

**Redemption of Activity Passes for Candy Bounce (the “Event” or “Candy Bounce”)  
General Terms & Conditions**

1. The Event is organised by Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”) and Moo Play (S) Pte Ltd (“**Company**”).
2. By participating in and/or allowing your child/ward to participate in this Event, you agree to be bound by these Terms and Conditions (“**Conditions**”), the Candy Carnival General Terms & Conditions (available at [<https://www.changiairport.com/en/changifestivevillage/activities/candy-carnival/candy-carnival-details.html>]) and our Privacy Policy (available at <https://www.changiairport.com/en/privacy-policy.html>), which together constitute a binding agreement between you and Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”), governing your and/or your child’s/ward’s participation in this Event.
3. In these Conditions, references to ‘we’, ‘us’ and ‘our’ mean CAG, CAG’s appointed contractors, our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires
4. All active Changi Reward members with a valid Changi account (“**Eligible Users**”) are entitled to redeem one (1) free activity pass (“**Activity Pass**”) for the entry of one (1) person for one play slot of the Candy Bounce activity (“**Play Slot**”) on the terms set out below.
5. All redemptions for the Activity Pass must be made via Changi PlayPass in Changi App with a valid Changi Rewards membership account.
6. To qualify, Eligible Users must redeem the free Activity Pass on Changi App between 4 November 2023 to 31 March 2024 (“**Event Period**”). All activity passes must be redeemed via the Changi App and are available for use between 12pm to 10pm from Mondays to Sundays, including Public Holidays and Eve of Public Holidays (“**Operating Hours**”) during the Event Period at the Candy Carnival.
7. Limited to one (1) time redemption per day via Changi PlayPass per Eligible User regardless of member tier. Redemption of Activity Passes and Play Slots is on a first-come-first-served basis and subject to availability.
8. One (1) Activity Pass shall admit one (1) person for a single Play Slot only to the Candy Bounce activity during the Operating Hours of the Candy Carnival. Users will be required to exchange Activity Pass for a physical ticket on site bearing the Play Slot timing.
9. Redemption of Activity Pass for Play Slots at the Candy Bounce activity must be made within the Event Period on-site at the Candy Carnival using the Changi App. The stipulated operating hours for the redemption of the said Play Slots shall strictly not be extended.
10. Redemption of Activity Passes for Play Slots are on a first-come-first-serve basis and subject to availability. CAG reserves the right to refuse the redemption and/or utilization of Activity Passes at any time at CAG’s sole discretion.
11. A valid Changi Rewards e-Card and Activity Pass must be provided during Play Slot redemption for verification purposes. CAG reserves the right to refuse entry for erroneous redemption or missing Changi Rewards e-Card/Activity Pass.
12. All Activity Passes may not be exchanged (whether wholly or partly) for cash, and are non-transferrable, non-refundable, and not for resale.

13. Each Play Slot will be 15 minutes in total, inclusive of 5 minutes of mandatory briefing/preparation.
14. Participants are to proceed to the Candy Bounce area at the Candy Carnival (Terminal 3, Arrival Hall Level 1) to complete all required **registration and safety procedures**. Parents/guardians must accompany their child/ward at the point of registration and when returning to the holding area.
15. In the case of no show and/or late arrival, the Play Slot and Activity Pass will be forfeited and no refunds or other compensation will be provided. CAG shall not be liable for any losses or expenses due to any failure to comply with these Conditions.
16. A **height restriction of 0.9metre to 1.4metre and a minimum age of 4 years as of the date of participation** are required to participate in the Candy Bounce activity. Verification checks on height and age will be conducted at the point of on-site registration or upon entry into the activity area. CAG reserves the right to refuse entry to any participant if they fail to meet any entry requirement, as stipulated from time to time by CAG at its sole discretion.
17. Children 4 years old and above may be accompanied by an adult of 18 years old and above. Accompanying adults will also each require a valid Activity Pass and Play Slot for entry.
18. Non-slip socks must be worn at all times during Candy Bounce play slot. Participants may bring their own or purchase on-site.
19. No food and drinks are allowed in the Candy Bounce activity area.
20. No shoes/footwear are allowed in the Candy Bounce activity area.
21. For participants' safety, personal photography devices and/or bags or other items which may pose a safety hazard are strictly not allowed in the Candy Bounce activity area.
22. Participants who are pregnant, wheelchair bound, or suffering from medical conditions, such as **back, heart, motion sickness or any other health conditions** are not allowed to participate in the Candy Bounce activity. Participants shall observe the maximum load capacity, height requirements and age requirements for the activity.
23. Participation in the Event is strictly at your own risk. By participating in and/or allowing your child/ward to participate, you declare that you and/or your child/ward are in good mental and physical health and do not have any conditions (including but not limited to motion sickness, heart, neck, back or leg conditions) that may be detrimental to your and/or your child's/ward's well-being by participating, and that neither you nor your child/ward are under the influence of any alcohol and/or medication that may influence your ability to participate in the Event.
24. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, the Company, and all CAG's appointed vendors, as well as their directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any participant in this Event, and/or loss or damage to any property sustained as a result of your or their participation in this Event, including without limitation all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Event, you agree to indemnify CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any Participant's participation in this Event.

25. All participants shall at all times follow the instructions of CAG and its employees, vendors, contractors, and agents, observe safe distancing and adhere to prevailing safety measures at the event site for their own safety and well-being. We reserve the right to deny entry to the Event or to request that any participant exit from the Event in the event the participant fails to comply with the prevailing safety measures. In such event, there shall be no refund for any Activity Passes or replacement of any Activity Passes redeemed.
26. Further, CAG reserves the right to refuse or terminate the participation of any person in the Event (or any part of the Event) for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.
27. To promote and advertise the Event, CAG has engaged authorised photographers and videographers to take photographs and/or video recordings of the Event. By participating in the Event, you consent to being photographed and recorded by CAG's authorised photographers and videographers as guests/customers at the event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/ward under your care to participate in this Event and providing your personal data and the personal data of your child/ward to CAG, you consent to the collection, use or disclosure of the personal data of yourself and your child/ward, in accordance with CAG's Privacy Policy and the Personal Data Protection Act 2012 as updated from time to time, for CAG's reasonable business purposes including without limitation: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries CAG may receive in relation to your or any participant's participation in this Event, to protect the safety and security of CAG staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any Participant's personal data.
28. CAG's decision on all matters relating to the event and its promotion is final, conclusive and binding.
29. CAG reserves the right to amend these Conditions without further notice to you, and you agree to be bound by such amended Conditions.