

TERMS AND CONDITIONS FOR THE CHANGI FESTIVE VILLAGE RETURN VOUCHER SHOPPING PROMOTION

SPEND A MINIMUM OF S\$50 ON ISHOPCHANGI.COM & IN PUBLIC AREAS OF CHANGI AIRPORT (EXCLUDING JEWEL CHANGI AIRPORT) OR S\$100 IN TRANSIT AREAS OF CHANGI AIRPORT AND [FULLY REDEEMED] GET UP TO S\$40 WORTH OF RETURN VOUCHERS ON YOUR NEXT PURCHASES! (“SHOPPING PROMOTION”)

1. This Shopping Promotion is organized by Changi Airport Group (Singapore) Pte. Ltd. (“CAG”).
2. By participating in this Shopping Promotion, all participants shall be bound by the following terms and conditions and all amendments, additions, replacements and modifications hereto as may be made from time to time.
3. This Shopping Promotion shall be from 1100 hours (SGT) on 04 November 2023 to 2359 hours (SGT) on 01 January 2024 (the “Promotion Period”).
4. To be eligible for this Shopping Promotion, participants must meet the following minimum qualifying spend tier:

	Transit Areas	Public Areas (excluding Jewel Changi Airport) or on iShopChangi.com
Qualifying Spend	<p><u>For purchases made at the Transit Areas:</u></p> <p>With a minimum spend of S\$100 in a single receipt, a participant will be eligible to redeem the following:</p> <p>One S\$5 discount receipt* for the participant’s next purchase (minimum spend of S\$50 is required) in Transit and Public Areas;</p> <p>AND</p> <p>One S\$20 discount receipt* for the participant’s next purchase (minimum spend of S\$200 is required) in Transit Area only;</p> <p>AND</p> <p>One S\$15 discount promotion code on iShopChangi[^] (minimum spend of S\$60 is required).</p> <p>* Discount receipt must be redeemed within 24 hours.</p> <p>[^] Promo code is valid till 31 January 2024. Limited to 1 use per participant.</p>	<p><u>For purchases made at the Public Areas:</u></p> <p>With a minimum spend of S\$50 in a single receipt, a participant will be eligible to redeem the following:</p> <p>One S\$5 discount receipt* for the participant’s next purchase (minimum spend of S\$50 is required) in Transit and Public Areas;</p> <p>AND</p> <p>One S\$20 discount receipt* for the participant’s next purchase (minimum spend of S\$200 is required) in Transit and Public Areas;</p> <p>AND</p> <p>One S\$15 discount promotion code on iShopChangi[^] (minimum spend of S\$60 is required).</p> <p>* Discount receipt must be redeemed within 24 hours.</p> <p><u>For purchases made on iShopChangi.com:</u></p> <p>With a minimum spend of S\$50 on a single order on iShopChangi, a participant will be given one S\$15 discount promotion code via a system generated email upon the completion of their order, for the participant’s next purchase on iShopChangi.com[^] (minimum spend of S\$60 is required) [by applying the promo code at the Checkout page at iShopChangi.com].</p> <p>Purchase date on iShopChangi.com and order collection or delivery date must be within the Promotion Period.</p> <p>[^] Promo code is valid till 31 January 2024. Limited to 1 use per participant.</p>

Changi Pay Exclusive	<p>< This promotion can be stacked with the above promotion ></p> <p>< This promotion is limited to the first 12,000 selected tenant e-Vouchers issued only ></p> <p>To receive an additional S\$5 selected tenant e-Voucher, the qualifying participant must spend a minimum of S\$50 (at Changi Airport – Public area or on iShopChangi.com, excluding Jewel Changi Airport) or S\$100 (Changi Airport – Transit area) via Changi Pay, digital wallet.</p> <p>The first 12,000 eligible transactions stated above and fulfil the terms and conditions during the promotion sub-period as set out in the table below shall be entitled to receive either a Fragrance, Lotte Duty Free or the Cocoa Trees e-Voucher (“Rewards”) during the Promotion Sub-period (as defined below). The tenant e-Vouchers will be</p>
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credited to the Eligible customer's Changi Pay digital wallet, Vouchers tab instantly and must be redeemed by 2 January 2024, SGT 2359 hours. Eligible customer can find the awarded tenant e-Voucher in Changi Pay Wallet -> Vouchers tab.

Promotion Sub-Period	Rewards	Redemption Limit
Promotion Sub-Period 1: 4 th November to 1 st December 2023 (4 weeks)	A S\$5 Lotte exclusive e-Voucher	First 6,000 Lotte exclusive e-Vouchers issued
Promotion Sub-Period 2: 2 nd December to 15 th December 2023 (2 weeks)	A S\$5 The Cocoa Trees exclusive e-Voucher	First 4,000 The Cocoa Trees exclusive e-Vouchers issued
Promotion Sub-Period 3: 16 th December 2023 to 1 st January 2024 (2 weeks)	A S\$5 Fragrance exclusive e-Voucher	First 2,000 Fragrance exclusive e-Vouchers issued

The S\$5 tenant e-Voucher can be used for the qualifying customer's subsequent purchase (with no minimum spend required via Changi Pay) and limited to one (1) e-Voucher applied per transaction at Fragrance, Lotte Duty Free or The Cocoa Trees respective outlets in Changi Airport Terminals only.

Each eligible customer is only entitled to receive the Reward twice (2) during each Promotion Sub-Period.

The Reward shall not apply in conjunction with any other privileges or promotions unless otherwise stated.

The Reward is strictly non-refundable, non-transferable, non-assignable and not exchangeable for cash.

5. Purchases and/or transactions made at the following outlets at Singapore Changi Airport are excluded from and will not qualify for the Shopping Promotion:

- Banks
- Money changing facilities
- Medical clinics
- Top-up card machines
- Postal services & Post-on-Wheels
- Lounges (Bank / Airline / Ambassador / Pay-per-use lounges)
- Transit Hotels
- Hotel reservation counters
- Airport shuttle and transportation counters
- Car Rental
- Changi Recommends outlets and service counters
- Passenger meeting services counters
- Left luggage service counters
- Telecommunication outlets and service counters (e.g. M1)
- Temporary outposts
- Tour and travel services
- Jewel Changi Airport
- Tobacco products (including without limitation cigarettes, cigars, or any other forms of tobacco, or any tobacco derivative or substitute)

Purchases of Changi Airport Park & Fly Parking Coupons made on iShopChangi.com are excluded and will not qualify as qualifying purchases.

The list of participating outlets and products for the Shopping Promotion is subject to change by CAG at its discretion, without prior notice.

6. **[FULLY REDEEMED]** Payments (or partial payments) for the qualifying spend may only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, credit cards or digital payments. Payment made using in-store vouchers (e.g. FairPrice vouchers), Changi Dollar vouchers, Changi Rewards eVouchers, Changi Rewards Jewel Voucher, CapitaVoucher, eCapitaVoucher, Changi Rewards e-Voucher Flexi or Changi Gift Cards are excluded from the calculation of qualifying spend. However, partial payment using vouchers, Changi Dollar vouchers, Changi Rewards eVouchers and Changi Gift Cards will be accepted provided the qualifying spend is paid in cash, NETS or credit cards.

7. Amounts paid for the purchase of tobacco products (including without limitation cigarettes, cigars, or any other form of tobacco, or any tobacco derivative or substitute) will not be eligible for the redemption of any discounts voucher / eVoucher.

8. **[FULLY REDEEMED]** Usage of return discount voucher/ eVoucher instore are not applicable to these outlets: Louis Vuitton, Hermes, Prada, Gucci, Ferragamo, Longchamp, Lululemon, Ray-Ban, The Fashion Place, Fendi, Saint Laurent, Rolex, Pomellato, BOSS, Cheers, NTUC, 7-11, Burger King, Food Courts and The JellyHearts.

9. **[FULLY REDEEMED] ISHOPCHANGI PROMO CODE TERMS & CONDITIONS**

- a) The iShopChangi promo code is valid for one (1) time use per participant, is non-exchangeable, and cannot be used in conjunction with any other promotions, offers, eVouchers etc.
- b) The iShopChangi promo code is not valid with selected products/brands, including Changi Airport Park & Fly Parking Coupons, Chanel, Crystal Tomato, Dior, all products retailed under Airport Pharmacy, Ban Leong Technologies, Bedding Affairs, Chow Tai Fook, Dyson Authorized Reseller, Levante, Mayer Marketing Pte Ltd, ME Nation, Odette, OnSmart, Park & Fly, iStudio, SG Elect Store, Shopitree, Sift & Pick, Sprint-Cass, StreamCast, The Cocoa Trees, The Macallan, Valencia, and selected products from Authorized Supplier - 2044, 2143, 2210, Beste (S) Pte Ltd, William Grant & Sons. Refer to (<https://www.ishopchangi.com/en/support/faq/promotions-and-discounts.html#3>) for the latest exclusion list.
- c) iShopChangi's promo code is non-exchangeable and cannot be used in conjunction with any other promotions.
- d) iShopChangi's promo code is considered redeemed if the participant cancels the order.

10. **GENERAL TERMS & CONDITIONS**

- a) CAG's decisions on all matters relating to the Shopping Promotion are final, conclusive and binding on all participants.
- b) CAG shall not be liable for any damages, loss or inconvenience for any matter arising out of or in connection with this Shopping Promotion, and each participant agrees to indemnify and hold CAG harmless from and against any and all claims, damage, losses, costs or expenses suffered or incurred by CAG in relation to the Shopping Promotion.
- c) CAG reserves the right in its sole and absolute discretion to terminate the Shopping Promotion or to vary the terms and conditions herein at any time at its absolute discretion without further notice.
- d) In the event of any inconsistency between these terms and conditions and any other form of publicity collaterals relating to the Shopping Promotion, these terms and conditions shall prevail.
- e) These terms and conditions shall be construed and governed in accordance with the laws of the Republic of Singapore. CAG and all participants hereby accept the exclusive jurisdiction of the Singapore courts to rule on any issues or disputes related thereto.
- f) Changi Pay eVoucher is non-exchangeable and once the eVoucher is redeemed and used, it is not refundable. Illustration: If the participant refunds the purchase that the eVoucher is being used on, the eVoucher is considered as redeemed and will not be refunded.
- g) Participation in the promotion requires the processing of participants' personal data, including full name and email address. CAG may use participants' personal data for the purposes of administering the Shopping Promotion, matching personal data collected through this Shopping Promotion with other data CAG holds about the participant to optimise operations and services offered to participants through the Shopping Promotion and other platforms such as providing relevant and personalised consent designed to make the user experience smoother and more enjoyable, statistical analysis, and improving the products and services that the CAG Group offers (the "**Relevant Purposes**"). CAG may also disclose such personal data to any of its subsidiaries, affiliates, service providers and/or agents for the Relevant Purposes. By participating in the Shopping Promotion, participants consent to CAG's collection, use, disclosure, storage and other processing of any personal data provided in accordance with all applicable privacy laws and CAG's Privacy Policy (<https://www.changiairport.com/en/privacy-policy.html>).

These terms and conditions are updated as at 15 November 2023.