

**TERMS & CONDITIONS FOR CHANGI FESTIVE VILLAGE PURCHASE-WITH-PURCHASE SHOPPING PROMOTION**

**SPEND AND REDEEM A CHANGI CANDY PREMIUM (the “PREMIUM”) FROM S\$7.90 EACH (“SHOPPING PROMOTION”)**

- This Shopping Promotion is organized by Changi Airport Group (Singapore) Pte. Ltd. (“CAG”).
- By participating in this Shopping Promotion, all participants shall be bound by the following terms and conditions and all amendments, additions, replacements and modifications hereto as may be made from time to time.
- This Shopping Promotion is valid for all qualifying spend and/or redemptions made at and during the following locations/periods (the “Promotion Periods”):
  - From 1100 hours (SGT) on 04 November 2023 to 2359 hours (SGT) on 01 January 2024 at the Transit Area;
  - From 1100 hours (SGT) on 04 November 2023 to 2200 hours (SGT) on 01 January 2024 at the Public Area;
  - From 1100 hours (SGT) on 04 November 2023 to 2200 hours (SGT) on 01 January 2024 at Jewel Changi Airport; and
  - From 1100 hours (SGT) on 04 November 2023 to 2359 hours (SGT) on 01 January 2024 on iShopChangi.com.
- To be eligible for this Shopping Promotion, participants must meet the following minimum qualifying spend tiers:

	Transit Areas	Public Areas of Changi Airport, Jewel Changi Airport and on iShopChangi.com	Changi Rewards Shopping Promotion (“CR Promotion”)
<b>Qualifying Spend Tiers and Eligibility of Redemption/ Purchase of Premium</b>	<p><u>For purchases made at the Transit Area:</u></p> <p>With every S\$100 spend in a single receipt, the participant is eligible to buy one (1) premium at the price stated below.</p> <p>[Cap at 20 premiums per qualifying receipt]</p>	<p><u>For purchases made at the Public Areas of Changi Airport, Jewel Changi Airport and on iShopChangi.com:</u></p> <p>With every S\$50 spend in a single receipt, the participant is eligible to buy one (1) premium at the price stated below.</p> <p>The purchase date on iShopChangi.com and order collection or delivery date (whichever is the later) must be within the Promotion Period.</p> <p>[Cap at 20 premiums per qualifying receipt]</p>	<p><u>In respect of CR Member-tier:</u></p> <p>For accumulated spend of S\$1,800 within the Promotion Periods, CR Member-tier members are eligible to redeem a set of one (1) Candy Luggage and one (1) Candy Travel Bag for free (limited to 1 set per member).</p> <p><u>In respect of CR Gold and Platinum-tiers:</u></p> <p>For accumulated spend of S\$1,500 within the Promotion Period, CR Gold and Platinum-tier members are eligible to redeem a set of one (1) Candy Luggage and one (1) Candy Travel Bag for free (limited to 1 set per member).</p> <p>The redemption is on a first-come-first-served basis, and the CR Promotion is limited to the first 500 redemptions.</p>
<b>Selling Price of Purchase-With-Purchase Premium</b>	<ol style="list-style-type: none"> <li>Candy Luggage - S\$39.90</li> <li>Candy Travel Bag - S\$7.90</li> <li>Candy Teddy Bear - S\$7.90</li> <li>Candy Packing Cube - S\$7.90</li> <li>Candy Sling Bag - S\$7.90</li> <li>Candy Luggage &amp; Candy Sling Bag – S\$40.90</li> <li>Candy Travel Bag &amp; Candy Sling Bag – S\$11.90</li> </ol>		

- The Purchase-With-Purchase Premiums are available at the redemption booths listed below:

Area	Location	Operating Hours
Public Areas	Terminal 3, Basement 2 (Next to Swensen's)	11:00am to 10:00 pm (last redemption 9.30pm)
	Terminal 4, Departure Check-in Hall (Near Check-In Row 7)	
Transit Areas	Terminal 1, iShopChangi Collection Centre (Behind Charles and Keith)	24 hours
	Terminal 1, Opposite Sprint-Cass	
	Terminal 1, Opposite Under Armour	
	Terminal 2, Event Area (Next to Discover Singapore)	
	Terminal 3, Infront of Pret A Manger	
	Terminal 3, iShopChangi Collection Centre (Behind Shilla)	
	Terminal 4, Event Area (Near Gassan Watch)	

- The CR Promotion free premiums are only available for redemption at the Customer Service Counter at T3 listed below:

Area	Location	Operating Hours
Public Area	Terminal 3, Basement 2, Customer Service Counter (opposite NTUC FairPrice)	10:00am to 10:30pm daily

- Except for qualifying spends via iShopChangi.com, payments for all purchase(s) of premium(s) must be done via the Changi App. No collection of payment will be done at the redemption booths. Participants must bring along their qualifying purchase receipt and premium purchase confirmation email (paid via the Changi App) for redemption. For qualifying spends via iShopChangi.com, payment for the purchase(s) of premium(s) on iShopChangi.com must be through iShopChangi.com. Delivery / collection of premium will be made together with the purchase order.
- All amounts spent at retail and food & beverage (F&B) outlets within Changi Airport terminals and Jewel Changi Airport are qualifying spend, **except for** the following: Changi Lounge, Shaw movie tickets, YotelAIR Singapore Changi Airport, online purchases, including website or app ticket purchases for Jewel Attractions, banks / ATMs / money changers / financial services, SISTIC / AXS / SAM payments, cash card / stored value cards top-up transactions, purchase of gift cards/ topping up of gift cards or loyalty cards, temporary vendors at promotional spaces, e.g. Jewel Atrium and Cloud9 Piazza, lounges, passenger meeting services counters, left-luggage service counters, tour and travel services, online/kiosks purchases with electronic receipts, car rental services, airport shuttle and transportation counters.

9. All amounts paid for the purchase of **tobacco products** (including without limitation cigarettes, cigars, or any other form of tobacco, or any tobacco derivative or substitute) are **excluded** from the qualifying spend.
10. All payments for the qualifying spend can only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, credit cards or digital payments. Payment made using in-store vouchers (e.g. FairPrice vouchers), Changi Dollar vouchers, Changi Rewards eVouchers, Changi Rewards Jewel Voucher, CapitaVoucher, eCapitaVoucher, Changi Rewards e-Voucher Flexi or Changi Gift Cards are excluded from the calculation of qualifying spend. However, partial payment using vouchers, Changi Dollar vouchers, Changi Rewards eVouchers and Changi Gift Cards will be accepted provided the qualifying spend is paid in cash, NETS or credit cards.
11. Participants who make their qualifying spend may purchase the premium on a later date than the date of purchase but before the end of the relevant Promotion Period.
12. All premium sold are strictly non-refundable and non-exchangeable.
13. Availability of the premiums are while stocks last and CAG reserves the right, without prior notice, to replace the designs of the premium or change the relevant Promotion Period.
14. **GENERAL TERMS & CONDITIONS**
  - a) CAG's decisions on all matters relating to the Shopping Promotion are final, conclusive and binding on all participants.
  - b) CAG shall not be liable for any damages, loss or inconvenience for any matter arising out of or in connection with this Shopping Promotion, and each participant agrees to indemnify and hold CAG harmless from and against any and all claims, damage, losses, costs or expenses suffered or incurred by CAG in relation to the Shopping Promotion.
  - c) CAG reserves the right in its sole and absolute discretion to terminate the Shopping Promotion or to vary the terms and conditions herein at any time at its absolute discretion without further notice.
  - d) In the event of any inconsistency between these terms and conditions and any other form of publicity collaterals relating to the Shopping Promotion, these terms and conditions shall prevail.
  - e) These terms and conditions shall be construed and governed in accordance with the laws of the Republic of Singapore. CAG and all participants hereby accept the exclusive jurisdiction of the Singapore courts to rule on any issues or disputes related thereto.
  - f) Participation in the promotion requires the processing of participants' personal data, including full name and email address. CAG may use participants' personal data for the purposes of administering the Shopping Promotion, matching personal data collected through this Shopping Promotion with other data CAG holds about the participant to optimise operations and services offered to participants through the Shopping Promotion and other platforms such as providing relevant and personalised consent designed to make the user experience smoother and more enjoyable, statistical analysis, and improving the products and services that the CAG Group offers (the "**Relevant Purposes**"). CAG may also disclose such personal data to any of its subsidiaries, affiliates, service providers and/or agents for the Relevant Purposes. By participating in the Shopping Promotion, participants consent to CAG's collection, use, disclosure, storage and other processing of any personal data provided in accordance with all applicable privacy laws and CAG's Privacy Policy (<https://www.changiairport.com/en/privacy-policy.html>).
  - g) Each participant represents and warrants that any personal data the participant discloses to CAG is complete and accurate. Each participant shall fully indemnify CAG against any loss or damage that may result from his or her breach of this Clause.

***These terms and conditions are updated as at 01 December 2023.***