

Glamping in the Clouds

ADMIN NOTE

1. Before Arriving at Jewel (Level 5, Cloud9 Piazza):

Please bring along

- a) Your **NRIC or Work Permit, and/or Passport** (foreign nationals) for identify verification at Registration of the main booking person.
- b) Notification email or iChangi app screen of your **confirmed booking**
- c) Prepare **\$100 in cash or via Paynow as deposit**, which is refundable upon check-out, unless there is any damage to the accommodation, equipment, and/or accessories. Please note that **there are Automated Teller Machines (ATMs) in the basement levels of Jewel.**
- d) Access Cloud9 Piazza via Lift Lobby C or the escalators near Apple Store to Level 5.

2. Check-In

- Check-In starts **from 1200hrs for Glampicnic and from 1800hrs for Glampcation:**
 - Present your (a) **Glampicnic or Glampcation booking on Playpass**, and (b) **Identity Card (NRIC/Work Permit) or Passport of the main booking person** for verification checks.
 - Verify your health status (for all guests).
- Any guest who feel unwell or exhibit any symptoms of flu, cough, sore throat, fever and/or other covid-19 symptoms will be rejected entry.
- Glamp will be allocated at check-in. Selection of glamp is not permitted.
- We reserves the rights to make changes to glamp allocation, inclusions and/or provision of add-ons (if any).
- Guests must complete an Indemnity Form and attend Fire Safety Briefing.
- Guests will be issued with the following:
 - **Wristband:** One for each guest to access the glamp site. Please keep your wristbands on at all times.
 - **Glamp Lock:** Guest must return the local at check-out in proper condition. \$10 per lock will be deducted from the deposit if lock is lost or faulty.
 - **Toiletries:** Shampoo, shower gel and toothbrushes only.

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3. Within the Glamping Ground

- Please keep your wristband on at all times for access into and out of the glamping site. Loss of wristbands will result in immediate removal from the glamping ground and no re-entry will be allowed.
- No more than 4 persons in a glamp at a time, except for Glampicnic where up to 6 persons are allowed, subject to prevailing Safe Management Measures.
- Please remove shoes before entering glamps.
- Power points are available in every glamp.
- No helium balloons, open fire, candles and/or sharp objects are allowed.
- Other Dos and Don'ts are available in every glamp.

4. Showers – Glampcation only

- Each glamp, regardless of guest numbers, is entitled to **45 minutes of shower**. Shower slot is to be booked on a first come first serve basis, using the shower coupon issued at check-in.
- Every glamp of guests are required to take turns to shower in the same shower unit. Cleaning of shower units will be done after each slot.
- Please be punctual for showers and present your shower booking before entry. To minimise any delay of showers for guests in the next timeslot, there will not be any time extension.
- Please **bring your own towels** (towels will not be provided) and slippers for a convenient shower experience. A hand carry bag is recommended for you to contain your towels and clothes for ease of change.

5. Amenities

- **Toilets, baby care rooms and hot water dispensers** are available at specified locations, You may refer to Jewel's floor directory or enquire with our reception counter for more information.
- Please bring your own toiletries for washing-up, including facial foam and face towel.

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6. Smoking

- Smoking is strictly not permitted within Jewel.
- Nearest Smoking Point is located outside Jewel near the pickup point on Level 2.

7. F&B

- **Delivery:** "Changi Eats" provides food delivery from multiple F&B outlets in JEWEL and Changi Airport, at your fingertips. Upon delivery, you need to collect your food at the reception counter.
- Changi Eats take orders from 12.30pm to 8.30pm. Orders must be made at least 100 minutes before scheduled delivery time, up to 7 days advance order allowed.

Coupon Code Name:	DECGLAMP10
Coupon Code Value:	\$10 OFF MINIMUM \$50 SPENT + FREE DELIVERY TO JEWEL *Delivery Address: <u>Jewel Cloud9 Piazza Level 5, Singapore 819666</u>

- **Snacks** are available at Jewel, Terminal 1 and Terminal 3.
- **Breakfast is not provided.** You may head to Fun Toast on Level 4 or The Coffee Bean and Tea Leaf on Level 1.

8. T3 Underground Carnival Credits - Glampcation only

- 10 Free Carnival credits will be issued upon confirmation of **Glampcation** booking made and can be utilised for rides and games at T3 Underground Carnival at Basement 2 and 3.
- Carnival credits are non-refundable, exchangeable for cash, non-transferrable and subjected to the Terms and Conditions of the T3 Underground Carnival.

9. Check-Out

- Check-Out for Glampicnic is strictly at **1600hrs** on the same day.
- Check-Out for Glampcation is strictly at **1000hrs** the next day.
- Please ensure that you take all your belongings with you, return the glamp lock and collect your deposit.

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Annex A: List of Breakfast Options in Jewel

LEVEL B2

 <p>A&W ALL AMERICAN FOOD A&W #B2-209 From 8.30am, daily</p>	 <p>BURGER KING Burger King #B2-235/236 From 8am, on Sat & Sun</p>	 <p>Fong Sheng Hao #B2-232 From 9am, daily</p>
 <p>MOS BURGER MOS Burger #B2-211 From 8am, on Fri, Sat & Sun</p>	 <p>The Hainan Story #B2-201/202 From 8am, daily</p>	 <p>TOAST BOX 土团工坊 Toast Box #B2-231 From 8am, daily</p>

FOOD HALL

 <p>An Acai Affair From 8.30am on Sat & Sun</p>	 <p>Dunkin' Donuts From 9am on Fri to Sun, PH Eve & PH</p>	 <p>Jollibean From 9am, daily</p>	 <p>Nine Fresh From 9am, daily</p>	 <p>The Original Vadai From 9am, daily</p>
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LEVEL B1

 <p>McDonald's #B1-298 From 7am daily</p>

LEVEL 1

 <p>Starbucks #01-K207 From 7.30am, on Sun to Thu & PH From 7am, on Fri, Sat & PH Eve</p>	 <p>The Coffee Bean & Tea Leaf #01-200 24 Hours, daily</p>
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LEVEL 3

 <p>翠華 Tsui Wah #03-230 From 8.30am, on Sat, Sun & PH</p>

LEVEL 4

 <p>Fun Toast #04-246 From 8am, daily</p>

Please refer to Jewel Changi Airport website for more details:

<https://www.jewelchangiairport.com/en/dine.html>