

**Jewel Changi Airport’s “MEET THE WORLD AT JEWEL THIS CHRISTMAS” Promotion (the “Promotion”)**

**1. Terms and Conditions**

Promotion is valid from 19 November 2021 to 3 January 2022, unless otherwise stated and while stocks last.

**2. Redemption for entry into the Shiseido Forest Valley (Using receipts from Jewel Changi Airport and Public Areas from T1, T2, T3 and Dino Carnival at T4)**

a. Subject to Clause 2(b), every \$25 spend at a participating outlet (\$50 for supermarket) in a single same-day receipt admits one (1) person. A maximum of four (4) entries can be redeemed in a single receipt per booking.

b. Payments made by Changi Pay or Mastercard shall be entitled for an additional entry (i.e maximum of five (5) entries can be redeemed in a single receipt)

c. All attractions, retail and food & beverage (F&B) outlets within Jewel Changi Airport are participating outlets, except for the following:

- i. YOTELAIR Singapore Changi Airport
- ii. Online purchases, including website or app ticket purchases for Jewel Attractions
- iii. Banks / ATMs / Money Changers / Financial Services / SISTIC / AXS / SAM payments / Cash Card / Stored Value Cards Top-Up transactions
- iv. Temporary vendors at promotional spaces, e.g. Jewel Atrium and Cloud9 Piazza
- v. Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
- vi. Car rental services, airport shuttle and transportation counters; and
- vii. Tobacco products

d. All Shop & Dine outlet in Changi Airport Public Areas are participating outlets, except for the following transactions: banks, money changing facilities, financial services, online purchases, including website or app ticket purchases for Jewel Attractions, SISTIC / AXS / SAM payments, Cash Card / Stored Value Cards Top-Up transactions, medical clinics, topping up of gift cards or loyalty cards, and vouchers, temporary outposts operated by non-CAG tenants at promotional spaces e.g. Jewel Atrium and Cloud9 Piazza, Lounges, passenger meeting services, tour and travel services, online/kiosk purchases with electronic receipts, car rental services, airport shuttle and transportation counters, Tobacco products, postal services, telecommunication outlets including StarHub, pay-per-use, ambassador and airline lounges, Changi Lounge, Changi Recommends outlets and service counters, Changi Experience Studio, Jewel attractions such as Canopy Park, Sky Nets, Hedge Maze and Mirror Maze, MindChamps Preschool, baggage storage services counter, YOTELAir and Crowne Plaza Hotel and all F&B outlets within the hotels’ premises

- e. Admission is from 6:00pm to 11.00pm daily (last admission at 10.30pm)
- f. All redemptions must be made on the same day of purchase.
- g. Admission is free for children below the age of 3, with an accompanying adult who has made a valid redemption.
- h. Receipts shall not be re-used and no re-entry into the Shiseido Forest Valley is allowed.
- i. Entries into the Shiseido Forest Valley must be redeemed via the iChangi App. Guests are required to book one of the hourly timeslots to enter the Shiseido Forest Valley.
- j. Guests are to abide to the allocated time slot. For crowd control purposes, concierge officers may invite guests who have overstayed allocated time slots to exit the Shiseido Forest Valley.
- k. Admission timing will be allocated based on a first-come-first serve basis, subject to availability.
- l. We reserve the right to refuse the participation of any person in the “MEET THE WORLD AT JEWEL THIS CHRISTMAS” events for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons and/or property.
- m. All guests are to comply with prevailing safety and health advisories
- n. Other terms and conditions by Jewel Changi Airport Trustee Pte Ltd apply as may be updated on the Jewel Changi Airport website from time to time. For more information on Jewel Changi Airport’s “MEET THE WORLD AT JEWEL THIS CHRISTMAS”, please visit <https://www.jewelchangiairport.com/en/promotion/meet-the-world-at-jewel-this-christmas.html>.

### **3. Redemption for other activities at T1, T2, T3 and Dino Carnival at T4 (Using receipts from Jewel Changi Airport)**

- a. Visit CAG website at <https://www.changiairport.com> for the full list of terms and conditions by Changi Airport Group (Singapore) Pte. Ltd. ("CAG").

### **4. General Terms and Conditions**

- a. Minimum spend refers to the final payable amount net of all discounts, charges and taxes (e.g. service charge, GST, etc.).
- b. All other prevailing mall promotions do not apply for this Promotion.
- c. All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- d. Guests are required to adhere to safe distancing measures implemented in Jewel, including the placement of temperature scanners at key entrances of the mall.
- e. By participating in the Promotion, you confirm that you (or in the event that you are a minor, your

parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy:  
(<https://www.jewelchangiairport.com/en/privacypolicy.html>)

f. Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.

g. The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.

h. By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at [contact.us@jewelchangiairport.com](mailto:contact.us@jewelchangiairport.com)

i. To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.

j. To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.

k. The management reserves the right to:

Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.

l. By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.

m. These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.

n. All information is accurate at time of print. Jewel Changi Airport will not be liable for any

dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.