card, to enjoy the discount.
- This Promotion is applicable for accompanying visitors up to 4 pax. Birthday participant must be entering Changi Lounge together.
- This Promotion is non-exchangeable and cannot be used in conjunction with any other promotions.
- CAG reserves the right to terminate the campaign at any time, or to amend, vary or delete any of these terms and conditions from time to time without notice.

15% OFF IN-STORE AT GIFT BY CHANGI AIRPORT

- This Promotion is only valid for purchases made at the 'Gift by Changi Airport' retail store located at Jewel Changi Airport for a period of one month (30 days) from the date of issuance, or while stocks last only.
- Participant is required to present the email along with any other personal identification cards or document to verify the participant's identity, i.e. Changi Rewards Card, at the point of purchase, to enjoy this birthday Promotion.
- Redemption of this Promotion is only applicable for Changi Airport-themed merchandise.
- A minimum spend of S\$5 in a single receipt is required.
- This Promotion is non-exchangeable and cannot be used in conjunction with any other promotions.
- CAG reserves the right to terminate the campaign at any time, or to amend, vary or delete any of these terms and conditions from time to time without notice.