

TERMS & CONDITIONS

2 HOURS FREE PARKING

By participating in the promotion, shoppers will be deemed to have read and understood these rules are to be bound by them, any other requirements set out in any related promotional material and all amendments, additions, replacement and modifications as may be from time to time.

- This 2-hour Free Parking Campaign is valid from 12 Jan – 24 May 2024, unless stated otherwise.
- For a minimum spend of S\$35 by Mastercard; or S\$50 by other payment modes; or S\$50 spend at supermarket in a single receipt at Terminals 1 to 4 (excluding Jewel Changi Airport), customers will be entitled to redeem 2 hours of free parking valued at S\$4.80 (1 hour = S\$2.40 worth of parking charges).
- A single parking reward in CarPass or physical complimentary coupon is applicable for usage at selected car parks only (i.e. T1/Jewel General Car Park (B3-B5), T2A, T2B, T3A, T3B, T4A, T4B) at Changi Airport Terminals 1, 2, 3 and 4 only.
- The Parking Promotion is NOT applicable at the following carparks (i.e. T1/Jewel Short-term Carpark (B2-B2M) and Hub & Spoke Carpark between Terminal 2 and JetQuay).
- Redemptions are to be made on the same day of qualifying transaction. The parking reward is valid on the day of issuance only.
- Redemptions is based on a first-come-first-served, while-stocks-last basis.
- Where the Customer has any parking privileges or parking rebates pursuant to any of CAG's programmes that are to be utilised via the Portal (including but not limited to free parking for having met the spend criteria in Terminal 1 to Terminal 4 public areas, or any parking privileges under the Changi Rewards loyalty programme, or any other form of parking benefits accorded under the Portal, and/or redemption of Changi Rewards points for parking rebates), the Park & Fly eCoupon shall be applied towards the total parking charges in the following order of priority (with the items on top with higher precedence):

(1) Parking rewards redeemed under Changi Airport and Jewel Changi Airport promotions through the Portal, for having met the spend criteria;

(2) Parking privileges under the Changi Rewards loyalty programme (for Platinum or Gold members);

(3) Any other form of parking benefits accorded under the Portal;

(4) Park & Work eCoupon;

(5) Park & Fly eCoupon (maximum of 1 Park & Fly eCoupon can be used per exit);

(6) Parking rebates redeemed with Changi Rewards points;

(7) Other physical carpark coupon (a maximum of one physical coupon may be used)

- Purchases from Jewel Changi Airport are NOT eligible for the promotion.
- Duplicated, online and handwritten receipts will not be accepted for redemption.
- Redemption of parking rewards must be made via CarPass on the Changi App.
- Redemptions are non-transferable, non-negotiable, non-refundable, cannot be exchanged for cash and not for resale purposes.
- The free parking reward is not refundable in part if not fully utilised.
- Redemption is valid with other CAG-organized and tenants' promotions, i.e. credit card promotions.
- Only 1 free parking reward or physical coupon from this parking promotion can be used per exit to off-set the parking charges. Multiple parking rewards or coupons from the same promotion cannot be used to off-set parking charges per exit from the car park.
- The parking reward is valid for cars only and are not valid for motorcycles.
- All purchases made at participating outlets (including takeaways for F&B outlets) in the public areas of Changi Airport that meets the qualifying requirements are eligible for the redemption of the parking rewards.

- The parking reward is not exchangeable for cash and the value cannot be refunded in part if it is not fully utilized.
- No claims will be entertained for parking rewards/carpark coupons that are expired, unutilized, lost, torn, defaced or damaged.
- CAG reserves the right to, without any liability to the Customers and at its absolute discretion and without prior notice, amend, modify, cancel, terminate or suspend the Parking Promotion, or vary these T&Cs, from time to time for any reason whatsoever. CAG may notify the Customers of such changes by publishing the revised T&Cs at <https://www.changiairport.com/parkingpromo> or by such other means of communication as CAG may determine in its absolute discretion from time to time. Customers shall not be entitled to any damages or compensation whatsoever or howsoever arising as a result of such modification or cancellation of the Parking Promotion, or such variation of the T&Cs.
- CAG participating retail and F&B tenants and CAG's appointed agency, P-Serv Pte Ltd are not eligible to participate in this promotion. The management reserves the right to disqualify any member of the promotion and change the Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, all decisions made by CAG will be final and no correspondence will be entertained.
- CAG and its authorized agencies will not be liable for any injury, damage or loss arising out of or in connection with the promotion, and each participant agrees to indemnify and hold CAG harmless from and against any and all claims, loss or damages incurred by the participant or by any other party that is in relation to the promotion.

Updated as of 10 January 2024, 9:00AM