

TERMS & CONDITIONS
PROSPERITY RED PACKETS PROMOTION

By participating in the promotion, shoppers will be deemed to have read and understood these rules and to be bound by them, any other requirements set out in any related promotional material and all amendments, additions, replacement and modifications as may be from time to time.

1. The Promotion is organized by Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**").
2. This promotion is valid for registered Changi Rewards members only.
3. Spend S\$80 (or S\$100 for supermarket) in a single receipt from participating retail and F&B outlets at Changi Airport's Terminals 1 to 4 public areas (collectively "Changi Airport Public Areas"). Receipts from Jewel Changi Airport and iShopChangi are **NOT** eligible for the promotion.
4. Payment for the qualifying spend can only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, Credit cards or digital payments. Payment made using In-Store Vouchers (e.g. FairPrice vouchers), Changi Dollar vouchers, Changi Rewards eVouchers, Changi Rewards e-Voucher Flexi or Changi Gift Cards are excluded from making up the qualifying spend. However, partial payment using vouchers, Changi Dollar vouchers, Changi Rewards eVouchers and Changi Gift Cards will be accepted provided the qualifying spend is paid in cash, NETS or credit cards.
5. Limited to one (1) redemption per qualifying receipt regardless of spending amount in excess of the minimum spend required. **No splitting of receipts** is allowed in the same outlet. Note: Mastercard & Changi Pay users, can redeem an additional set of red packets (hence a maximum of 2 sets of red packets per single receipt).
6. Shopper(s) are required to log into their Changi App under "Book, Redeem & Play" after their qualifying spend to redeem for the Prosperity Red Packets. Upon carting out of the red packets, shoppers may proceed to Terminal 3 Basement 2 Customer Service Counter for collection from 10am to 10.30pm daily.
7. Upon redemption via Playpass on Changi App, shoppers are required to scan their Changi Reward e-card for collection at the Customer Service Counter. Do note that the redemption of red packets is based on first-come-first-served; while stocks last basis.
8. Redemption of red packets is capped at 200 per Changi Rewards member during the entire campaign period.
9. Customer Service officers may request qualifying receipt(s) for verification at the verification purpose during collection.
10. The Promotion will end on 24 February 2024 or when the Prosperity Red Packets are fully redeemed, whichever is earlier. Shoppers are required to collect their red packets by 24 Feb 2024 or it shall be forfeited.
11. All redemptions are non-transferable, non-negotiable, non-refundable, and cannot be exchanged for cash.

OTHERS

12. CAG reserves the right to change any of the terms & conditions without prior notice.
13. To the fullest extent permitted by law, CAG shall not be liable in contract, tort (including negligence) or otherwise for any (i) direct loss; (ii) indirect or consequential loss, (iii) damage; (iv) cost and expense; or (v) loss of profits suffered by you arising from or in connection with the premiums/goods.

14. Changi Airport Group (Singapore) Pte. Ltd. ("CAG") and its authorised agencies shall not be liable for any injury, damage or loss arising out of or in connection with this promotion, and each participant agrees to indemnify and hold CAG harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the promotion.
15. Any collection, use and disclosure of participants' personal data will be strictly in accordance with CAG's privacy policy (available at <http://www.changiairport.com/en/privacy-policy.html>).
16. CAG's decision on all matters relating to the event and its promotion is final, conclusive and binding on all.
17. CAG reserves the right to vary the terms and conditions herein at any time at its absolute discretion without notice.
18. CAG reserves the right to refuse the participation of any person for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.
19. To promote and advertise the event, CAG reserves the right to engage authorized photographers and videographers to take photographs and/or video recordings. By participating in the event, you consent to being photographed and recorded by authorized photographers and videographers as guest/customers at the event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG.
20. In the event of any inconsistency between the terms and conditions with any other form of publicity collaterals relating to the Promotion, these terms and conditions shall prevail.
21. In the event that redemption of the premiums was made with non-qualified receipts (e.g., Jewel or any other non-participating outlets) via PlayPass on Changi App, CAG reserves the right to cancel the redemptions of the premiums. Shoppers are advised to check with onsite event crew should they have any queries on the qualifying receipts.

Updated as of 7 February 2024, 2:00PM