

**TERMS AND CONDITIONS GOVERNING THE ZAOBAO MINI TRAVEL SEMINAR (MARCH 2024) CHANGI PAY EXCLUSIVE TOP UP PROMOTION (the “Promotion”)**



1. This Promotion is organized by Changi Airport Group (Singapore) Pte Ltd. (“**CAG**”).
2. By participating in this Promotion, all participants shall be deemed to have read, understood and agree to be bound by the following terms and conditions and all amendments, additions, replacements, and modifications hereto as may be made from time to time. Subject to the terms and conditions contained herein, this Promotion is valid for all ZAOBAO Mini Travel Seminar participants from **1400 hours (SGT) to 2359 hours (SGT) on 30 March 2024**, or while redemptions last, whichever is earlier. (the “**Promotion Period**”).
3. To be eligible for this Promotion, participants must meet the following requirements during the Promotion Period:
  - a. Launch the Changi Pay feature, i.e. the digital wallet page in the Changi Application; and
  - b. Register for Liquid Account for the first time; and
  - c. Enter the promo code “**ZB2024**” on the registration page for the Liquid Account **before** completing the registration process on the Changi Application; and
  - d. Do a one-time top-up of at least S\$50 into the Liquid Account via PayNow.

(each a “**Participant**”)

4. Upon completion of the Qualified Registration, the Participant will receive S\$50 worth of e-Vouchers (each a “**Prize**”, collectively the “**Prizes**”) to the participant’s Changi Pay wallet account for use in the Changi Airport terminals.
5. The Prize comprises 1 set of assorted e-vouchers for redemption, which comprises: S\$25 worth of Changi Pay e-vouchers, S\$15 worth of Lotte Duty Free Wines & Spirits e-vouchers, a S\$5 The Cocoa Trees e-voucher, and a S\$5 Fragrance e-voucher.
6. Participant will not be eligible for the Prize if they previously held a Liquid Account (e.g. by deleting their existing Liquid Account linked to Changi Pay and subsequently registering for a new Liquid Account), if they held a Liquid Account through Changi Pay before the Promotion Period, and/or if they withdraw the funds referred to in 3(d) above from their Liquid Account before, during or within fourteen (14) working days after the Promotion Period.
7. **Fulfilment**
  - 7.1. The Prize will be credited to the first 200 Qualified Participants within **fourteen (14) working days** following the end of the Promotion.
  - 7.2. Each Participant is eligible for only one (1) Prize and cannot qualify for any other new user promotions.

*These terms and conditions are updated as of 30 March 2024.*

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- 7.3. All Prizes must be redeemed by the date specified within the e-Vouchers, after which the Prizes shall be deemed forfeited, and there shall be strictly no extensions. CAG will not entertain any appeals whatsoever.
- 7.4. All Prizes are non-transferable, non-refundable, and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated. There shall be no refund or exchange for any partially used or unused prize. CAG reserves the right to replace or change the Prizes without prior notice.
- 7.5. The Participant is responsible for all taxes payable on the Prize (including but not limited to, Goods and Services Tax, Airport Tax, etc.).
- 7.6. CAG shall not be responsible for any consequences, including but not limited to loss of life, injury to person and/or damage to property, arising from and/or in connection with the use of the Contest, redemption and/or use of the Prizes.
- 7.7. CAG reserves the right to deny or claw back any Prize awarded to any Participant should the Participant subsequently be found to be disqualified or ineligible to participate in the Contest. CAG's determination on all matters relating to the Contest shall be final, conclusive, and binding. No correspondence and/or appeals will be entertained.
- 7.8. All Participants whose Prizes have been unclaimed/unredeemed or forfeited hereunder shall not be entitled to any payment or compensation.

**8. GENERAL TERMS & CONDITIONS**

- a) CAG's decisions on all matters relating to the Promotion are final, conclusive and binding on all participants.
- b) CAG shall not be liable for any damages, loss or inconvenience for any matter arising out of or in connection with this Promotion, and each participant agrees to indemnify and hold CAG harmless from and against any and all claims, damage, losses, costs or expenses suffered or incurred by CAG in relation to the Promotion.
- c) CAG reserves the right in its sole and absolute discretion to terminate the Promotion or to vary the terms and conditions herein at any time at its absolute discretion without further notice.
- d) In the event of any inconsistency between these terms and conditions and any other form of publicity collateral relating to the Promotion, these terms and conditions shall prevail.
- e) These terms and conditions shall be construed and governed in accordance with the laws of the Republic of Singapore. CAG and all participants hereby accept the exclusive jurisdiction of the Singapore courts to rule on any issues or disputes related thereto.

*These terms and conditions are updated as of 30 March 2024.*