

**TERMS AND CONDITIONS GOVERNING THE EXCLUSIVE CHANGI PAY PROMOTION: GET UP TO S\$30 CHANGI PAY E-VOUCHERS FROM 1 NOVEMBER – 31 DECEMBER 2024 (the “Promotion”)**



1. This Promotion is organized by Changi Airport Group (Singapore) Pte Ltd. (“**CAG**”).
2. By participating in this Promotion, all participants shall be deemed to have read, understood and agree to be bound by the following terms and conditions and all amendments, additions, replacements, and modifications hereto as may be made from time to time. Subject to the terms and conditions contained herein, this Promotion is open to all individuals who fulfil the criteria set out in Clause 3(a) to 3(b) and the Promotion must be redeemed by 30 November 2024 and 31 December 2024 respectively, or while redemption quotas are available, whichever is earlier (the “**Promotion Period**”).

### **Eligibility**

3. To be eligible for this Promotion, Participants:
  - a. Need to enter the referral code shown on the A4 Changi Pay campaign poster at China Eastern Airline office or check-in counter;
  - b. Are new users of Liquid Account<sup>1</sup> in Changi Pay, i.e., the digital wallet page in the Changi Application.

(each a “**Participant**”)

### **Definitions**

4. “**Eligible Transaction**” means a successful overseas peer-to-merchant QR payment made through Alipay+ (overseas) and DuitNow (Malaysia) via the Changi Pay digital wallet.

### **Promotion**

5. To participate the Promotion, the Participants must perform and complete all the following steps during the Promotion Period:
  - a. Register for Liquid Account<sup>1</sup> for the first time;
  - b. Enter the referral code<sup>2</sup> on the registration page of the Liquid Account **before** completing the registration process on the Changi Application; and
  - c. Do a one-time top-up of at least S\$50 into the Liquid Account via PayNow (“**Initial Top-up Amount**”) by 30 November 2024; and
  - d. Make a first Eligible Transaction (with no minimum spend required) with Changi Pay by 31 December 2024.

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<sup>1</sup> Liquid Account refers to the e-money account provided by Liquid that would be linked to Participant’s Changi Pay account that can be used as an e-wallet for payment.

<sup>2</sup> The Liquid Account referral codes can be found on the A4 Changi Pay campaign poster displayed at China Eastern Airline office or check-in counters.

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6. Upon completing the steps set out in clauses 5(a) to 5(d) above by 30 November 2024, the Participant will be eligible to receive S\$10 Changi Pay e-vouchers in their Changi Pay digital wallet account within fourteen (14) working days after 30 November 2024.
7. Upon successful completion of the first Eligible Transaction made by 31 December 2024, the Participant will be eligible to receive S\$20 Changi Pay e-vouchers in their Changi Pay digital wallet account within fourteen (14) working days after 31 December 2024.
8. This Promotion is limited to:
  - a. Clause 6: the first 100 Participants to complete the requirements will receive one (1) set of e-vouchers.
  - b. Clause 7: the first 100 Participants to complete the requirements will receive one (1) set of e-vouchers.
  - c. All e-vouchers will be awarded on a first-come, first-served basis. Limited to one (1) set of e-vouchers per Participant for clause 6 and 7 respectively.
9. All e-vouchers are valid for a period of 6 months starting from the date of receipt of the e-vouchers. No extensions, refund, or replacement shall be permitted or entertained.
10. All e-vouchers can be used for purchases at participating outlets at Changi Airport Terminals (both Transit and Public area, excluding Terminal 2 canteen), Jewel Changi Airport and on iShopChangi.com with no minimum spend required and it must be applied by the Participant in Changi Pay before payment is being processed. The list of participating outlets can be found via <https://www.changiairport.com/en/shop/changipay/outlets.html>.
11. Participant will not qualify for the Promotion if they previously register for a Liquid Account (e.g. by deleting their existing Liquid Account linked to Changi Pay and subsequently registering for a new Liquid Account), if they registered for a Liquid Account through Changi Pay before the Promotion Period, and/or if they withdraw the Initial Top-up Amount from their Liquid Account during the Promotion Period. In the event that a Participant is later determined to be ineligible for the Promotion, CAG reserves the right to withdraw the e-vouchers.
12. All Participants cannot qualify for any other new Liquid Account user promotions rolled out by CAG.
13. All e-vouchers (or any part thereof, including unutilized portion) are strictly non-transferable, non-refundable, and non-exchangeable for cash, credits, goods or benefits-in-kind, unless otherwise stated. The e-vouchers are subject to such further terms and conditions as may be stipulated on the e-vouchers. CAG reserves the right to replace or change the e-vouchers without prior notice.
14. All e-vouchers must be redeemed by the date specified within the e-vouchers, after which the e-vouchers shall be deemed forfeited, and there shall be strictly no extensions. CAG will not entertain any appeals whatsoever.

*These terms and conditions are updated as of 1 November 2024.*

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15. CAG shall not be responsible for any consequences, including but not limited to loss of life, injury to person and/or damage to property, arising from and/or in connection with the Participant's participation in the Promotion, or the Participant's redemption and/or use of the gifts and e-vouchers.
16. CAG's determination on all matters relating to the Promotion shall be final, conclusive, and binding. No correspondence and/or appeals will be entertained.
17. All Participants whose e-vouchers have been unredeemed or forfeited shall not be entitled to any payment or compensation.

**GENERAL TERMS & CONDITIONS**

18. All payment services relating to the use of Changi Pay are provided by Liquid Group Pte Ltd ("**Liquid**"). CAG is marketing the aforesaid payment services on behalf of Liquid. Liquid is the holder of a Major Payment Institution licenses for account issuance, domestic money transfer, cross-border money transfer, merchant acquisition and e-money issuance under the Payment Services Act.
19. CAG shall not be liable for any damages, loss or inconvenience for any matter arising out of or in connection with this Promotion, and each Participant agrees to indemnify and hold CAG harmless from and against any and all claims, damages, losses, costs or expenses suffered or incurred by CAG in relation to the Promotion.
20. CAG reserves the right in its sole and absolute discretion to terminate the Promotion or to vary the terms and conditions herein at any time at its absolute discretion without further notice.
21. In the event of any inconsistency between these terms and conditions and any other form of publicity collateral relating to the Promotion, these terms and conditions shall prevail.
22. These terms and conditions shall be construed and governed in accordance with the laws of the Republic of Singapore. CAG and all Participants hereby accept the exclusive jurisdiction of the Singapore courts to rule on any issues or disputes related thereto.

*These terms and conditions are updated as of 1 November 2024.*