

T&Cs

TERMS & CONDITIONS FOR THE “It Starts via Changi” CONTEST

The “**Win a pair of return air tickets to the dream destination via Changi Airport**” contest is organised and conducted by Changi Airport Group (CAG).

1. ACCEPTANCE OF TERMS & CONDITIONS

1.1. The following terms and conditions (“Terms & Conditions”) apply to the Contest. By participating in the Contest, you shall be deemed to be of legal age and capacity to accept these Terms & Conditions and you acknowledge that you have read, understood and agreed to be bound by the Terms and Conditions and all amendments, additions, replacements and modifications hereto as may be made by CAG from time to time.

1.2. In these Terms & Conditions, the following words shall have the meaning as ascribed to them: “CAG” means Changi Airport Group (Singapore) Pte. Ltd. “Partners” means authorised third-party operators, agents, vendors and tenants who are engaged by CAG to support or carry out the Contest and/or provide the prizes for the Contest.

1.3. Words importing the singular shall include the plural and vice versa.

2. CONTEST DURATION

2.1. The Contest shall commence on **8 June 2023 (2:00 PM, Singapore Time)** and will end on **7 July 2023 (23:59 PM, Singapore Time)**.

2.2. CAG reserves the right to amend the Contest end date at any time.

3. CONTEST ELIGIBILITY AND MECHANICS

3.1. The Contest is open to any person of at least 18 years of age and they must be a resident of Australia or New Zealand.

3.2. To enter the Contest, each participant shall submit an entry form on Changi Airport’s campaign webpage requiring participation in a game of skill – noting what they’re looking forward to experiencing on their dream trip via Changi Airport. The winning entry will be selected based on the most creative response. The Prize winner will be contacted by the 30 July 2023 by CAG and there is **1** prize consisting of a pair of return air tickets to the dream destination via Changi Airport (worth up to the value of S\$10,000 SGD).

3.3. CAG reserves the right to change or modify the Prize without prior notice to Contest participants.

3.4. No Prize or part of a Prize is exchangeable for cash, tickets or services. All Prizes are non-exchangeable, non-refundable and non-transferable.

3.5. CAG reserves the right to refuse the participation of or disqualify any person from the Contest for any reason whatsoever, including but not limited to, false personal information

provided during Contest registration, fraudulent, illegal or deceitful behaviour or non-compliance with these Terms & Conditions.

3.6. Directors, employees as well as their immediate family members of: (i) CAG and its subsidiaries; (ii) the Civil Aviation Authority of Singapore; (iii) Partners; and (iv) any other persons involved in organising, promoting and/or conducting the Contest, are not eligible to participate in the Contest. For the purpose of this Clause, "immediate family members" shall include spouses, children, parents, parents-in-law and siblings.

4. PRIZES NOTIFICATION TO WINNER(S)

4.1. CAG will notify 1 winner ("Winner") via email.

4.2. Selection of the Winner will take place 30 days following the end of the Contest, or such other date as may be determined by CAG and notified on its official website featuring the Contest.

4.3. To collect the Prize, the Winner will have to follow the instructions in the email and claim the Prize within seven (7) days from the date of the email.

4.4. If a Winner fails to claim the Prize within seven (7) days of the email notification, CAG reserves the right to offer the Prize to another participant.

4.5. Winners will be required to bear any and all taxes and surcharges on the Prize as applicable by law or as specified by the Partner. The Prize is also subject to its respective terms and conditions set by the Partner, such as expiry date. CAG is not a party to these terms and conditions and shall not be liable for any acts, omissions or defaults of the Partner, or any liabilities arising from or in connection with the Prize.

4.6 All flight bookings must depart to and return from Australia or New Zealand, and the two (2) return flight tickets must be redeemed and booked in the same booking. One of the passengers must be the Prize Winner. Prize Winners are not allowed to redeem and book the flight tickets across separate bookings. Winner must fly by 31 December 2023.

4.7 CAG reserves the right to request from the Winners, proof of identity and age, proof of residency and other relevant documentation as required by CAG in order to verify the Winner's identity and eligibility for the Contest in order to claim the Prizes. If the Winner is unable to provide the required proof to CAG's satisfaction, he or she shall be deemed to have forfeited his or her Prize and no substitute shall be offered.

5. PERSONAL DATA AND PRIVACY

5.1. Participation in the Contest will require the collection, use, processing and disclosure of your personal data provided. By participating you consent to CAG's collection, use and disclosure of your personal data (to CAG's subsidiaries, affiliates, service providers, Partners and vendors where required) for the purposes of conducting and administering the Contest;

facilitating the selection and notification of Winners, promoting and advertising the Winners, awarding the Prize; matching your personal data collected through the Contest registration page with other data that CAG holds in its database so as to optimise operations and improve the services offered (such as providing relevant and personalised content) to you via your registered contact details provided; statistical analysis; and for CAG to fulfil its obligations under these Terms & Conditions (collectively the “Relevant Purposes”), in accordance with the Personal Data Protection Act 2012, all applicable privacy laws and Changi Airport’s Privacy Policy, which is available at: <https://www.changiairport.com/en/privacy-policy.html>.

5.2. You represent and warrant that the personal data which you disclose to CAG during the Contest registration process is true, complete and accurate. CAG shall not be held liable and shall be fully indemnified by you for any incorrect or inaccurate personal data provided.

5.3. You consent to CAG communicating to you information about the Contest; transactional and service announcements related to the Contest (such as notification of Winners, changes to the mechanics) and amendments to these Terms & Conditions; (the “Contest Updates”) via your contact details as provided for the Contest.

5.4. If you have opted in for additional marketing and promotional content during the registration process, you hereby also consent to receiving electronic direct mailers (eDMs) and marketing promotional material (such as information, news, offers and promotions about exclusive deals, offers and events) regarding Changi Airport and Jewel Changi Airport (collectively the “Additional Offers”), via your mobile number or email address provided on the Contest registration page during the registration process. You may at any time, unsubscribe from the Additional Offers by updating your subscription preferences by clicking on “unsubscribe” located at the bottom of the Additional Offers communication.

5.5. CAG reserves the right to use your image and caption provided for promotional purposes on Changi Airport’s social media channels. All-Winners of the Contest consent to being promoted as the winners of the Contest and consent to CAG’s use of such images, films or recordings for creating marketing and publicity materials for public transmission.

6. LIABILITY AND INDEMNITY

6.1. To the fullest extent permitted by law, CAG shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Contest, save and except for any personal injury or death caused by the negligence of CAG and its employees.

6.2. CAG shall not be held liable or responsible for any disputes that Winners may have with our Partners or any other third parties, regarding the use of the Prize.

6.3. Participants agree that they will indemnify and hold harmless CAG, and its directors, officers, employees, agents, and contractors (each an “Indemnified Party”) from and against all claims, demands, chosen in action, judgments, suits, proceedings, liabilities, costs, expenses, damages and losses (including but not limited to any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties, legal costs (calculated on a full

indemnity basis and including solicitor and client costs) and all other professional costs and expenses) suffered or incurred by an Indemnified Party arising out of or in connection with their participation in the Contest.

7. GENERAL CONTEST TERMS & CONDITIONS

7.1. CAG makes no representation, warranty or undertaking whatsoever as to any implied terms or conditions or as to the accuracy, completeness and timeliness of any content or information regarding the Contest contained on its official website, or on any Contest-related collaterals/materials. All information is accurate at time of print/publishing. CAG shall not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Contest.

7.2. CAG reserves the right to amend, modify or delete any content and information regarding the Contest on its official website or on Contest-related collaterals/materials; to correct any errors in any notified Contest mechanics, evaluation of the Contest submissions, or Contest results and Winners and to vary or amend these Terms & Conditions at any time, without providing any prior notice. Any such changes shall be effective and binding once it has been updated on CAG's official website. CAG accepts no liabilities arising from or in connection with these corrections or amendments, including without limitation any liabilities from the change in the Winners resulting from the correction.

7.3. In the event of any inconsistency between these Terms & Conditions and any other form of publicity collaterals relating to a Contest, these Terms & Conditions shall prevail.

7.4. These Terms & Conditions may be translated into another language other than English. In the event of any inconsistency between the English version and any other translation hereof, the English language version shall prevail.

7.5. All decisions made by CAG regarding the interpretation and application of these Terms & Conditions or on all matters relating to a Contest shall be final and conclusive in each case.

7.6. All Winners will be selected at CAG's discretion based on the rules or criteria set for the Contest. CAG is not obliged to entertain any correspondence relating to the decisions of CAG.

7.7. CAG reserves the right to cancel the Contest if circumstances arise outside of its reasonable control.

7.8. Participants acknowledge that the Contest is in no way sponsored, endorsed or administered by, or associated with the social media site or platform on which it is hosted.

7.9. These Terms & Conditions are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B).

7.10. These Terms & Conditions shall be construed and governed in accordance with the laws of Singapore. CAG and all Contest participants hereby submit to the non-exclusive jurisdiction of the Singapore Courts.

