

A) Dino Carnival

Get ready explorers on a quest to conquer all things Dino this festive season at Dino Carnival!

Purchase tickets via iChangi App and register for a time slot to participate in the activities.

26 Nov 2021 – 2 Jan 2022 (Thursdays to Sundays only)

1300hrs – 2100hrs

Terminal 4

Terms and Conditions for participation in the Dino Carnival (“Event”):

1. The Event is organised by Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”).
2. By participating in and/or allowing your child/ward to participate in this Event, you agree to be bound by these Terms and Conditions (“**Conditions**”), our Conditions of Use (available at <https://www.changiairport.com/en/conditions-of-use.html>) and our Privacy Policy (available at <https://www.changiairport.com/en/privacy-policy.html>), which together constitute a binding agreement between you and Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”), governing your and/or your child’s/ward’s participation in this Event.
3. In these Conditions, references to ‘we’, ‘us’ and ‘our’ refers to CAG, CAG’s appointed Contractors (as described below), our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires. References to ‘you’, ‘your’ and ‘Participant’ refers to you and/or your child/ward as the context requires.
4. All time slots for the Event must be booked via iChangi app. There are time slots available from 1pm to 9pm on Thursdays to Sundays.
5. Ever one (1) ticket purchased via iChangi app admits only one (1) person for a single entry to the Event during the operating hours of the Event. Any adult who wishes to accompany their child/ward is required to also have his/her own valid ticket.
6. All redemptions and purchases of tickets are non-exchangeable, non-refundable, and are strictly not for resale.
7. Changi Pay promotion (“this promotion”): If you are among the first 6,000 participants to register for and buy ticket(s) to Event and spend at least \$50 in a single transaction to Event before 5 December 2021 (“**Eligible Recipient**”), subject to the terms and conditions of this promotion herein, you will be eligible to receive a one-time Changi Pay voucher worth \$5 (the “**Gift**”). Each Eligible Recipient is eligible to receive only one Gift regardless of the number of tickets purchased and the number of transactions made. The Gift will be issued to the Eligible Recipient’s Changi Pay account by 10 December 2021. To receive the Gift, the Eligible Recipient must be at least 18 years old, have successfully downloaded the iChangi mobile application and successfully activated his Changi Pay account. [Terms and conditions for signing up for Changi Pay apply](#). *By registering for and buying the ticket(s) to Event, the Eligible Recipient authorizes and consents to (a) CAG using the personal data collected under the Changi Pay CAG-user terms*

and conditions and/or other CAG-administered programmes; and (b) CAG sharing his Singapore mobile number to Liquid Group Pte. Ltd. (which is the issuer and operator of Changi Pay) for the purposes of facilitating and administering this promotion, including but not limited to the issuing of the Gift to the Eligible Recipient's Changi Pay account. If the Eligible Recipient does not sign up for and activate his Changi Pay account by 10 December 2021, his Gift shall be automatically forfeited and CAG shall be entitled to deal with the forfeited Gift in any manner in CAG's absolute discretion. The Gift is non-transferable and cannot be exchanged (whether wholly or partly) for cash, credit and/or other items. Gift terms and conditions apply.

8. Each time slot for the Event is for a block of 2 hours after the time slot is open for entry. Participants may be asked to leave the Event 15 mins before the end of the time slot if the occupancy has reached the maximum capacity prior to the next time slot to allow the next batch of Participants to enter the event. (i.e. For the 1pm - 3pm slot, Participants may be asked to leave at 2.45pm in order to make way for Participants in the 3pm - 5pm slot).
9. Final entry to each slot would be 1 hour after the slot has open for entry. (i.e. 2pm will be the last entry for the 1pm - 3pm slot).
10. Participants are advised to proceed to the Entry Point for the Event at least 5 minutes before their booked time slot to complete all required registration and issuance of Event wristbands. Parent/Guardian/s must accompany your child/children/ward/s at the point of registration and when returning to the holding area.
11. In the case of no show and/or late arrival, the booked time slot will be forfeited and no exchange or refunds will be provided. We will not be liable for any losses or expenses due to the failure to comply with this condition.
12. Minimum age requirements apply for certain activities in the Event. Participants may be requested to present valid identification for age verification before entry into such activities.
13. No outside food and drinks are allowed inside the Event. Consumption of food and drinks shall only be at designated dining zones at the Event.
14. Participants must observe the maximum load capacity requirements and suitable age group recommendation for the play elements inside the Event.
15. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, its appointed contractors (including but not limited to 2+1 Concepts and Q's Advertising Pte Ltd) ("Contractor(s)"), as well as its respective directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any Participant in this Event, and/or loss or damage to any property sustained as a result of your or their participation in this Event,

including but not limited to all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Event, you agree to indemnify CAG, its subsidiaries and affiliates, its Contractors as well as their respective directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, its Contractors as well as their respective directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any Participant's participation in this Event.

16. All Participants are required to follow the instructions of the Event crew at the Event, observe safe distancing and adhere to prevailing COVID-19 Safe Management Measures (including but not limited to the applicable vaccination-differentiated Safe Management Measures) at the Event site for their own safety and well-being. We reserve the right to deny entry to the Event or to remove or request that any Participant exits from the Event site in the event that any such Participant(s) fails to comply with the prevailing COVID-19 Safe Management Measures. In such event, there shall be no refund of any activity passes purchased or replacement of any activity passes redeemed.
17. Further, CAG reserves the right to refuse or terminate the participation of any person at the Event for any reason whatsoever, including but not limited to any unsafe or unruly behaviour that may result in harm or damage to that person or any other Participants and/or their property.
18. To promote and advertise the event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings at the Event. By participating in the Event, you consent to being photographed and recorded by our authorised photographers and videographers as a guest/customer at the Event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/ward under your care to participate in this Event and providing your personal data and the personal data of such Participants to us, you consent to the collection, use or disclosure of the personal data of yourself and all such Participants, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as updated from time to time, for CAG's reasonable business purposes including but not limited to the following: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in this Event, to protect the safety and security of other Participants, our staff and property, and/or to comply with applicable laws, regulations, directives and/or orders of court or government authorities requiring disclosure of your and/or any Participant's personal data, including but not limited to contact tracing by the Ministry of Health (MOH).
19. CAG's decision on any and all matters relating to the Event and its promotion is final, conclusive and binding.

20. CAG reserves the right to amend these Conditions at any time at its absolute discretion without further notice to you, and you agree to be bound by such amended Conditions.
21. These Conditions are governed by—and shall be interpreted—in accordance with the laws of the Republic of Singapore. You hereby irrevocably submit to the non-exclusive jurisdiction of the courts of the Republic of Singapore regarding any and all disputes relating to these Conditions.
22. At CAG's option, any dispute or difference arising out of—or in connection with—these Conditions, shall be referred to—and resolved by—arbitration in Singapore, in the English language, and in accordance with the Arbitration Rules of the Singapore International Arbitration Centre, for the time being in force which rules are deemed to be incorporated by reference to this clause.

B) Dino Carnival Credits

Purchase of Additional Dino Carnival Credits.

Available for purchase in denomination of \$10 (equivalent to 2 Dino Carnival Credits) per card for utilisation at the Dino Carnival for the carnival games.

IMPORTANT NOTE: Separate purchase of Dino Carnival tickets is required for entry to Dino Carnival. Purchase of Dino Carnival Credits does not entitle entry into Dino Carnival. This item is specifically for the purchase of additional Dino Carnival Credits only.

Terms and conditions for your and your child's/ward's purchase of Dino Carnival Credits

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3. In these Conditions, references to 'we', 'us' and 'our' refers to CAG, CAG's appointed Contractors (as described below), our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires. References to 'you', 'your' and 'Participant' refers to you and/or your child/ward as the context requires.
4. Dino Carnival Credits is required for payment to participate in the various carnival games within Dino Carnival. The amount of credits required for each carnival game varies from game to game and will be stipulated at each carnival game booth.
5. For the avoidance of doubt, separate purchase of Dino Carnival tickets is required for entry to Dino Carnival, subject to prevailing terms and conditions of Dino Carnival. Purchase of Dino Carnival Credits does not entitle entry into Dino Carnival.
6. Dino Carnival Credits can only be utilised during the operating hours of the Event and at the Event only. Any unused Dino Carnival Credits at the end of the Event is strictly non-refundable, not redeemable for cash, non-transferrable and will be forfeited. We will not be liable for any losses or expenses due to the failure to comply with this condition.
7. Changi Pay promotion ("this promotion"): If you are among the first 6,000 participants to register for and buy ticket(s) to Event and spend at least \$50 in a single transaction to Event before 5 December 2021 ("**Eligible Recipient**"), subject to the terms and conditions of this promotion herein, you will be eligible to receive a one-time Changi Pay voucher worth \$5 (the "**Gift**"). Each Eligible Recipient is eligible to receive only one Gift regardless of the number of tickets purchased and the number of transactions made. The Gift will be issued to the Eligible Recipient's Changi Pay account by 10 December 2021. To receive the Gift, the Eligible Recipient

must be at least 18 years old, have successfully downloaded the iChangi mobile application and successfully activated his Changi Pay account. [Terms and conditions for signing up for Changi Pay apply](#). *By registering for and buying the ticket(s) to Event, the Eligible Recipient authorizes and consents to (a) CAG using the personal data collected under the Changi Pay CAG-user terms and conditions and/or other CAG-administered programmes; and (b) CAG sharing his Singapore mobile number to Liquid Group Pte. Ltd. (which is the issuer and operator of Changi Pay) for the purposes of facilitating and administering this promotion, including but not limited to the issuing of the Gift to the Eligible Recipient's Changi Pay account.* If the Eligible Recipient does not sign up for and activate his Changi Pay account by 10 December 2021, his Gift shall be automatically forfeited and CAG shall be entitled to deal with the forfeited Gift in any manner in CAG's absolute discretion. The Gift is non-transferable and cannot be exchanged (whether wholly or partly) for cash, credit and/or other items. Gift terms and conditions apply.

8. Participants are required to proceed to the redemption counter in Dino Carnival to redeem your pre-purchased Dino Carnival Credits card(s).
9. All redemptions and purchases of Dino Carnival Credits are non-exchangeable, non-refundable, and are strictly not for resale.
10. Participants are responsible for safeguarding their Dino Carnival Credits card(s) together with their personal belongings. We will not be liable for any loss, theft or damage to any Dino Carnival Credits card(s). Our Event crew reserve the right to reject any Dino Carnival Credits card(s) that is altered, defaced or otherwise damaged.
11. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, its appointed contractors (including but not limited to 2+1 Concepts and Q's Advertising Pte Ltd) ("Contractor(s)"), as well as its respective directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any Participant in this Event, and/or loss or damage to any property sustained as a result of your or their participation in this Event, including but not limited to all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Event, you agree to indemnify CAG, its subsidiaries and affiliates, its Contractors as well as their respective directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, its Contractors as well as their respective directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any Participant's participation in this Event.
12. All Participants are required to follow the instructions of the Event crew at the Event, observe safe distancing and adhere to prevailing COVID-19 Safe Management Measures (including but not limited to the applicable vaccination-differentiated Safe Management Measures) at the Event site for their own safety and well-being. We reserve the right to deny entry to the Event or to remove or request that any Participant exits from the Event site in the event that any such Participant(s) fails to comply with the prevailing COVID-19 Safe Management Measures. In such event, there

shall be no refund of any activity passes purchased or replacement of any activity passes redeemed.

13. Further, CAG reserves the right to refuse or terminate the participation of any person at the Event for any reason whatsoever, including but not limited to any unsafe or unruly behaviour that may result in harm or damage to that person or any other Participants and/or their property.
14. To promote and advertise the event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings at the Event. By participating in the Event, you consent to being photographed and recorded by our authorised photographers and videographers as a guest/customer at the Event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/ward under your care to participate in this Event and providing your personal data and the personal data of such Participants to us, you consent to the collection, use or disclosure of the personal data of yourself and all such Participants, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as updated from time to time, for CAG's reasonable business purposes including but not limited to the following: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in this Event, to protect the safety and security of other Participants, our staff and property, and/or to comply with applicable laws, regulations, directives and/or orders of court or government authorities requiring disclosure of your and/or any Participant's personal data, including but not limited to contact tracing by the Ministry of Health (MOH).
15. CAG's decision on any and all matters relating to the Event and its promotion is final, conclusive and binding.
16. CAG reserves the right to amend these Conditions at any time at its absolute discretion without further notice to you, and you agree to be bound by such amended Conditions.
17. These Conditions are governed by—and shall be interpreted—in accordance with the laws of the Republic of Singapore. You hereby irrevocably submit to the non-exclusive jurisdiction of the courts of the Republic of Singapore regarding any and all disputes relating to these Conditions.
18. At CAG's option, any dispute or difference arising out of—or in connection with—these Conditions, shall be referred to—and resolved by—arbitration in Singapore, in the English language, and in accordance with the Arbitration Rules of the Singapore International Arbitration Centre, for the time being in force which rules are deemed to be incorporated by reference to this clause.