

**Redemption / Booking of play passes under Dino Kart 3.0
(the "Event" or "Go-Kart")
General Terms & Conditions**

1. The Event is organised by Changi Airport Group (Singapore) Pte. Ltd. ("CAG").
2. By participating in and/or allowing your child/ward to participate in this Event, you agree to be bound by these Terms and Conditions ("**Conditions**") and our Privacy Policy (available at <https://www.changiairport.com/en/privacy-policy.html>), which together constitute a binding agreement between you and Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**"), governing your and/or your child's/ward's participation in this Event.
3. In these Conditions, references to 'we', 'us' and 'our' mean CAG, CAG's appointed contractors (as described in the Parts below), our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires.
4. A minimum spend of S\$50 (S\$80 for supermarkets and Jewel) in a single same-day receipt from any participating Retail or F&B outlet at Changi Airport Terminals 1, 2, 3 and 4 public areas, and Jewel (collectively "**Changi Airport Public Areas**") ("**Qualifying Spend Amount**") is required for shoppers to be entitled to the redemption of one (1) discounted activity pass ("**Activity Pass**"). Every qualifying spend is entitled to one (1) Activity Pass, and up to a maximum of ten (10) Activity Pass can be redeemed in a single receipt. Each Activity Pass is valid for the entry of one (1) person for one (1) play slot of the Go-Kart ("**Play Slot**") on the terms set out below.
5. Receipt(s) presented for the redemption of Activity Passes must be for purchases meeting or exceeding the Qualifying Spend amount from any participating Shop & Dine outlet in Changi Airport Public Areas (excluding receipts from banks, money changing facilities, financial services, online purchases, including website or app ticket purchases for Jewel Attractions, SISTIC / AXS / SAM payments, Cash Card / Stored Value Cards Top-Up transactions, medical clinics, topping up of gift cards or loyalty cards, and vouchers, temporary outposts operated by non-CAG tenants at promotional spaces e.g. Jewel Atrium and Cloud9 Piazza, Lounges, passenger meeting services, tour and travel services, online/kiosk purchases with electronic receipts, car rental services, airport shuttle and transportation counters, Tobacco products, postal services, telecommunication outlets including StarHub, pay-per-use, ambassador and airline lounges, Changi Lounge, Changi Recommends outlets and service counters, Changi Experience Studio, Jewel attractions such as Canopy Park, Sky Nets, Hedge Maze and Mirror Maze, MindChamps Preschool, other ticketed events on Changi Playpass including but not limited to Changi Underground Carnival and Glamping in the Clouds, baggage storage services counter, YOTELAir and Crowne Plaza Hotel and all F&B outlets within the hotels' premises), and must also be made via one of the following qualifying payment modes ("**Qualifying Receipts**"):
 - ✓ Cash (in local currency or equivalent amount in foreign currency)
 - ✓ NETS and Credit cards
6. Payments made via other payment modes not mentioned under clause 5 above (such as Changi Dollar vouchers, Changi Rewards eVoucher, Changi Gift Cards, tenant vouchers e.g. NTUC vouchers ("**Alternative Modes of Payment**")) are excluded from the computation of the Qualifying Spend Amount, unless, such Alternative Modes of Payment are used for partial payment for the transaction, with the balance amount paid in cash, NETS or credit cards meeting the Qualifying Spend Amount.
7. All redemptions must be made via iChangi App with valid Changi Rewards membership account. New members may also download iChangi App for subsequent redemption of the discounted tickets.
8. All purchases under the Qualifying Receipts must be made from 4 November 2022 to 1 January 2023. All Play Slots must be booked via the iChangi app. Please note that play Slots are available for booking from 2pm to 10pm for Mondays to Thursdays and 2pm to 11pm for Fridays to Sundays, Public Holidays and eve of Public Holidays.

9. Limited to one (1) time redemption via Changi PlayPass per Qualifying Receipt regardless of amount spent in excess of the qualifying spend.
10. Redemption and booking of Play Slots must be made within **7 days** from the date of the Qualifying Receipt (inclusive) or date of purchase of the activity pass (inclusive) via iChangi App.
11. One (1) Activity Pass admits one (1) person for a single entry during the operating hours of the Go-Kart.
12. Redemptions and booking of play slots are on a first-come-first-serve basis and subjected to availability.
13. Qualifying Receipt(s) must be presented at the registration counter for verification purposes prior to entry to the event. CAG reserves the rights to refuse entry for erroneous redemption or missing/defaced receipt(s).
14. Activity Passes are available for purchase via Changi PlayPass in accordance with the following:

Price per activity pass		Mon – Thu	Fri – Sun, Public Holidays and eve of Public Holidays
Opening Hours		2.00pm – 10.00pm	2.00pm – 11.00pm
Regular	Price	S\$23.00	S\$28.00
Spend & Redeem	Price	S\$18.00	S\$23.00

15. All Activity Passes (regardless of whether purchased or redeemed) are non-exchangeable, non-refundable, and not for resale.
16. Each Play Slot will be 15 minutes, excluding 5 minutes of briefing/preparation.
17. All participants are required to take note of the entry requirements for the Event set out herein ("**Entry Requirements**").
18. Participants are to proceed to the Go-Kart Entry Points **punctually** to complete all required **registration and safety procedures**. Parent/Guardian/s must accompany your child/children/ward/s at the point of registration and when returning to the holding area.
19. In the event of no show and/or late arrival, the booked Play Slot will be forfeited and no refund will be provided. We will not be liable for any of your losses or expenses incurred due to the failure to comply with the provisions.
20. Participants are required to be a **minimum age of 13 years as of race date**.
21. Participants are not allowed to participate in the Go-Kart if they are wearing loose clothing, not wearing covered shoes or under the influence of alcohol.
22. **Verification checks on participants' age will be conducted** at the point of on-site registration or upon entry into the activity area by means of digital or physical NRIC. Accompanying adults for minors aged 13 years to 17 years old are required to produce Singpass / Student Ez-link for verification. Failure to meet the Entry Requirements will result in rejection for entry to the Event and no refunds will be provided.
23. No food and drinks are allowed in the Go-Kart.

24. Due to safety concerns, cameras are permitted only with secure body harness or car mounts that keeps both your hands free and does not interfere with the steering of vehicles with both hands. You should not be holding your camera at any point of the race.
25. For participants' safety, personal photography devices and/or bags are strictly not allowed in the Go-Kart.
26. Use of mobile phones are not permitted while operating the Go-Kart.
27. Participants who are pregnant, wheelchair bound, or suffering from medical conditions are strongly advised not to participate in the Go-Kart.
28. By participating in and/or allowing your child/children/ward/s to participate, you declare that you and/or your child/children/ward/s are in good mental and physical health and do not have any conditions (e.g. motion sickness, heart, neck, back or leg problems) that may be detrimental to your and/or your child's/children's/ward/s' well-being in participating in the Event, nor are you your child/children/ward/s under the influence of any medication that may influence your ability to operate the Go-Kart.
29. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, including CHO Solutions Pte Ltd and all CAG's appointed vendors, as well as their directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any Participant in this Event, and/or loss or damage to any property sustained as a result of your or their participation in this Event, including without limitation all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Event, you agree to indemnify CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any Participant's participation in this Event.
30. All participants are required to follow the instructions of the crew, observe safe distancing and adhere to prevailing Safe Management Measures (including but not limited to the applicable vaccination-differentiated Safe Management Measures) at the Event site for their own safety and well-being. We reserve the right to deny entry to the Event or to request that any participant exits from the Event in the event the participant(s) fails to comply with the prevailing Safe Management Measures. In such event, there shall be no refund of any Activity Passes purchased or replacement of any Activity Passes redeemed.
31. Further, CAG reserves the right to refuse or terminate the participation of any person for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.
32. To promote and advertise the Event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the event, you consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the Event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/children/ward/s under your care to participate in this Event and providing your personal data and the personal data of the participants to us, you consent to the collection, use or disclosure of the personal data of yourself and your child/children/ward/s, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as may be updated from time to time, for CAG's reasonable business purposes including without limitation: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in this Event, to protect the safety and security of our staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any Participant's personal data.
33. CAG's decision on all matters relating to the Event and its promotion is final, conclusive and binding.

34. CAG reserves the right to amend these Conditions without further notice to you, and you agree to be bound by such amended Conditions.

CHANGI PAY PROMOTION

35. The Promotion
- a) The Promotion will commence from 10th November 2022 (0000 hours) to 2nd April 2023 (2359 hours) (both dates are inclusive) or when all 1,000 successful e-Vouchers utilized have been made, whichever is earlier (“**Promotion Period**”).
 - b) The Promotion is open to all iChangi users (“**Eligible Users**”) who meet all the requirements set out in this Terms and Conditions.
 - c) To receive the e-Voucher, Eligible Users must successfully activated Changi Pay via iChangi mobile application before or during the Promotion Period.
36. Promotion Mechanics
- a) To qualify for the Promotion, an Eligible User will need to purchase the Dino Kart activity at a full price (“**Qualifying Transaction**”) organised by Changi Airport Group (Singapore) Pte Ltd.
 - b) Each Eligible User will receive a S\$5 discount e-Voucher with no minimum spend (“**e-Voucher**”) for their subsequent purchase by utilizing the discount e-voucher with Changi Pay.
 - c) The Promotion is valid for the first 1,000 qualifying transactions during the Promotion Period, and it is capped at a maximum of (1) redemption per Eligible User.
 - d) The e-Voucher can be used at all outlets accepting Changi Pay in Changi Airport Terminals, Jewel Changi and iShopChangi. It is not applicable to Changi Airport Terminals’ Canteens.
 - e) Eligible User(s), who had successfully activated Changi Pay before/on 31 December 2022 2359hours, will receive the e-Voucher and it will be credited into their Changi Pay Account digital wallet by 31 January 2023.
 - f) The e-Voucher must be utilized by 31st March 2023.
 - g) The e-Voucher is strictly non-refundable, non-transferable, and non-assignable.
 - h) The e-Voucher is strictly not exchangeable for cash.
 - i) For the avoidance of doubt, in the event that any person entitled to the e-Voucher is subsequently found to be ineligible for the Promotion, Changi Airport Group reserves the right to (i) forfeit or withdraw the e-Voucher at any time; or (ii) (where e-Voucher have been redeemed) claw-back the e-Voucher or request the relevant user to repay to at any time.
37. Further, CAG reserves the right to refuse or terminate the participation of any person for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.
38. To promote and advertise the Event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the event, you consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the Event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/children/ward/s under your care to participate in this Event and providing your personal data and the personal data of the participants to us, you consent to the collection, use or disclosure of the personal data of yourself and your child/children/ward/s, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as may be updated from time to time, for CAG’s reasonable business purposes including without limitation: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant’s participation in this Event, to protect the safety and security of our staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any Participant’s personal data.
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