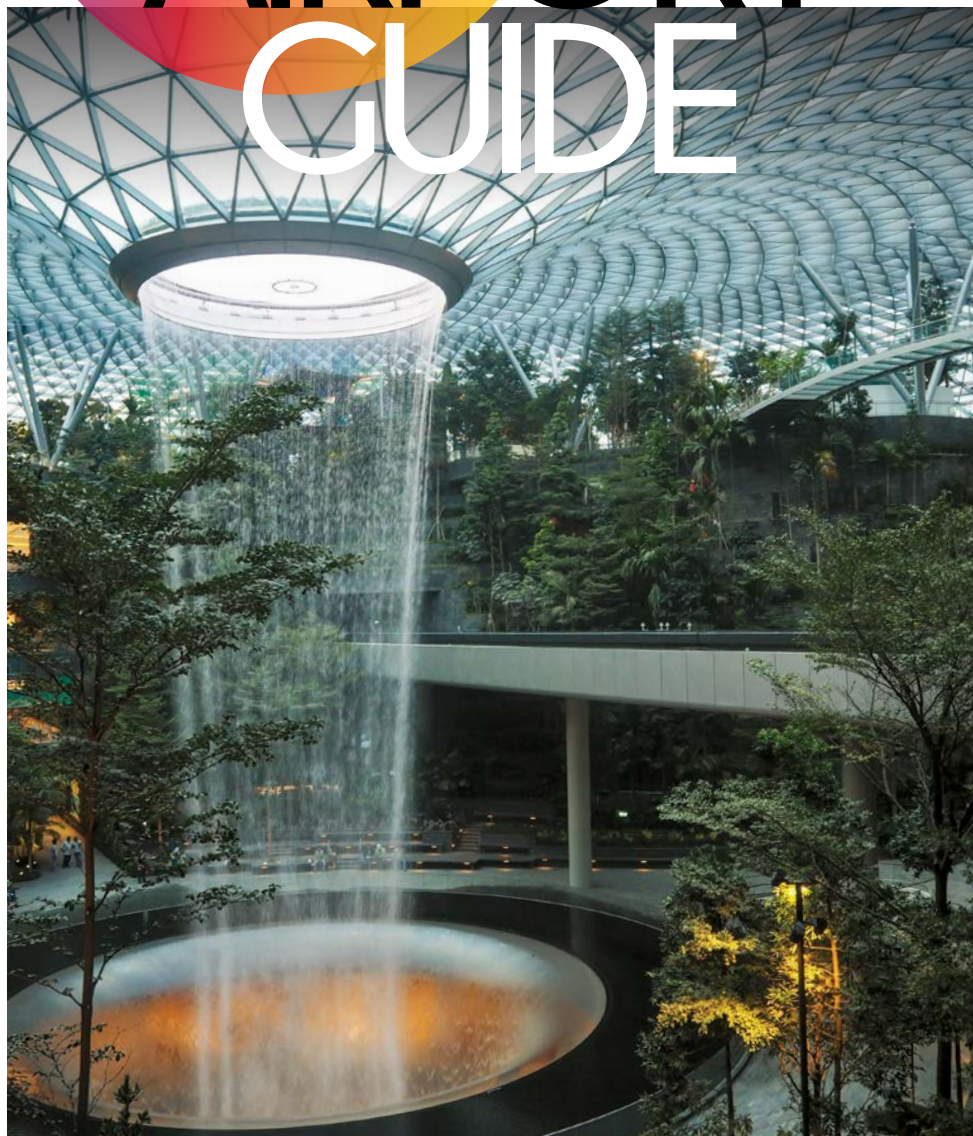


YOUR ESSENTIAL TRAVEL COMPANION
AT CHANGI AIRPORT

AIRPORT GUIDE



HSBC Rain Vortex

Jewel's centrepiece attraction is the 40m HSBC Rain Vortex – the world's tallest indoor waterfall. Enjoy the light-and-sound show every hour from 7.30pm to 12.30am.

KEY ATTRactions

More than a world-class transit hub, Changi Airport is a destination in itself. Discover unique artpieces, themed spaces and entertaining facilities in the world's most awarded airport.



CANOPY PARK

Canopy Park (Jewel, Level 5)

🕒 9am – 3am

(Opening hours of individual attraction may vary)

Canopy Park, nestled at the highest level (Level 5) in Jewel, is a 14,000 square-metre world-class attraction, featuring unique offerings such as play attractions, gardens, walking trails and a plethora of dining options in air-conditioned comfort.

First-of-its-kind play attractions take centrestage – Manulife Sky Nets, Hedge and Mirror Mazes, and Discovery Slides – which have been specially designed by world-renowned consultants to blend into Jewel's unique indoor garden environment.

Admission charges are applicable to access Canopy Park and various attractions.

Please visit www.jewelchangiairport.com for more information.

Cactus Garden **T1** Transit Hall
24 Hours

Home to over 40 species of cacti and succulents from Africa and the Americas. Chill out at the bar with a drink before your flight.



Butterfly Garden **T3** Transit Hall
24 Hours

The world's first Butterfly Garden in an airport is designed as a tropical butterfly habitat with a profusion of flowering plants, lush greenery and a 6-metre grotto-waterfall. You will see about 1,000 tropical butterflies from as many as 40 species during the different seasons of the year. Educational corners and individual enclosures let you witness the breeding and feeding of butterflies up close. Best time to catch the butterflies is between 10am to 4pm.



Enchanted Garden **T2** Transit Hall
24 Hours

Be captivated by the interactive and decorative Enchanted Garden as it "magically" comes to life with sight and sound.

TRANSIT & TRANSFER

ENJOY A FREE SINGAPORE TOUR

If you have at least 5.5 hours to spare till your connecting flight at Changi Airport, consider joining our Free Singapore Tour*!

This 2.5-hour guided bus tour runs daily at regular times, and introduces visitors to the vibrant culture, background, arts and architecture of Singapore.



Heritage Tour

Brings you through Singapore's past and present as we visit colonial and cultural districts with two short stopovers at the Merlion Park and Kampong Glam.

City Sights Tour

Showcases modern Singapore with a short stopover at the Merlion Park, against the magnificent cityscape of the Singapore Flyer, Marina Bay Sands and the Esplanade. Have another short stopover at Gardens by the Bay where you will find the magical Avatar-like Supertrees.

Reporting Time	Tour Timings	Flight Departs After
8.00am	9.00am - 11.30am	1.30pm
9.00am	10.00am - 12.30pm	2.30pm
11.30am	12.30pm - 3.00pm	5.00pm
1.30pm	2.30pm - 5.00pm	7.00pm
3.00pm	4.00pm - 6.30pm	8.30pm
5.00pm	6.00pm - 8.30pm	10.30pm
6.30pm	7.30pm - 10.00pm	12.00am

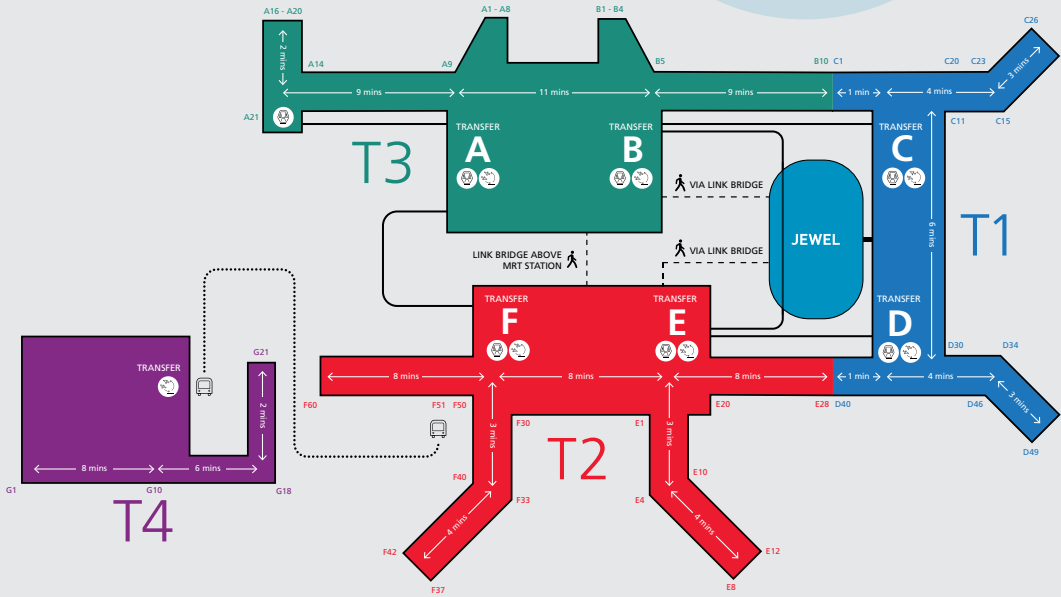
Location of registration booths (Transit Hall)

- T1** Please stay in the transit hall and proceed to the nearest booth at Terminal 2 to register
- T2** Transit Hall, between Transfer Lounge F and Skytrain to Terminal 3 near the escalator to Arrival Immigration (Level 2)
- T3** Transit Hall, near Transfer Lounge A and Gate A1-A8 (Level 2)



* To register, please remain in the Transit Hall and do not clear immigration. Seats are subjected to availability on a first-come, first-served basis, and other terms and conditions apply.

CONNECTING BETWEEN TERMINALS



Skytrain connecting

T1, T2 and T3

Operates from 5.00am to 2.30am

T1, T2 and T3 are connected by a free Skytrain service at both Transit Hall and Public Area.

Public Shuttle Bus connecting

T1, T2 and T3

Operates from 2.30am to 5.00am

During non-operational hours of the Skytrain, a free public shuttle bus service will be provided for connection between T1 – T2 and T1 – T3.

Please proceed to the following pick up points:

At T1: Departure Hall Door 5

At T2: Departure Hall Door 1

At T3: Departure Hall Door 8

For connection between T2 – T3, passengers can transfer by foot using the link bridge above MRT station.

Transit Shuttle Bus between

T2 and T4

Operates 24-hours

For passenger with a valid onward boarding pass.

Please proceed to the following shuttle bus pick up points:

At T2: Gate F51

At T4: Transfer Lounge

Public Shuttle Bus between

T2 and T4

Operates 24-hours

Please proceed to the following shuttle bus pick up points:

At T2: Arrival Hall Door 1

At T4: Arrival Hall Door (Opposite Clinic)

Getting to Jewel

From T1

Jewel's North entrance is connected to T1, Arrival Hall at Level 1.

From T2

Make your way to Departure Hall, Level 2 (Row 1) and take the escalator to Level 3 to access the link bridge to Jewel.

From T3

Link bridge is located at Departure Hall, Level 2 (near Crowne Plaza).

From T4

Take the complimentary Airport Shuttle Bus to T2 and make your way to Departure Hall, Level 2 (near Row 1). Take escalator to Level 3 to access the link bridge to Jewel.

TRAVELLER ESSENTIALS

Changi Airport's suite of facilities and services are all designed to make passengers' transit smooth, seamless and enjoyable.

FLIGHT INFORMATION



Refer to the Flight Information screens for your departing gate and time.



Be at your departure gate at least 30 minutes before your departure time.



Transit passengers who clear Arrival Immigration will not be able to enter the Transit Hall until they have checked-in for their connecting flight.

RELAX

- **Transit Hotel***
T1 T2 T3 Level 3
- **Transit Lounges***
T1 T2 T3 Level 3
- **Public Lounge***
T3 Level 1, Public Area
- **Hair & Beauty Services***
T2 Level 3, ⌚ 11am - 9pm
- **Shower & Spa Services***
T1 T2 T3 Level 3
- **Swimming Pool***
T1 Level 3, ⌚ 6am - 12am

PLAY

- **Play Area**
T1 T2 T3
- **Entertainment Deck**
T2 ⌚ 6am - 12am
- **Interactive Art**
T1 T2 T3 Transit Hall and Public Area
- **TV Lounge**
T1 T3

CONNECTIVITY

- **Business Centres***
T1 T2 T3
- **Free WiFi**
T1 T2 T3
- **Free Internet Access**
T1 T2 T3
- **Free Mobile Charging Points**
T1 T2 T3
- **iChangi App**

FAMILY

- **Family Zone**
T2
- **Baby Care Room**
T1 T2 T3

WORK

- **Business Centres***
T1 T2 T3
- **Passenger Meeting Services***
T1 T2 T3 Public Area

AMENITIES

- **Free-to-use Rest Areas**
T1 T2 T3
- **Smoking Areas**
T1 T2 T3
- **Prayer Rooms**
T1 T2 T3

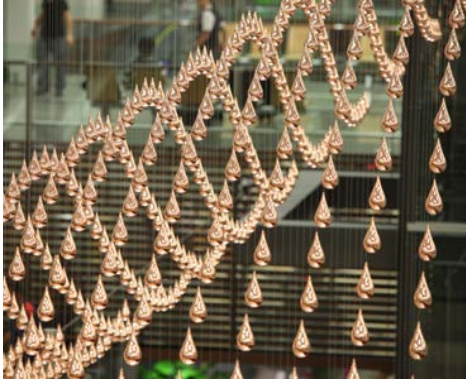
SERVICES

- **GST Refund**
T1 T2 T3
- **Post Boxes**
T1 T2 T3 Transit Hall and Public Area
- **Speedpost@Changi***
T1 T2 T3
- **Post Office***
T2 Public Area

All facilities and services are located in Transit Hall unless otherwise stated.
* Charges apply

TRAVELLERS' PICKS

Check out what travellers say about their Changi experience on



Kinetic Rain 11

Public Area

🕒 24 Hours



Mesmerising

"After arriving from Brisbane we transited through the terminals to T1 which houses this truly mesmerising artistic display. My wife and I take time to relax while observing the dynamics of this free demonstration."

– KevinP1314



Orchid Garden & Koi Pond 12

Transit Hall

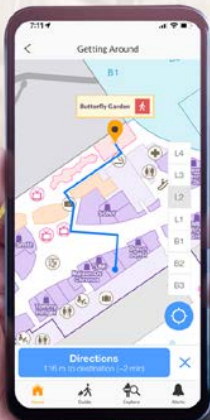
🕒 24 Hours



Impressive array of orchids

"This is a lovely area in the airport with many varieties of orchid, it has a lovely little koi pond too and is a great place to visit, definitely worth a walk to it if you have time to kill waiting for your flight."

– SharonJT67



Download the iChangi App



Flight Updates



Changi Rewards E-card



Wayfinding



Personalised Experience



TOP

5

THINGS
TO DO
IN JEWEL



01

**DISCOVER
INSTA-WORTHY
PHOTO SPOTS**

With stunning installations and breath-taking views at different parts of Jewel, endless photo opportunities await! Don't forget to add #hereatJewel and #jewelchangiairport and tag us @JewelChangiAirport when you upload them.

02

**IMMERSE
YOURSELF IN
NATURE**

Hike up the 4-storey Shiseido Forest Valley and discover intriguing plants from all around the world. With more than 900 trees and palms, and about 60,000 shrubs, immerse yourself in this garden wonderland.

03

**EXPLORE JEWEL'S
CANOPY PARK**

Experience wonder at this 14,000 sqm recreational park which features world-class play attractions for the young and young-at-heart.

04

**DINE IN
THE GREAT
OUTDOORS,
INDOORS**

Dine in airy terraces set in pleasant gardens, with views to savour and menus to tempt. There's all the charm of al fresco dining in Singapore set in cool comfort.

05

**PICK UP
UNIQUELY
SINGAPORE GIFTS**

Acquaint yourself with Singapore through unique collections or browse a heady mix of contemporary and traditional home-grown brands to bring home a piece of Singapore!

Changi Rewards

Sign up for FREE membership now & get to enjoy these benefits:



**Shopping
Rebates**

Earn points to offset your next purchase



**Exclusive
Events**

Be invited to members-only events



GST Absorbed

Enjoy GST Absorbed shopping at public areas in Changi Airport



Points to Miles

Convert points to KrisFlyer Miles



Scan to sign up now!
www.changirewards.com/register.aspx

Connect with us on social media



@ChangiAirport



youtube.com/changiairport



Review us on TripAdvisor

Ratings from are accurate as of June 2019. Find out more on tripadvisor.com.sg.

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