

GLAMPING IN THE CLOUDS

ADMIN NOTE

1. Before Arriving at Jewel (Level 5, Cloud9 Piazza):

Please bring along

- a. Your **NRIC or Work Permit, and/or Passport** (foreign nationals) for identity verification at Registration of the main booking person.
- b. Notification email or iChangi app screen of your **confirmed booking**
- c. Prepare **\$100 in cash or via PayNow as deposit**, which is refundable upon check-out, unless there is any damage to the accommodation, equipment, and accessories. Please note there is **ATM in basement levels of Jewel**.
- d. Access Cloud9 Piazza via Lift Lobby C or the escalators near Apple Store to Level 5.

2. Check-In

- Check-In starts **from 1200hrs for Glampicnic and from 1800hrs for Glampcation**:
 - Present your (a) **Glampicnic or Glampcation booking on Playpass**, and (b) **Identity Card (NRIC/ Work Permit) or Passport of the main booking person** for verifications checks.
 - Verify your health status (for all guests)
- Any guest who feel unwell or exhibit any symptoms of flu, cough, sore throat, fever and/or other covid-19 symptoms will be rejected entry.
- Glamp will be allocated at check-in. Selection of glamp is not permitted.
- We reserve the rights to make changes to glamp allocation, inclusions and/or the provision of add-ons (if any).
- Guests must complete an Indemnity Form and attend a Fire Safety Briefing.
- Guests will be issued with the following:
 - **Wristband**: One for each guest to access the glamp site. Please keep your wristbands on at all times.
 - **Glamp Lock**: Guest must return the lock at check-out in proper condition. \$10 per lock will be deducted from the deposit if lock is lost or faulty.
 - **Toiletries**: Shampoo, shower gel and toothbrushes only.

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3. Within the Glamping Ground

- Please **keep your masks on at all times** when you are outside your glamp.
- Please **keep your wristband on at all times** for access into and out of the glamping site. Loss of wristbands will result in immediate removal from the glamping ground and no re-entry will be allowed.
- No more than 4 persons in a glamp at a time, except for Glampicinic where up to 6 persons are allowed, subject to prevailing Safe Management Measures.
- Please remove shoes before entering glamps.
- 2 Power points are available in every glamp.
- Please consume food and drinks only within your glamp.
- No helium balloons, open fire, candles or sharp objects allowed.
- Other Dos and Don'ts are available in every glamp.

4. Showers – Glampcation only

- Each glamp, regardless of guest numbers, is entitled to **45 minutes of shower**. Shower slot is to be booked on a first come first serve basis, using the shower coupon issued at check-in.
- Every glamp of guests are required to take turns to shower in the same shower unit. Cleaning of shower units will be done after each slot.
- Please be punctual for showers and present your shower booking before entry. To minimise any delay of showers for guests in the next timeslot, there will not be any time extension.
- Please **bring your own towels** (towels will not be provided) and slippers for a convenient shower experience. A hand carry bag is recommended for you to contain your towels and clothes for ease of change.

5. Amenities

- **Toilets, baby care rooms and hot water dispensers** are available at specified locations. You may refer to Jewel's floor directory or enquire with our reception counter for more information.
- Please bring your own toiletries for washing-up, including facial foam and face towel.

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6. Smoking

- Smoking is strictly not permitted within Jewel.
- Nearest Smoking Point is located at **outside Jewel near the pickup point on Level 2.**

7. F&B

- **Delivery:** “Changi Eats” provides food delivery from multiple F&B outlets in JEWEL and Changi Airport, at your fingertips. Upon delivery, you need to collect your food at the reception counter.

Changi Eats take orders from 12.30pm-8pm. Orders must be made at least 120mins before scheduled delivery time, up to 7 days advance order allowed.

- **Coupon Code Name:** JUNGLAMP10
Coupon Code Value: **\$10 OFF MINIMUM \$50 SPENT + FREE DELIVERY TO JEWEL**
*Delivery Address: Jewel Cloud9 Piazza Level 5, Singapore 819666

- **Snacks** are available at Jewel, Terminal 1 and Terminal 3
- **Breakfast** is not provided. You may head to FunToast on Level 4 or The Coffee Bean and Tea Leaf on Level 1.

8. Check-Out

- Check out for Glampicnic is strictly at **1600hrs** on the same day.
- Check out for Glampcation is strictly at **1000hrs** the next day.
- Please ensure that you take all your belongings with you, return the glamp lock and collect your deposit.

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Annex A: List of Breakfast Options in Jewel

F&B	Location	Operating Hours	Remarks
<i>L4 Fun Toast</i>	Level 4	<ul style="list-style-type: none">• <i>Mon - Thu 8.15am to 8pm</i>• <i>Fri & Sat 8.15am to 10pm</i>• <i>Sun & PH 8.15am to 9.30pm</i>	<ul style="list-style-type: none">• Local Delights
<i>Starbucks Coffee</i>	Level 1	<ul style="list-style-type: none">• <i>8am - 10pm (Daily)</i>	<ul style="list-style-type: none">• Western Bites
<i>The Coffee Bean and Tea Leaf</i>	Level 1	<ul style="list-style-type: none">• <i>7am - 11pm (Daily)</i>	<ul style="list-style-type: none">• Western Breakfast
<i>Toast Box</i>	Basement 2	<ul style="list-style-type: none">• <i>9am - 8pm (Daily)</i>	<ul style="list-style-type: none">• Local Delights

Please refer to Jewel Changi Airport website for more details:

<https://www.jewelchangiairport.com/en/dine.html>