

## Game On! At Changi Terms & Conditions

This June School Holidays, release the inner child in you at Changi Airport as we collaborate with the family-classic Hasbro Gaming brand to bring you “**Game On! At Changi**” (or “**Game On!**”)

Overview	
Campaign Period	<b>26 May 2023 (Fri) to 16 July 2023 (Fri) - 52 days</b>
Qualifying Receipts From	Public Areas of Changi Airport Terminals 1-4 *Excluding Jewel Changi Airport
Brief Details	Changi Airport Group (CAG) is running a 52-day Hasbro Themed event from 26 May 2023, in conjunction with the June 2023 school holiday at the <b>Public Areas of Changi Airport</b> . Please refer to below for detailed information of the following key activities: <ul style="list-style-type: none"><li>A. Exclusive Purchase-with-Purchase Premiums (PWP)</li><li>B. Mega Bounce (T3 Row 11)</li><li>C. Hall of Games (T3 Dep Immigration Hall)</li><li>D. Photo Opportunity (T3 B2 St3Ps)</li><li>E. Retail Outpost, Redemption Counter (T3 B2 Opposite Kopitiam)</li></ul>

**By participating in the promotion, shoppers will be deemed to have read and understood these rules are to be bound by them, any other requirements set out in any related promotional material and all amendments, additions, replacement, and modifications as may be from time to time.**

A. **Exclusive Purchase-with-Purchase Premiums (PWP)**

1. The Promotion is organized by Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”).

### QUALIFICATIONS

2. This promotion is valid for registered Changi Rewards members only from 26 May 2023 to 16 July 2023.
3. Every S\$50 spent in a single receipt from participating Retail or F&B outlets at Changi Airport Terminals 1, 2, 3, 4 public areas (collectively “**Changi Airport Public Areas**”) entitles shopper to purchase 1 (one) exclusive Hasbro Gaming premium at S\$11.90. A maximum of three (3) premiums can be redeemed in a single receipt per booking (i.e. corresponding to S\$150 spent for Retail and F&B).
4. Limited to three (3) redemptions per qualifying receipt regardless of spending amount in excess of the minimum spend required.

NOTE: Mastercard & Changi Pay users, can redeem and/or purchase an additional premium (hence a maximum of 4 redemptions per single receipt).

5. Participating Outlets for the Promotion includes all retail and F&B outlets operating at the public areas in Changi Airport Terminals 1 to 4 except the following:
  - Jewel Changi Airport
  - MindChamps Preschool
  - Banks
  - Bank / Airline / Ambassador / Pay-per-use Lounges
  - Changi Recommend outlets
  - Counters such as car rental services, airport shuttle and transportations
  - Crowne Plaza Hotel, including outlets within the hotel premises
  - Left luggage services counter

- Medical clinics
- Money changing facilities
- Postal services & Post-on-Wheels
- Service counters at Arrival Hall
- Telecommunication outlets such as Starhub
- Temporary outposts operated by non-CAG tenants
- Top-Up Card Transactions/Machines
- Jewel Attractions
- Changi Lounges
- Shaw movie tickets
- YotelAIR Singapore Changi Airport
- Temporary vendors at promotional spaces such, e.g. Jewel Atrium and Cloud9 Piazza
- Receipts from purchases of Changi gift card, gift certificates and vouchers

6. Shoppers who make their qualifying spend may purchase the premiums at a later date before the end of the shopping promotion (16 July 2023). Premiums are on a while-stocks-last basis. Shoppers must bring along their qualifying spend receipt and premium purchase confirmation email for redemption. Alternatively, shoppers may show their CR membership e-Card to the redemption counter crew during collection.

7. Payment for the purchase of the premiums must be done on Changi App via online payment. No collection of payment will be accepted at the redemption counter.

8. Shoppers are required to collect their paid premiums from 26 May to 16 July 2023 at the redemption counter or it shall be forfeited. No refunds will be made for premiums that are not collected within the stipulated period.

NOTE: Redemption counter operates daily from 26 May to 16 July 2023, 12pm-10pm only.

9. Payment for the qualifying spend can only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, Credit cards or digital payments. Payment made using In-Store Vouchers (e.g. FairPrice vouchers), Changi Dollar vouchers, Changi Rewards eVouchers, Changi Rewards e-Voucher Flexi or Changi Gift Cards are excluded from making up the qualifying spend. However, partial payment using vouchers, Changi Dollar vouchers, Changi Rewards eVouchers and Changi Gift Cards will be accepted provided the qualifying spend is paid in cash, NETS or credit cards.

## **OTHERS**

10. CAG reserves the right to change any of the terms & conditions without prior notice.

11. To the fullest extent permitted by law, CAG shall not be liable in contract, tort (including negligence) or otherwise for any (i) direct loss; (ii) indirect or consequential loss, (iii) damage; (iv) cost and expense; or (v) loss of profits suffered by you arising from or in connection with the premiums/goods.

12. Changi Airport Group (Singapore) Pte. Ltd. ("CAG") and its authorised agencies shall not be liable for any injury, damage or loss arising out of or in connection with this promotion, and each participant agrees to indemnify and hold CAG harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the promotion.

13. Any collection, use and disclosure of participants' personal data will be strictly in accordance with CAG's privacy policy (available at <http://www.changiairport.com/en/privacy-policy.html> ).

14. CAG's decision on all matters relating to the event and its promotion is final, conclusive, and binding on all.

15. CAG reserves the right to vary the terms and conditions here in at any time at its absolute discretion without notice.

16. CAG reserves the right to refuse the participation of any person for any reason whatsoever, including but not limited to unsafe or unruly behaviors that may result in harm or damage to that person or any other persons and/or property.

17. To promote and advertise the event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the event, you consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG.

18. In the event of any inconsistency between the terms and conditions with any other form of publicity collaterals relating to the Promotion, these terms and conditions shall prevail.

19. In the event that payment of the premiums was made with non-qualified receipts (e.g. Jewel or any other non-participating outlets) via PlayPass on Changi App, CAG reserves the right to cancel the redemptions of the premiums and no refunds will be entertained. Shoppers are advised to check with onsite event crew should they have any queries on the qualifying receipts prior to making payment for the premiums via PlayPass on Changi App.

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## B. **Mega Bounce**

1. The Event, Mega Bounce is organised by Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**").

### **QUALIFICATIONS**

2. This promotion is valid for registered Changi Rewards members only from 26 May 2023 to 16 July 2023.

3. Every S\$50 spent in a single receipt from participating Retail or F&B outlets at Changi Airport Terminals 1, 2, 3, 4 public areas (collectively "**Changi Airport Public Areas**") entitles shopper to redeem one (1) discounted Mega Bounce at S\$5 for the entry of one (1) person for one play slot of the Mega Bounce on the terms set out below. A maximum of three (3) Mega Bounce passes can be redeemed in a single receipt (i.e. corresponding to S\$150 spend for Retail and F&B, while payment made by Changi Pay or Mastercard will be entitled for an additional Mega Bounce Pass (i.e. maximum of four (4) passes in a single receipt). [Receipts are valid for a period of 7 days from the date of spend for the booking of the discounted pass\(es\)](#). Note: Receipts from Jewel Changi Airport are NOT eligible for the promotion.

4. For the purposes of the Qualifying Receipts, the payment modes accepted to meet the qualifying spend are:

- Cash (in local currency or equivalent amount in foreign currency)
- NETS and Credit cards

5. Payments made using other payment modes not mentioned above (such as Changi Dollar vouchers, Changi Rewards eVoucher, Changi Gift Cards, tenant vouchers e.g. NTUC vouchers) are excluded from the computation of the qualifying spend amount. However, such non-eligible payment modes may still be used for partial payment for the transaction, provided that the balance amount paid in cash, NETS, credit cards, Changi Dollar vouchers, Changi Rewards eVouchers or Changi Gift Cards meets the qualifying spend amount.

6. Participating Outlets for the Promotion includes all retail and F&B outlets operating at the public areas in Changi Airport Terminals 1 to 4 except the following: -

- Jewel Changi Airport
- MindChamps Preschool
- Banks
- Bank / Airline / Ambassador / Pay-per-use Lounges
- Changi Recommend outlets
- Counters such as car rental services, airport shuttle and transportations
- Crowne Plaza Hotel, including outlets within the hotel premises
- Left luggage services counter
- Medical clinics

- Money changing facilities
- Postal services & Post-on-Wheels
- Service counters at Arrival Hall
- Telecommunication outlets such as Starhub
- Temporary outposts operated by non-CAG tenants
- Top-Up Card Transactions/Machines
- Jewel Attractions
- Changi Lounges
- Shaw movie tickets
- YotelAIR Singapore Changi Airport
- Temporary vendors at promotional spaces such, e.g. Jewel Atrium and Cloud9 Piazza
- Receipts from purchases of Changi gift card, gift certificates and vouchers

7. To qualify, receipt purchases must be made from 26 May 2023 to 16 July 2023. All slots must be booked via the Changi App and are available for bookings from 5.30pm to 9.30pm for Fridays (last entry at 9.00pm) and 12pm to 10pm for Saturdays, Sundays, Public Holiday & School Holiday (last entry at 9.30pm).

8. For shoppers who paid using Changi Pay at the point of transaction, the perks to purchase the discounted Mega Bounce Pass will be auto credited into the shopper's Changi account page and will be valid for bookings within the next 7 days from the date of the receipt.

9. For shoppers who paid using cash or a credit card and present their Changi Rewards physical card or e-card at the point of transaction, the perks to purchase the discounted Mega Bounce Pass will be auto credited into the shopper's Changi account. If the physical card or e-card is not presented at the point of transaction, shoppers can manually upload a copy of the receipt on the Changi App Playpass account within 7 days from the receipt date to receive the perks to purchase the discounted Mega Bounce Passes in their Changi account page. For avoidance of doubt, no perks shall be given if the receipt is uploaded more than 7 days from the receipt date.

10. Qualifying Receipt(s) must be presented at the designated Mega Bounce counter for verification purposes prior to entry to the Mega Bounce. CAG reserves the right to refuse entry for erroneous redemption or missing/defaced receipt(s).

11. Booking of Mega Bounce play slots must be booked via the Changi App PlayPass and are on a first-come-first-serve basis and subject to availability. Participants must present their Changi Rewards e-Card QR code or booking confirmation pass / email on the day of the booked slot.

12. All redemptions must be made via the Changi App PlayPass with valid Changi Rewards membership account. New members may also download the Changi App for the subsequent redemption of the discounted passes.

13. Limited to maximum purchase of 4 Mega Bounce Passes via Changi PlayPass per Qualifying Receipt regardless of amount spent in excess of the qualifying spend.

14. Redemption and booking of play slots must be made within **the Promotion Period** via the Changi App. Redemptions and booking of play slots are on a first-come-first-serve basis and subjected to availability.

15. One (1) Mega Bounce pass admits one (1) person for a single entry during the operating hours of the Mega Bounce.

16. Participants are to proceed to the Mega Bounce Entry Points at least 10 minutes before their slot to complete all required registration. Parent/Guardian/s must accompany your child/children/ward/s at the point of registration.

17. Direct purchase of Mega Bounce Passes is also available for purchase at S\$15.00 per pass via the Changi App.

18. All redemptions and purchases of Mega Bounce passes are non-exchangeable, non-refundable, and not for resale.

19. No refunds will be given after the purchase of the Mega Bounce pass. Only the date and timeslot can be edited up to 1 hour before the booked timeslot. In the case of no show and/or late arrival, the booked slot will be forfeited and no refunds will be provided. We will not be liable for any of your losses or expenses due to the failure to comply with the provisions.
20. Each play slot will consist of 5 minutes of safety briefing/preparation and approximately 20 - 25 minutes of play time for both weekdays and weekends/public holidays.
21. Individuals must be above 0.9m in height to play. Verification checks on height will be conducted at the point of on-site registration or upon entry into the Mega Bounce. Failure to meet the provisions will result in rejected entry and no refunds will be provided.
22. Children between 0.9m-1.1m tall must be accompanied by an adult of 18 years old and above. A paying ticket is required for accompanying adult. There is no age limitation nor weight requirement for the Mega Bounce. The child-accompanying adult ratio is 1:1. (I.e 1 child between 0.9m-1.1m must be accompany by 1 paying adult.)
23. Violent play or deliberate pushing is not permitted.
24. Shoes/footwear and loose objects must be removed before entering.
25. Socks are required for everyone in the Mega Bounce.
26. For participants' safety, personal photography devices and/or bags are strictly not allowed in the Mega Bounce.
27. Individuals with spinal & neck injuries, pregnant, wheelchair bound, history of epilepsy and motion sickness are advised against participating in the Mega Bounce.
28. Individuals must always adhere to the instructions of the operators.
29. Individuals under the strong influence of alcohol are not allowed onto the inflatables.
30. Only one person is allowed to ride down any slides at any one time.
31. No bouncing at the top of the slides.
32. No toys or sharp objects are allowed on the inflatables.
33. Flips, wrestling, piling or horseplay are strictly prohibited.
34. No food and drinks allowed in the Mega Bounce.
35. Do not bounce against walls, near the door/entry & exit area. Do not climb on the side of the inflatables nor hang from the netting.
36. Our operators have the right to refuse entry or terminate the play if the above conditions are not met and no refunds shall be entertained.
37. CAG will not be held responsible for any accidental injuries during play as per terms and conditions accepted prior booking for this activity.
38. Participation in the Event is strictly at your own risk. By participating in and/or allowing your child/children/ward/s to participate, you declare that you and/or your child/children/ward/s are in good mental and physical health and do not have any conditions (e.g. motion sickness, heart, neck, back or leg problems) that may be detrimental to your well-being by participating, nor are you under the influence of any medication that may influence your ability to move.
39. CAG acknowledges that all personal property brought into the Mega Bounce by participant is at participant's risk and that CAG/Event Organiser shall not be liable for any damage to or loss of such personal property.
40. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, as well as their respective directors, officers, agents and employees shall not be responsible for any damage or

personal injury to you or to any Participant in this Event, and/or loss or damage to any property sustained as a result of your or their participation in this Event, including without limitation all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Event, you agree to indemnify CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any Participant's participation in this Event."

41. All participants are required to follow the instructions of the crew and adhere to safety measures at the event site for their own safety and well-being. We reserve the right to deny entry to the Event or to request that any participant exits from the Event in the event the participant(s) fails to comply with the instructions or safety measures. In such event, there shall be no refund of any Mega Bounce passes purchased.

42. CAG reserves the right to refuse or terminate the participation of any person for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.

43. To promote and advertise the event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the event, you consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/ward under your care to participate in this Event and providing your personal data and the personal data of the participants to us, you consent to the collection, use or disclosure of the personal data of yourself and all participants, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as updated from time to time, for CAG's reasonable business purposes including without limitation: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in this Event, to protect the safety and security of our staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any Participant's personal data.

44. CAG's decision on all matters relating to the Event and its promotion is final, conclusive, and binding.

45. CAG reserves the right to amend these Conditions without further notice to you, and you agree to be bound by such amended Conditions.

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### C. **Hall of Games**

#### **Redemption / Booking of Hall of Games Passes (referred to as the "Event")**

1. The Event, Hall of Games, is organised by Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**").
2. By participating in and/or allowing your child/ward to participate in this Activity, you agree to be bound by these Terms and Conditions ("**Conditions**") and our Privacy Policy (available at <https://www.changiairport.com/en/privacy-policy.html>), which together constitute a binding agreement between you and Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**"), governing your and/or your child's/ward's participation in this Activity.
3. In these Conditions, references to 'we', 'us' and 'our' mean CAG, CAG's appointed contractors, our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires.

#### **QUALIFICATIONS**

4. This promotion is valid for registered Changi Rewards members only from 26 May 2023 to 16 July 2023.
5. A minimum S\$50 (S\$80 for supermarket) spend in a single receipt from any participating Retail or F&B outlet at Changi Airport Terminals 1, 2, 3 and 4, public areas (collectively "**Changi Airport Public Areas**") entitles shopper to redeem one (1) free Gamer Pass to play the Hall of Games activities on the terms set out below. Payment made by Mastercard or Changi Pay will be entitled to one (1) additional free Gamer Pass (i.e. maximum of two (2) free Gamer Passes in a single receipt).
6. Receipt(s) from any participating Shop & Dine outlet in Changi Airport Public Areas (excluding receipts from Jewel Changi Airport, banks, money changing facilities, financial services, online purchases, including website or app ticket purchases for Jewel Attractions, SISTIC / AXS / SAM payments, Cash Card / Stored Value Cards Top-Up transactions, medical clinics, top-up card transactions/ machines, receipts from purchases of Changi gift card, gift certificates, topping up of gift cards or loyalty cards, and vouchers, temporary outposts operated by non-CAG tenants at promotional spaces e.g. Jewel Atrium and Cloud9 Piazza, Lounges, passenger meeting services, tour and travel services, online/kiosk purchases with electronic receipts, car rental services, airport shuttle and transportation counters, Tobacco products, postal services, telecommunication outlets including StarHub, pay-per-use, ambassador and airline lounges, Changi Recommends outlets and service counters, MindChamps Preschool, baggage storage services counter, YotelAIR Singapore Changi Airport, Crowne Plaza Hotel and all F&B outlets within the hotel premises) for purchases meeting or exceeding the Qualifying Spend Amount and made using a qualifying payment mode (described below) ("**Qualifying Receipts**") must be presented for redemption.
7. For the purposes of the Qualifying Receipts, the payment modes accepted to meet the qualifying spend are:
  - Cash (in local currency or equivalent amount in foreign currency)
  - NETS and Credit cards
8. Payments made using other payment modes not mentioned above (such as Changi Dollar vouchers, Changi Rewards eVoucher, Changi Gift Cards, tenant vouchers e.g. NTUC vouchers) are excluded from the computation of the qualifying spend amount. However, such non-eligible payment modes may still be used for partial payment for the transaction, provided that the balance amount paid in cash, NETS, credit cards, Changi Dollar vouchers, Changi Rewards eVouchers or Changi Gift Cards meets the qualifying spend amount.
9. All redemptions must be made via the Changi App with a valid Changi Rewards membership account. New members may also download the Changi App for the subsequent redemption of the discounted tickets.
10. To qualify, receipt purchases must be made from 26 May 2023 to 16 July 2023 (both dates inclusive). Shoppers who make their qualifying spend from 26 May 2023 onwards may redeem the Hall of Games Gamer Pass no later than 7 days from the receipt date. Participants must present their qualifying receipt upon redemption.
11. For shoppers who paid using Changi Pay at the point of transaction, the free perk for the redemption of the Gamer Pass will be auto credited into the shopper's Changi App account page.
12. For shoppers who paid using cash or a credit card and present their Changi Rewards e-card at the point of transaction, the free perk will be auto credited into the shopper's Changi App account. If the physical card or e-card is not presented at the point of transaction, shoppers can manually upload a copy of the receipt on the Changi App account within 7 days from the receipt date to receive the free perks in their Changi App account page. For avoidance of doubt, no perks shall be given if the receipt is uploaded more than 7 days from the receipt date.
13. Qualifying Receipt(s) must be presented at the designated Hall of Games redemption counter for verification purposes at the point of redemption of Gamer Pass. CAG reserves the right to refuse entry for erroneous redemption or missing/ defaced receipt(s).
14. Redemptions of Gamer Passes are on a first-come-first-serve basis and subjected to availability.

15. One (1) Gamer Pass allows for 1 round per game station during the operating hours of the Hall of Games. Players will have to scan their unique Gamer Pass at each of the game station to activate the start of the game.

16. Direct purchase of the Gamer Passes are also available at S\$5.00 per pass via the Changi App.

17. All redemptions and purchases of activity passes are non-exchangeable, non-refundable, and not for resale.

18. No refunds will be given after the purchase of the Gamer Pass. In the case of no show, the Gamer Pass will be forfeited, and no refunds will be provided.

19. Children 7 years old and below must always be accompanied by an adult of 18 years old and above. There is no age limitation nor height requirement for this activity.

20. No food and drinks are allowed in Hall of Games.

21. Participation in the Event is strictly at your own risk. By participating in and/or allowing your child/children/ward/s to participate, you declare that you and/or your child/children/ward/s are in good mental and physical health and do not have any conditions (e.g. motion sickness, heart, neck, back or leg problems) that may be detrimental to your well-being by participating, nor are you under the influence of any medication that may influence your ability to move.

22. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, as well as their respective directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any Participant in this Event, and/or loss or damage to any property sustained as a result of your or their participation in this Event, including without limitation all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Event, you agree to indemnify CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any Participant's participation in this Event.

23. All participants are required to follow the instructions of the crew and adhere to safety measures at the event site for their own safety and well-being. We reserve the right to deny entry to the Event or to request that any participant exits from the Event site in the event the participant(s) fails to comply with the instructions or safety measures. In such event, there shall be no refund of any passes purchased.

24. Further, CAG reserves the right to refuse or terminate the participation of any person for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.

25. To promote and advertise the event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the event, you consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/ward under your care to participate in this Activity and providing your personal data and the personal data of the participants to us, you consent to the collection, use or disclosure of the personal data of yourself and all participants, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as updated from time to time, for CAG's reasonable business purposes including without limitation: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in this Activity, to protect the safety and security of our staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any Participant's personal data.

26. CAG's decision on all matters relating to the Activity and its promotion is final, conclusive and binding.



27. CAG reserves the right to amend these Conditions without further notice to you, and you agree to be bound by such amended Conditions.

*Last Updated: 23 May 2023*

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