

TERMS AND CONDITIONS FOR THE CHANGI FESTIVE VILLAGE RETURN VOUCHER SHOPPING PROMOTION



SPEND A MINIMUM OF S\$50 ON CHANGI EATS & IN PUBLIC AREAS OF CHANGI AIRPORT (EXCLUDING JEWEL CHANGI AIRPORT) OR S\$100 ON ISHOPCHANGI.COM & IN TRANSIT AREAS OF CHANGI AIRPORT AND GET S\$5 OFF YOUR NEXT PURCHASE! (“SHOPPING PROMOTION”)

1. This Shopping Promotion is organized by Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”).
2. By participating in this Shopping Promotion, all participants shall be bound by the following terms and conditions and all amendments, additions, replacements and modifications hereto as may be made from time to time. Subject to the terms and conditions contained herein, this Shopping Promotion is applicable for qualifying spend made at all participating outlets within the Changi Airport (excluding Jewel Changi Airport), on iShopChangi.com or Changi Eats from 1100 hours (SGT) on 04 November 2022 to 2359 hours (SGT) on 02 January 2023. (the “**Promotion Period**”).
3. To be eligible for this Shopping Promotion, participants must meet the following minimum qualifying spend tier:

	Transit Areas or iShopChangi	Public Areas (excluding Jewel Changi Airport)	Changi Eats
Qualifying Spend	<p><u>For purchases made at the Transit Areas:</u></p> <p>With a minimum spend of S\$100 in a single receipt, a participant will be eligible to redeem a S\$5 discount receipt* for the participant’s next purchase (minimum spend of S\$50 is required) in Transit Area* or on iShopChangi^ (with no minimum spend) [by presenting the receipt received from the participant’s qualifying spend when paying for the next purchase or by applying the promo code at the Checkout page at iShopChangi.com].</p> <p>* Discount receipt must be redeemed within 24 hours.</p> <p><u>For purchases made on iShopChangi:</u></p> <p>With a minimum spend of S\$100 on a single order on iShopChangi, a participant will be given a S\$5 discount promotion code via a system generated email upon the completion of their order, for the participant’s next purchase on iShopChangi^ (with no minimum spend) [by applying the promo code at the Checkout page at iShopChangi.com].</p> <p>Purchase date on iShopChangi.com and order collection or delivery date must be within the Promotion Period.</p> <p>^ Promo code is valid till 31 January 2023. Limited to 3 use per participant.</p>	<p><u>For purchases made at the Public Areas:</u></p> <p>With a minimum spend of S\$50 in a single receipt, a participant will be eligible to redeem a S\$5 discount for the participant’s next purchase (minimum spend of S\$50 is required) in Public Area* or on iShopChangi^ (with no minimum spend) [by applying the promo code at the Checkout page at iShopChangi.com].</p> <p>* Discount receipt must be redeemed within 24 hours.</p> <p>^ Promo code is valid till 31 January 2023. Limited to 3 use per participant.</p>	<p><u>For purchases made on Changi Eats:</u></p> <p>With a minimum spend of S\$50 in a single order on Changi Eats, a participant will be given a S\$5 discount promotion code via system generated email upon the completion of their order, for the participant’s next purchase on iShopChangi^ (with no minimum spend) [by applying the promo code at the Checkout page at iShopChangi.com].</p> <p>Order date, delivery date and order collection date on Changi Eats must be within the Promotion Period.</p> <p>^ Promo code is valid till 31 January 2023. Limited to 3 use per participant.</p>
Changi Pay Exclusive	<p>< This promotion is not applicable to Changi Eats > < This promotion does not stack with the above promotion > < This promotion is limited to the first 5,000 participants only ></p> <p>Every qualifying spend made by the customer paid using Changi Pay will be entitled to a S\$8 discount e-Voucher (instead of S\$5).</p> <p>To receive S\$8 discount e-Voucher, the qualifying customer must spend with a minimum of S\$50 (at Changi Airport – Public area) or S\$100 (Changi Airport – Transit area and iShopChangi) via Changi Pay.</p>		

The discount e-voucher is eligible to use for the qualifying customer's subsequent purchase (with a minimum spend of S\$50 via Changi Pay) at the participating outlets that accept Changi Pay payment located in Changi Airport Terminals and iShopChangi.

The Discount e-Voucher will be credited into Qualifying customer's Changi Pay digital wallet. The Discount e-Voucher will be instantly credited into the qualifying customers' Changi Pay digital wallet.

The Discount e-Voucher must be redeemed within twenty-four (24) hours.

4. Purchases and/or transactions made at the following outlets at Singapore Changi Airport are excluded from and will not qualify for the Shopping Promotion:

- Banks
- Money changing facilities
- Medical clinics
- Top-up card machines
- Postal services & Post-on-Wheels
- Lounges (Bank / Airline / Ambassador / Pay-per-use lounges)
- Transit Hotels
- Hotel reservation counters
- Airport shuttle and transportation counters
- Car Rental
- Changi Recommends outlets and service counters
- Passenger meeting services counters
- Left luggage service counters
- Telecommunication outlets and service counters (e.g. M1)
- Temporary outposts
- Tour and travel services
- Jewel Changi Airport
- Tobacco products (including without limitation cigarettes, cigars, or any other forms of tobacco, or any tobacco derivative or substitute)

Purchases of Changi Airport Park & Fly Parking Coupons made on iShopChangi.com are excluded and will not qualify as qualifying purchases.

The list of participating outlets and products for the Shopping Promotion is subject to change by CAG at its discretion, without prior notice.

5. Payments (or partial payments) for the qualifying spend may only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, credit cards or digital payments. Payment made using in-store vouchers (e.g. FairPrice vouchers), Changi Dollar vouchers, Changi Rewards eVouchers, Changi Rewards Jewel Voucher, CapitaVoucher, eCapitaVoucher, Changi Rewards e-Voucher Flexi or Changi Gift Cards are **excluded from the calculation of qualifying spend**. However, partial payment using vouchers, Changi Dollar vouchers, Changi Rewards eVouchers and Changi Gift Cards will be accepted provided the qualifying spend is paid in cash, NETS or credit cards.
6. Amounts paid for the purchase of tobacco products (including without limitation cigarettes, cigars, or any other form of tobacco, or any tobacco derivative or substitute) will not be eligible for the redemption of any discounts voucher / eVoucher.
7. Usage of return discount voucher/ eVoucher instore are not applicable to these outlets: Louis Vuitton, Hermes, Prada, Gucci, YSL, Rolex, Cheers, NTUC, 7-11, Burger King, Food Courts and The JellyHearts.

8. ISHOPCHANGI PROMO CODE TERMS & CONDITIONS

- a) The iShopChangi promo code is valid for three (3) times use per participant, is non-exchangeable, and cannot be used in conjunction with any other promotions, offers, eVouchers etc.
- b) The iShopChangi promo code is not valid with selected products/brands, including Changi Airport Park & Fly Parking Coupons, Changi Airport Park & Work Coupons, Chanel, and all products retailed under Changi Airport Park & Fly Parking Coupons, Changi Airport Park & Work Coupons, Chanel, all products retailed under Changi Recommends, iStudio, Paul Frank, The Cocoa Trees, Sprint-Cass, Ban Leong Technologies, Shopitree, TC Acoustic, Royal Selangor, SK Jewellery, SG Elect Store, Shang Xia, Valencia, ABRY, Airport Pharmacy, OnSmart, Simply Hamper, Sift & Pick, 1855 The Bottle Shop, Dyson Authorized Reseller, Dior, Levante, Philips, Tefal, Luxury Mattress Gallery, Skin Inc, SMIB SINGAPORE PTE LTD, Chow Tai Fook, Vitakids, Sterling Nutrition Pte Ltd, PowerPac Electrical, Mayer Marketing Pte Ltd, Setelco Communications Pte Ltd, Beste (S) Pte Ltd, Odette, Polar SEA, Acer Computer, Ninja Kitchen, Bluefeel, Dibea, StreamCast, Midea Toshiba, ME Nation, Prestigio Delights, Tong Garden, Hook Coffee, Raintree, Kintry, OCD, HoneyWorld, Aroma Truffle & Co, Fupi, Orient Crown, Clarks, Asian Artistry Fine Jewellery, Timeless Gift, La Putri, SK Jewellery Pte Ltd,

Durasport, TakeASeatsg, TLS Asia, TableMatters, Houze, Bedding Affairs, Evorie, BVLGARI, OGAWA SINGAPORE, selected Best Price Flash Deals, selected products from Choya, selected products from Authorized Supplier - 2044, 2143, William Grant & Sons. Refer to (<https://www.ishopchangi.com/en/support/faq/promotions-and-discounts.html#3>) for the latest exclusion list.

- c) iShopChangi's promo code is non-exchangeable and cannot be used in conjunction with any other promotions.
- d) iShopChangi's promo code is considered redeemed if the participant cancels the order.

9. GENERAL TERMS & CONDITIONS

- a) CAG's decisions on all matters relating to the Shopping Promotion are final, conclusive and binding on all participants.
- b) CAG shall not be liable for any damages, loss or inconvenience for any matter arising out of or in connection with this Shopping Promotion, and each participant agrees to indemnify and hold CAG harmless from and against any and all claims, damage, losses, costs or expenses suffered or incurred by CAG in relation to the Shopping Promotion.
- c) CAG reserves the right in its sole and absolute discretion to terminate the Shopping Promotion or to vary the terms and conditions herein at any time at its absolute discretion without further notice.
- d) In the event of any inconsistency between these terms and conditions and any other form of publicity collaterals relating to the Shopping Promotion, these terms and conditions shall prevail.
- e) These terms and conditions shall be construed and governed in accordance with the laws of the Republic of Singapore. CAG and all participants hereby accept the exclusive jurisdiction of the Singapore courts to rule on any issues or disputes related thereto.
- f) Changi Pay eVoucher is non-exchangeable and once the eVoucher is redeemed and used, it is not refundable. Illustration: If the participant refunds the purchase that the eVoucher is being used on, the eVoucher is considered as redeemed and will not be refunded.
- g) Participation in the promotion requires the processing of participants' personal data, including full name and email address. CAG may use participants' personal data for the purposes of administering the Shopping Promotion, matching personal data collected through this Shopping Promotion with other data CAG holds about the participant to optimise operations and services offered to participants through the Shopping Promotion and other platforms such as providing relevant and personalised consent designed to make the user experience smoother and more enjoyable, statistical analysis, and improving the products and services that the CAG Group offers (the "**Relevant Purposes**"). CAG may also disclose such personal data to any of its subsidiaries, affiliates, service providers and/or agents for the Relevant Purposes. By participating in the Shopping Promotion, participants consent to CAG's collection, use, disclosure, storage and other processing of any personal data provided in accordance with all applicable privacy laws and CAG's Privacy Policy (<https://www.changiairport.com/en/privacy-policy.html>).

These terms and conditions are updated as at 04 November 2022.