

**Redemption / Booking of Activity Passes under Dino Bounce (Bounce and Slide and Bounce and Surf)  
(the "Event" or "Dino Bounce")  
General Terms & Conditions**

1. The Event is organised by Changi Airport Group (Singapore) Pte. Ltd. ("CAG").
2. By participating in and/or allowing your child/ward to participate in this Event, you agree to be bound by these Terms and Conditions ("**Conditions**") and our Privacy Policy (available at <https://www.changiairport.com/en/privacy-policy.html>), which together constitute a binding agreement between you and Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**"), governing your and/or your child's/ward's participation in this Event.
3. In these Conditions, references to 'we', 'us' and 'our' mean CAG, CAG's appointed contractors, our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires
4. Every S\$25 (S\$50 for supermarkets) of spend in a single receipt from any participating Retail or F&B outlet at Changi Airport Terminals 1, 2 and 3 public areas, Dino Carnival at Terminal 4 and Jewel (collectively "**Changi Airport Public Areas**") ("**Qualifying Spend Amount**") entitles shopper to redeem one (1) discounted activity pass for the entry of one (1) person for one play slot of the Dino Bounce (Bounce & Slide and/or Bounce & Surf) on the terms set out below. A maximum of four (4) activity passes can be redeemed in a single receipt per booking (i.e. corresponding to S\$100 spend for Retail and F&B, or \$200 for supermarkets) while payment made by Changi Pay or Mastercard will entitle the shopper to an additional activity pass (i.e. a maximum of five activity passes in a single receipt).
5. Receipt(s) from any participating Shop & Dine outlet in Changi Airport Public Areas (excluding receipts from banks, money changing facilities, financial services, online purchases, including website or app ticket purchases for Jewel Attractions, SISTIC / AXS / SAM payments, Cash Card / Stored Value Cards Top-Up transactions, medical clinics, topping up of gift cards or loyalty cards, and vouchers, temporary outposts operated by non-CAG tenants at promotional spaces e.g. Jewel Atrium and Cloud9 Piazza, Lounges, passenger meeting services, tour and travel services, online/kiosk purchases with electronic receipts, car rental services, airport shuttle and transportation counters, Tobacco products, postal services, telecommunication outlets including StarHub, pay-per-use, ambassador and airline lounges, Changi Lounge, Changi Recommends outlets and service counters, Changi Experience Studio, Jewel attractions such as Canopy Park, Sky Nets, Hedge Maze and Mirror Maze, MindChamps Preschool, baggage storage services counter, YOTELAir and Crowne Plaza Hotel and all F&B outlets within the hotels' premises) for purchases meeting or exceeding the Qualifying Spend Amount and made using a qualifying payment mode (described below) ("**Qualifying Receipts**") must be presented for redemption.
6. For the purposes of the Qualifying Receipts, the payment modes accepted to meet the qualifying spend are:
  - ✓ Cash (in local currency or equivalent amount in foreign currency)
  - ✓ NETS and Credit cards
7. Payments made using other payment modes not mentioned above (such as Changi Dollar vouchers, Changi Rewards eVoucher, Changi Gift Cards, tenant vouchers e.g. NTUC vouchers) are excluded from the computation of the qualifying spend amount. However, such non-eligible payment modes may still be used for partial payment for the transaction, provided that the balance amount paid in cash, NETS, credit cards, Changi Dollar vouchers, Changi Rewards eVouchers or Changi Gift Cards meets the qualifying spend amount.
8. All redemptions must be made via iChangi App with valid Changi Rewards membership account. New members may also download iChangi App for the subsequent redemption of the discounted tickets.

9. To qualify, receipt purchases must be made from 26 November 2021 to 2 January 2022. All slots must be booked via the iChangi app and are available for bookings from 2pm to 10pm for Mondays to Wednesdays (last entry at 9.30pm) and 1pm to 10pm for Thursdays to Sundays (last entry at 9.30pm).
10. Limited to one (1) time redemption via Changi PlayPass per Qualifying Receipt regardless of amount spent in excess of the qualifying spend.
11. Redemption and booking of play slots must be made within **7 days** from the date of the Qualifying Receipt (inclusive) or date of purchase of the activity pass (inclusive) via iChangi App. The stipulated time period for the redemption and/or booking of the said play slots shall strictly not be extended.
12. One (1) activity pass admits one (1) person for a single entry during the operating hours of the Dino Bounce.
13. Redemptions and booking of play slots are on a first-come-first-serve basis and subjected to availability.
14. Qualifying Receipt(s) must be presented at the registration counter for verification purposes prior to entry to the event. CAG reserves the rights to refuse entry for erroneous redemption or missing/defaced receipt(s).
15. For purchases made at Dino Carnival at Terminal 4, all qualifying receipt(s) and/or loyalty card(s) must be first presented at our redemption booth in Terminal 4 for verification purpose and generation of a Dino Carnival Receipt that may then be used to redeem play slots for your chosen Activity on iChangi App.
16. Activity passes are available for purchase via Changi PlayPass in accordance with the following:

<b>Price per activity pass</b>		Mon – Wed	Thu – Sun
Opening Hours		1400 – 2200	1300 – 2200
Regular	Price (Bounce and Slide OR Bounce and Surf)	\$8.00	\$8.00
Spend & Redeem	Price (Bounce and Slide OR Bounce and Surf)	\$4.00	\$4.00

17. All discount redemptions and purchases of activity passes (both regular and spend & redeem) are non-exchangeable, non-refundable, and not for resale.
18. Each play slot will be 20 minutes exclusive of 5 minutes of briefing/preparation.
19. Participants are to proceed to the Dino Bounce Entry Points **at least 10 minutes before their slot** to complete all required **registration and safety procedures**. Parent/Guardian/s must accompany your child/children/ward/s at the point of registration and when returning to the holding area.
20. In the case of no show and/or late arrival, the booked slot will be forfeited and no refunds will be provided. We will not be liable for any of your losses or expenses due to the failure to comply with the provisions.
21. A **minimum height of 1metre and a minimum age of 5 years as of 1<sup>st</sup> November 2021** is required to participate in the Dino Bounce. Verification checks on height and age will be conducted at the point of on-site registration or upon entry into the activity area. Failure to meet the provisions will result in rejected entry and no refunds will be provided.

22. Children 5 years old and above may be accompanied by an adult of 18 years old and above. Accompanying adult will also require an activity pass for entry.
23. No food and drinks are allowed in the Dino Bounce.
24. No shoes/footwear are allowed in the Dino Bounce.
25. For participants' safety, personal photography devices and/or bags are strictly not allowed in the Dino Bounce.
26. Participants who are pregnant, wheelchair bound, or suffering from medical conditions, such as back, heart, motion sickness or any other health conditions are strongly advised not to participate in the Dino Bounce. Participants must observe the maximum load capacity, height requirements and suitable age group for certain play elements inside the Dino Bounce.
27. Participation in the Event is strictly at your own risk. By participating in and/or allowing your child/children/ward/s to participate, you declare that you and/or your child/children/ward/s are in good mental and physical health and do not have any conditions (e.g. motion sickness, heart, neck, back or leg problems) that may be detrimental to your well-being by participating, nor are you under the influence of any medication that may influence your ability to move.
28. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, including Q's Advertising Pte Ltd, 2+1 Concepts and all CAG's appointed vendors, as well as their directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any Participant in this Event, and/or loss or damage to any property sustained as a result of your or their participation in this Event, including without limitation all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Event, you agree to indemnify CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any Participant's participation in this Event.
29. All participants are required to follow the instructions of the crew, observe safe distancing and adhere to prevailing Safe Management Measures (including but not limited to the applicable vaccination-differentiated Safe Management Measures) at the event site for their own safety and well-being. We reserve the right to deny entry to the Event or to request that any participant exits from the Event in the event the participant(s) fails to comply with the prevailing Safe Management Measures. In such event, there shall be no refund of any activity passes purchased or replacement of any activity passes redeemed.
30. Further, CAG reserves the right to refuse or terminate the participation of any person for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.
31. To promote and advertise the event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the event, you consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/ward under your care to participate in this Event and providing your personal data and the personal data of the participants to us, you consent to the collection, use or disclosure of the personal data of yourself and all participants, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as updated from time to time, for CAG's

reasonable business purposes including without limitation: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in this Event, to protect the safety and security of our staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any Participant's personal data.

32. CAG's decision on all matters relating to the event and its promotion is final, conclusive and binding.
33. CAG reserves the right to amend these Conditions without further notice to you, and you agree to be bound by such amended Conditions.
34. Changi Pay promotion ("this promotion"): If you are among the first 6,000 participants to register for and buy ticket(s) to Dino Bounce and spend at least \$50 in a single transaction to Dino Bounce before 5 December 2021 ("Eligible Recipient"), subject to the terms and conditions of this promotion herein, you will be eligible to receive a one-time Changi Pay voucher worth \$5 (the "Gift"). Each Eligible Recipient is eligible to receive only one Gift regardless of the number of tickets purchased and the number of transactions made. The Gift will be issued to the Eligible Recipient's Changi Pay account by 10 December 2021. To receive the Gift, the Eligible Recipient must be at least 18 years old, have successfully downloaded the iChangi mobile application and successfully activated his Changi Pay account. [Terms and conditions for signing up for Changi Pay apply](#). By registering for and buying the ticket(s) to Dino Bounce, the Eligible Recipient authorizes and consents to (a) CAG using the personal data collected under the Changi Pay CAG-user terms and conditions and/or other CAG-administered programmes; and (b) CAG sharing his Singapore mobile number to Liquid Group Pte. Ltd. (which is the issuer and operator of Changi Pay) for the purposes of facilitating and administering this promotion, including but not limited to the issuing of the Gift to the Eligible Recipient's Changi Pay account. If the Eligible Recipient does not sign up for and activate his Changi Pay account by 10 December 2021, his Gift shall be automatically forfeited and CAG shall be entitled to deal with the forfeited Gift in any manner in CAG's absolute discretion. The Gift is non-transferable and cannot be exchanged (whether wholly or partly) for cash, credit and/or other items. Gift terms and conditions apply.