

## Changi Airport T3 Underground Carnival

This festive season, release the inner child in you at Changi Airport T3, which will be transformed into an underground carnival (“**T3 Underground Carnival**” or “**Carnival**”) for you to have relive your childhood at.

To participate in the T3 Underground Carnival, both shoppers at Changi Airport and members of the public can either redeem or purchase the Carnival credits via the following channels:

<b>1. Shopping Promotion (Gift-with-Purchase)</b>	
<b>Mechanics</b>	Minimum spend of <b>S\$50 spent in a single receipt*</b> at Changi Airport T1-4 Public Areas (S\$80 at Supermarket or Jewel Changi Airport) to redeem <b>5 free credits</b>  <b>While stock last basis</b>
<b>Exclusive for Mastercard / Changi Pay Users</b>	Shopper gets additional <b>5 free credits</b>
<b>Operations</b>	Credits will be auto credited into iChangi account
<b>Terms &amp; Conditions</b>	<ul style="list-style-type: none"> <li>• Free credits will expire after 7 days</li> <li>• Max of 10 free credits will be issued per transaction</li> <li>• All free credits are credited via iChangi App</li> <li>• All free credits are not exchangeable, refundable or transferable</li> </ul>

<b>Purchase of Carnival Credits</b>	
<b>Option 1: via iChangi App</b>	\$10 - 11 credits \$30 - 35 credits \$60 - 70 credits \$90 – 105 credits  \$90 [Pay by Mastercard] – 110 credits  <b>Early bird promotion [By Mastercard only]</b> From 1 Nov to 17 Nov 22 only \$100 – 130 credits Limited to first 100 redemption per day
<b>Option 2: Uncle Ringo Card</b>	\$25 - 25 credits \$100 – 100 credits  \$100 [Pay by Mastercard] – 105 credits  <b>Early bird promotion [By Mastercard only]</b> From 1 Nov to 17 Nov 22 only \$100 – 115 credits Limited to first 100 redemption per day  <ul style="list-style-type: none"> <li>• First purchase of UR card is at \$25. Subsequent top up can be of any amount in the denomination of \$1</li> <li>• Uncle Ringo cards can be purchased from any of the 3 Carnival Ticketing Booths</li> </ul>
<b>Terms &amp; Conditions</b>	<ul style="list-style-type: none"> <li>• Free credits will be valid for the entire carnival period</li> <li>• All free credits are credited into iChangi App or Uncle Ringo card respectively</li> <li>• All free credits are not exchangeable, refundable or transferable</li> </ul>

Please read the terms and conditions below for more information.

**Terms and Conditions for participation in the T3 Underground Carnival:**

1. The Carnival is jointly organized by Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**") and Uncle Ringo Trading Pte Ltd ("**Uncle Ringo**").
2. The Carnival will be held from 4 November 2022 to 2 April 2023 or such other period as may be determined by CAG in its sole discretion ("**Carnival Period**").
3. By participating in and/or allowing your child/ward to participate in this Carnival, you agree to be bound by these Terms and Conditions ("**Conditions**"), our Conditions of Use (available at <https://www.changiairport.com/en/conditions-of-use.html>) and our Privacy Policy (available at <https://www.changiairport.com/en/privacy-policy.html>), which collectively constitute a binding agreement between you and CAG, governing your and/or your child's/ward's participation in this Carnival.
4. In these Conditions, references to 'we', 'us' and 'our' refers to CAG, CAG's appointed Contractors (as described below), our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires. References to 'you', 'your' and 'Participant' refers to you and/or your child/ward as the context requires.
5. Carnival credits can be redeemed/purchased using:
  - a) the iChangi app – you must be at least 18 years old, have successfully downloaded the iChangi mobile application and successfully activated your iChangi App account. Terms and conditions for signing up of iChangi App; or
  - b) the Uncle Ringo physical card ("**Uncle Ringo Card**") – the card can be purchased at the ticketing booths which are located at Changi Airport T3 Basement 2, opposite Kopitiam, T3 Basement 2 Carpark 3A (Great World Carnival) and T3 Basement 3, near Carpark 3A ("**Ticketing Booths**"). For avoidance of doubt, only Uncle Ringo Cards purchased at Changi Airport T3 can be used for the Carnival – any cards from other carnivals organized by Uncle Ringo at other locations cannot be used for the Carnival.
6. Carnival credits purchased/topped up via the iChangi App and the Uncle Ringo Card can be used at all the rides, game booths, go-kart activity and shops at the Carnival. All Carnival Credits purchased will be valid for the entire Carnival period.
7. All Carnival credits purchased/redeemed via the iChangi App and the Uncle Ringo Card are non-exchangeable, non-refundable, and are strictly not for resale. Any unutilized credits at the end of the Carnival Period are strictly not refundable or exchangeable for cash.
8. Shopping promotion ("**this Promotion**"):
  - For a minimum spend of S\$50 (or S\$80 at supermarket or Jewel Changi) in a single receipt at Changi Airport T1-T4 Public Areas, each shopper will be eligible to receive 5 free Carnival credits.
  - For shoppers who paid by Mastercard or Changi Pay, an additional 5 Carnival credits will be auto credited into the shopper's iChangi account page.

- For avoidance of doubt, a maximum of 10 free Carnival credits will be awarded in a single transaction.
- All payments for the qualifying spend can only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, credit cards or digital payments. Payment made using in-store vouchers (e.g. FairPrice vouchers), Changi Dollar vouchers, Changi Rewards eVouchers, Changi Rewards Jewel Voucher, CapitaVoucher, eCapitaVoucher, Changi Rewards e-Voucher Flexi or Changi Gift Cards are excluded from the calculation of qualifying spend. However, partial payment using vouchers, Changi Dollar vouchers, Changi Rewards eVouchers and Changi Gift Cards will be accepted provided the qualifying spend is paid in cash, NETS or credit cards.
- For shoppers who paid using Changi Pay at the point of transaction, the free Carnival credits will be auto credited into the shopper's iChangi account page.
- For shoppers who paid using cash or a credit card and present their Changi Rewards physical card or e-card at the point of transaction, the free Carnival credits will be auto credited into the shopper's iChangi account. If the physical card or e-card is not presented at the point of transaction, shoppers can subsequently upload a copy of the receipt on the iChangi app Playpass account within 7 days from the receipt date and upon successful verification of the receipt, the free Carnival credits will be auto-credited into the iChangi account page (first-come-first-served, whilst stocks last). For avoidance of doubt, no credits shall be given if the receipt is uploaded more than 7 days from the receipt date.
- The free Carnival Credits will be valid for use at the Carnival from the date of the receipt and for a period of 7 days ("**Valid Period**"). At the end of the Valid Period, any unutilised credits will expire thereafter.
- All free Carnival credits are non-transferable, cannot be exchanged (whether wholly or partly) for cash, credit and/or other items and are strictly not for resale.
- Participating Outlets for the Promotion includes all retail and F&B outlets operating at the public areas in Changi Airport Terminals 1 to 4, Jewel Changi Airport **except** the following: -

1. MindChamps Preschool
2. Banks
3. Bank / Airline / Ambassador / Pay-per-use Lounges
4. Changi Recommend outlets
5. Counters such as car rental services, airport shuttle and transportations
6. Crowne Plaza Hotel, including outlets within the hotel premises
7. Left luggage services counter
8. Medical clinics
9. Money changing facilities
10. Postal services & Post-on-Wheels
11. Service counters at Arrival Hall
12. Telecommunication outlets such as Starhub
13. Temporary outposts operated by non-CAG tenants
14. Top-Up Card Transactions/Machines
15. Jewel Attractions
16. Changi Lounges
17. Shaw movie tickets
18. YotelAIR Singapore Changi Airport

19. Temporary vendors at promotional spaces such, e.g. Jewel Atrium and Cloud9 Piazza
  20. Receipts from purchases of Changi gift card, gift certificates and vouchers
- Please refer to [www.changiairport.com/t3carnival](http://www.changiairport.com/t3carnival) for the full list of participating outlets from T1 to T4 Public Areas & Jewel.
9. Direct Purchase of Carnival credits via the iChangi App: Participants are also able to purchase Carnival credits via the iChangi App at the following rates:
    - S\$10 – 11 credits
    - S\$30 – 35 credits
    - S\$60 – 70 credits
    - S\$90 – 105 credits
    - S\$90 – 110 credits (for payment made by Mastercard only)
    - S\$100 – 130 credits (for payment made by Mastercard only) - Early Bird Special
  10. For every S\$90 purchase of credits using Mastercard on the iChangi App, participants will receive 105 credits and an additional 5 free credits (total 110 credits). The additional 5 free Carnival credits will be auto credited into the iChangi account page upon the purchase of the credits.
  11. Early Bird Special via iChangi App: For every S\$100 purchase of credits using Mastercard, participants will receive 125 credits and an additional 5 free credits (total 130 credits). This Early Bird Special is limited to the first 100 participants daily and only for the period from 4 to 17 November 2022.
  12. Direct purchase of Carnival credits via Uncle Ringo Card: Participants who purchase Carnival credits using the Uncle Ringo Card will enjoy the following rates:
    - S\$25 - 25 credits
    - S\$100 – 105 credits (for payment made by Mastercard only)
    - S\$100 – 115 credits (for payment made by Mastercard only) - Early Bird Special
  13. For every S\$100 purchase or top up of the Carnival credits using Mastercard at the Ticketing Booths, participants will receive 100 credits and an additional 5 free credits (total 105 credits). All Carnival credits will be credited into the Uncle Ringo Card upon purchase at the Ticketing Booths.
  14. Early Bird Special via Uncle Ringo Card: For every S\$100 purchase of credits using Mastercard at the Ticketing Booths, participants will receive 110 credits and an additional 5 free credits (total 115 credits). This Early Bird Special is limited to the first 100 participants daily and only for the period from 4 to 17 November 2022. All Carnival credits will be credited into the Uncle Ringo Card upon purchase at the Ticketing Booths.
  15. Unless otherwise stated, redemption of free Carnival credits is on first-come-first-served, while stocks last basis.
  16. Carnival credits can be used for Go-Kart activity walk-ins only. Race slots are subject to availability and on a first-come-first-served basis. Go-Kart will operate from 10 November 2022 to 2 April

2022. Please refer to the Terms and Conditions for the Go-Kart activity.

17. Minimum age requirements apply for certain activities in the Carnival. Participants may be requested to present valid identification for age verification before entry into such activities.
18. No outside food and drinks are allowed at the Carnival. Consumption of food and drinks shall only be at designated dining zones at the Carnival.
19. Participants must observe the maximum load capacity requirements and suitable age group recommendation for the play elements inside the Carnival.
20. Participants are responsible for safeguarding their Uncle Ringo Card(s) together with their personal belongings. We will not be liable for any loss, theft or damage to any Uncle Ringo Card(s) or any personal belongings. Our Carnival staff reserves the right to reject any Uncle Ringo Card(s) that is altered, defaced, or otherwise damaged.
21. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, its appointed contractors (including but not limited to Uncle Ringo, Visual Studio Singapore and Rainmaker Shows Pte Ltd) ("**Contractor(s)**"), as well as its respective directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any participant in this Carnival, and/or loss or damage to any property sustained as a result of your or their participation in this Carnival, including but not limited to all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in this Carnival, you agree to indemnify CAG, its subsidiaries and affiliates, its Contractors as well as their respective directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, its Contractors as well as their respective directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any participant's participation in this Carnival.
22. All participants are required to follow the instructions of the Carnival staff at the Carnival and adhere to any prevailing COVID-19 Safe Management Measures at the Carnival site for their own safety and well-being. We reserve the right to deny entry to the Carnival or to remove or request that any participant exits from the Carnival site in the Carnival that any such participant(s) fails to comply. In such Carnival, there shall be no refund of any Carnival credits purchased or replacement of any credits redeemed.
23. Further, CAG reserves the right to refuse or terminate the participation of any person at the Carnival for any reason whatsoever, including but not limited to any unsafe or unruly behaviour that may result in harm or damage to that person or any other participants and/or their property.
24. To promote and advertise the Carnival, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings at the Carnival. By participating in the Carnival, you consent to being photographed and recorded by our authorised photographers and videographers as a guest/customer at the Carnival and consent to the use of such images, films, or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any child/ward under your care to participate in this Carnival and providing your personal data and the personal data of such participants to us, you consent to the collection, use or disclosure of the personal data of yourself

and all such participants, in accordance with our Privacy Policy and the Personal Data Protection Act 2012 as updated from time to time, for CAG's reasonable business purposes including but not limited to the following: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in this Carnival, to protect the safety and security of other participants, our staff and property, and/or to comply with applicable laws, regulations, directives and/or orders of court or government authorities requiring disclosure of your and/or any Participant's personal data, including but not limited to contact tracing by the Ministry of Health (MOH).

25. CAG's decision on any and all matters relating to the Carnival and its promotion is final, conclusive and binding.
26. CAG reserves the right to amend these Conditions at any time at its absolute discretion without further notice to you, and you agree to be bound by such amended Conditions.
27. These Conditions are governed by—and shall be interpreted—in accordance with the laws of the Republic of Singapore. You hereby irrevocably submit to the non-exclusive jurisdiction of the courts of the Republic of Singapore regarding any and all disputes relating to these Conditions.
28. At CAG's option, any dispute or difference arising out of—or in connection with—these Conditions, shall be referred to—and resolved by—arbitration in Singapore, in the English language, and in accordance with the Arbitration Rules of the Singapore International Arbitration Centre, for the time being in force which rules are deemed to be incorporated by reference to this clause.

*Updated as of: 14 March 2023, 2PM*