

**Redemption / Booking of Activity Passes under the PEANUTS Snow Hangout (referred to as the  
“Event” or “PEANUTS Snow Hangout”)  
General Terms & Conditions**

1. The Event, PEANUTS Snow Hangout is organised by Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”) and is supported by Snow Venture Pte Ltd , the operator of the PEANUTS Snow Hangout activity.
2. By participating in and/or allowing your child/ward to participate in this Event, you agree to be bound by these Terms and Conditions (“**Conditions**”) and our Privacy Policy (available at <https://www.changiairport.com/en/privacy-policy.html>), which together constitute a binding agreement between you and Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”), governing your and/or your child’s/ward’s participation in this Event.
3. In these Conditions, references to ‘we’, ‘us’ and ‘our’ mean CAG, CAG’s appointed contractors, our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires.
4. Every S\$30 spend in a single receipt from any participating Retail or F&B outlet at Changi Airport Terminals 1, 2, 3 public areas (collectively "**Changi Airport Public Areas**") and Changi Eats (“**Qualifying Spend Amount**”) entitles shopper to redeem one (1) discounted activity pass for the entry of one (1) person for one play slot of the PEANUTS Snow Hangout activity on the terms set out below. A maximum of two (2) activity passes can be redeemed in a single receipt per booking (i.e. corresponding to S\$60 spend for Retail, F&B and Changi Eats, while payment made by Changi Pay or Mastercard will be entitled for an additional activity pass (i.e. maximum of three (3) activity passes in a single receipt).
5. Receipt(s) from any participating Shop & Dine outlet in Changi Airport Public Areas and Changi Eats (excluding receipts from Jewel Changi Airport, banks, money changing facilities, financial services, online purchases, including website or app ticket purchases for Jewel Attractions, SISTIC / AXS / SAM payments, Cash Card / Stored Value Cards Top-Up transactions, medical clinics, top-up card transactions/ machines, receipts from purchases of Changi gift card, gift certificates, topping up of gift cards or loyalty cards, and vouchers, temporary outposts operated by non-CAG tenants at promotional spaces e.g. Jewel Atrium and Cloud9 Piazza, Lounges, passenger meeting services, tour and travel services, online/kiosk purchases with electronic receipts, car rental services, airport shuttle and transportation counters, Tobacco products, postal services, telecommunication outlets including StarHub, pay-per-use, ambassador and airline lounges, Changi Recommends outlets and service counters, MindChamps Preschool, baggage storage services counter, YotelAIR Singapore Changi Airport, Crowne Plaza Hotel and all F&B outlets within the hotel premises) for purchases meeting or exceeding the Qualifying Spend Amount and made using a qualifying payment mode (described below) (“**Qualifying Receipts**”) must be presented for redemption.
6. For the purposes of the Qualifying Receipts, the payment modes accepted to meet the qualifying spend are:
  - ✓ Cash (in local currency or equivalent amount in foreign currency)
  - ✓ NETS and Credit cards
  - ✓ Other payment modes (such as Changi Dollar vouchers, Changi Rewards eVoucher, Changi Gift cards, tenant vouchers)

7. All redemptions must be made via the iChangi App PlayPass with valid Changi Rewards membership account. New members may also download the iChangi App for the subsequent redemption of the discounted tickets.
8. To qualify, receipt purchases must be made from 20 May 2022 to 11 July 2022 (both dates inclusive). All slots must be booked via the iChangi app PlayPass and are available for bookings from 10.40am to 9.40pm daily.
9. Shoppers who make their qualifying spend from 20 May 2022 onwards may purchase the PEANUTS Snow Hangout pass on a later date than the date of purchase but before the end of the relevant Promotion Period (subjected to availability and on a first-come-first-serve basis). Participants must present their Changi Rewards e-Card QR code or booking confirmation pass / email on the day of the booked slot.
10. Limited to one (1) time discount redemption via Changi PlayPass per Qualifying Receipt regardless of amount spent in excess of the qualifying spend.
11. Redemption and booking of play slots must be made within **the Promotion Period** via the iChangi App. Redemptions and booking of play slots are on a first-come-first-serve basis and subjected to availability.
12. One (1) activity pass admits one (1) person for a single entry during the operating hours of the PEANUTS Snow Hangout.
13. All activity passes must be booked via the iChangi App PlayPass and are on a first-come-first-serve basis and subjected to availability.
14. Qualifying Receipt(s) must be presented at the designated redemption booth for verification purposes prior to entry to your chosen Activity. CAG reserves the right to refuse entry for erroneous redemption or missing/defaced receipt(s).
15. Additional activity passes are also available for purchase at S\$18.00 per pass via the iChangi App PlayPass.
16. All redemptions and purchases of activity passes are non-exchangeable, non-refundable, and not for resale.
17. No refunds will be given after the purchase of the PEANUTS Snow Hangout pass. Only the date and timeslot can be edited up to 1 hour before the booked timeslot. In the case of no show and/or late arrival, the booked timeslot will be forfeited, and no refunds will be provided.
18. Each play slot will consist of 20 minutes of briefing/preparation and around 20 to 25 minutes of play time for both weekdays and weekends/public holidays.

19. Children 7 years old and below must always be accompanied by an adult of 18 years old and above. Accompanying adult would also require an activity pass for entry. There is no age limitation nor height requirement for this activity.
20. No food and drinks are allowed in PEANUTS Snow Hangout.
21. Participants who are pregnant, wheelchair bound, or suffering from medical problems relating to the heart, back and neck are advised not to enter PEANUTS Snow Hangout. Participants must observe the maximum load capacity and suitable age group for certain play elements inside the snow chamber.
22. For participants' safety, personal photography devices are strictly not allowed in the snow chamber. There will be photographer(s) onsite for assistance.
23. Participants must be appropriately attired in winter jackets, boots and long pants. Shorts and traditional costumes are not allowed.
24. A PEANUTS Snow Hangout activity pass includes complimentary use of winter jackets and boots for the participant of age 3 years old and above. Participants are encouraged to bring their own winter wear especially for kids below 3 years old.
25. Wearing of long pants is compulsory to keep participant safe and warm in the subzero temperature of the snow chamber. For hygiene purposes, wearing of socks is required when using the provided boots. Other optional winter wear is available for rental/purchase as follows:
  - a. Waterproof pants: for rental at \$3.50 per pair
  - b. Gloves: for rental at \$2.50 per pair
  - c. Socks: for purchase at \$2.50 per pair
  - d. Locker: for rental at \$2 per locker
26. Participation in the Event is strictly at your own risk. By participating in and/or allowing your child/children/ward/s to participate, you declare that you and/or your child/children/ward/s are in good mental and physical health and do not have any conditions (e.g. motion sickness, heart, neck, back or leg problems) that may be detrimental to your well-being by participating, nor are you under the influence of any medication that may influence your ability to move.
27. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, including Snow Venture Pte Ltd, as well as their respective directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any Participant in this Event, and/or loss or damage to any property sustained as a result of your or their participation in this Event, including without limitation all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Event, you agree to indemnify CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any Participant's participation in this Event."
28. All participants are required to follow the instructions of the crew, observe safe distancing, and adhere to prevailing Safe Management Measures at the event site for their own safety and well-being. We

reserve the right to deny entry to the Event or to request that any participant exits from the Event in the event the participant(s) fails to comply with the prevailing Safe Management Measures. In such event, there shall be no refund of any activity passes purchased or replacement of any activity passes redeemed.

29. Further, CAG reserves the right to refuse or terminate the participation of any person for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property.
30. To promote and advertise the event, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the event, you consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the event and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/ward under your care to participate in this Event and providing your personal data and the personal data of the participants to us, you consent to the collection, use or disclosure of the personal data of yourself and all participants, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as updated from time to time, for CAG's reasonable business purposes including without limitation: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in this Event, to protect the safety and security of our staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any Participant's personal data.
31. CAG's decision on all matters relating to the Event and its promotion is final, conclusive and binding.
32. CAG reserves the right to amend these Conditions without further notice to you, and you agree to be bound by such amended Conditions.