

TERMS & CONDITIONS FOR EXCLUSIVE FOR JETSTAR TRAVELERS AND JETSTAR STAFF

SPEND A MINIMUM OF S\$100 IN A SINGLE RECEIPT AT PARTICIPATING OUTLETS IN CHANGI AIRPORT DEPARTURE TRANSIT AREAS AND GET S\$10 OFF ON YOUR PURCHASE! (“SHOPPING PROMOTION”)



1. This Shopping Promotion is organized by Changi Airport Group (Singapore) Pte. Ltd. (“CAG”).
2. By participating in this Shopping Promotion, all participants shall be deemed to have read, understood and agree to be bound by the following terms and conditions and all amendments, additions, replacements, and modifications hereto as may be made from time to time. Subject to the terms and conditions contained herein, this Shopping Promotion is applicable for qualifying spend made at all participating outlets within the Changi Airport Departure Transit Areas from 1200 hours (SGT) on 20 March 2023 to 2359 hours (SGT) on 17 April 2023, or until the Shopping Promotion is fully redeemed, whichever is earlier. (the “**Promotion Period**”).
3. To be eligible for this Shopping Promotion, participants must meet the following minimum qualifying spend tier in the participating outlets within Changi Airport Departure Transit Areas (T1 – T4) with Jetstar boarding pass or Jetstar / Qantas-Jetstar staff pass.
4. “Participating outlets” refers to all retail and F&B outlets at Transit Area in Changi Airport Terminals 1, 2, 3 and 4 except for the following:
 - All purchases made in Jewel Changi Airport
 - Banks
 - Money changing facilities
 - Medical clinics
 - Top-up card machines
 - Postal services & Post-on-Wheels
 - Lounges (Bank / Airline / Ambassador / Pay-per-use lounges)
 - Transit Hotels
 - Hotel reservation counters
 - Airport shuttle and transportation counters
 - Car Rental
 - Changi Recommends outlets and service counters
 - Passenger meeting services counters
 - Left luggage service counters
 - Telecommunication outlets and service counters (e.g. M1)
 - Temporary outposts
 - Crowne Plaza Hotel (including all retail, F&B or service within the hotel premises) and YOTELAIR Singapore Changi Airport
 - Tour and travel services
 - Louis Vuitton
 - Hermes
 - Prada
 - Gucci
 - Saint Laurent
 - Rolex
 - Cheers
 - 7-11
 - Food Courts
 - Dior
 - Tiffany & Co.
 - Balenciaga
 - Hugo Boss
 - Bottega Veneta
 - Bvlgari
 - MCM
 - Ferragamo
 - Uniqlo
 - Swarovski
 - Moncler
 - Brands exclusion in Fashion Avenue: Fendi, Loewe, Bulgari, Bolon, Bottega Veneta, Burberry, Chloe, Christian Dior, Dior Homme, Givenchy, Gucci, Gucci Mens, Hugo Boss, Kate Spade, Moncler, Oakley, Prada, Prada Sport, Rayban, Tom Ford, Vedi Vero, YSL.

The list of participating outlets for the Shopping Promotion is subject to change at CAG’s discretion without prior notice.

5. “*Jetstar boarding pass*” means participants must be flying out of or connecting to a flight that is departing via Jetstar from Terminals of Changi Airport. “*Jetstar staff pass*” means participants must be employed by Jetstar and holding staff pass that is issued by Jetstar or Qantas-Jetstar.

Direct Discount in Airport	<u>Direct Discount off the purchase in airport</u> With a minimum spend of S\$100 in a single receipt, each participant will automatically receive a S\$10 off on the purchase from participating outlets of Terminals 1, 2, 3 and 4 Departure Transit. Limited to the first 10,000 redemption.
Changi Pay Exclusive in Airport	<u>Direct Discount off the purchase in airport with Changi Pay</u> With a minimum spend of S\$100 in a single receipt and where the qualifying spend is paid with Changi Pay e-wallet via the iChange mobile application, each participant will enjoy a S\$12 off on the purchase from participating outlets of Terminals 1, 2, 3 and 4 Departure Transit. Limited to the first 3,000 qualifying spends made at all participating outlets.
Promo code discount on iShopChangi.com	<u>Promo code discount with no minimum spend on iShopChangi.com</u> Apply promo code <JETSTAR23> and enjoy 20% off on iShopChangi.com with no minimum spending required (discount amount capped at S\$30) and limit to 1 redemption per user.
Shopping promo via Shopping Concierge	<u>Direct Discount off the purchase in airport with Shopping Concierge</u> With a minimum spend of S\$800 in a single receipt, each participant will receive S\$60 off on the purchase at participating outlets when purchase is made with Shopping Concierge.

6. Payments (or partial payments) for the qualifying spend may only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, credit cards or digital payments. Payment made using in-store vouchers (e.g. The Shilla Duty Free vouchers), Changi Dollar vouchers, Changi Rewards eVouchers or Changi Gift Cards are **excluded** from the calculation of qualifying spend.
7. Amounts paid for the purchase of tobacco products (including without limitation cigarettes, cigars, or any other form of tobacco, or any tobacco derivative or substitute) will not be eligible for the redemption of any discount voucher/e-voucher.
8. Jetstar boarding pass or Jetstar / Qantas-Jetstar staff pass is required to enjoy the promotion.
9. The direct discount of S\$10 or S\$12 is not stackable with other promotions and discounts.

10. ADDITIONAL ISHOPCHANGI PROMO CODE TERMS AND CONDITIONS

- a) The promotion period for the promo code 'JETSTAR23' ends on 17 April 2023 (2359hrs, Singapore time), while stocks last.
- b) The promo code 'JETSTAR23' is valid with no minimum spend.
- c) Valid for 1 redemption per user. Discount amount capped at S\$30.
- d) The Promotion code is non-exchangeable and cannot be used in conjunction with any other promotions.
- e) Product exclusions apply; refer to full list here: <https://www.ishopchangi.com/en/support/faq/promotions-and-discounts#3>
- f) The Promotion code shall be considered redeemed even if the participant subsequently cancels the order.
- g) CAG reserves the right to terminate the promotion at any time, or to amend, vary or delete any of these terms and conditions from time to time without notice.
- h) CAG's decision on all matters relating to this promotion will be final and binding on all participants.

11. ADDITIONAL SHOPPING CONCIERGE TERMS AND CONDITIONS

- a) The qualifying minimum spend of S\$800 is based on net sales in a single receipt (before all applicable taxes) from a single store and is non-exchangeable for cash. The S\$60 discount is not stackable.
- b) The S\$60 discount will be in the form of an immediate discount or any other form as CAG may solely determine, which is subject to change as CAG may deem fit.
- c) This Changi Shopping Concierge promotion is only applicable to selected brands which is subject to change as CAG may deem fit.
- d) Promotion is open to all passengers departing from Changi Airport Terminal 4 from 20 March 2023 till 17 April 2023.
- e) A valid Jetstar boarding pass which clearly indicates departure from Terminal 4 in Changi Airport shall be presented to the Changi Shopping Concierge. The promotion cannot be used in conjunction with other promotion, discounts and/or offers, unless otherwise stated.
- f) The promotion cannot be used in conjunction with other promotion, discounts and/or offers, unless otherwise stated.
- g) If a transaction is refunded or returned, only the actual payment amount (excluding the discount amount) will be refunded to the participant. Any discount amounts will not be reimbursed or compensated to participants.
- h) The 30-day moneyback guarantee begins from the receipt date. Refunds or exchange requests must be completed within 30 days from the date of purchase even if collection is not on the same day as purchase.
- i) CAG reserves the right to terminate the promotion at any time, or to amend, vary or delete any of these terms and conditions from time to time without notice.
- j) CAG's decision on all matters relating to promotions will be final and binding on all participants.

12. GENERAL TERMS & CONDITIONS

- a) CAG's decisions on all matters relating to the Shopping Promotion are final, conclusive and binding on all participants.
- b) CAG shall not be liable for any damages, loss or inconvenience for any matter arising out of or in connection with this Shopping Promotion, and each participant agrees to indemnify and hold CAG harmless from and against any and all claims, damage, losses, costs or expenses suffered or incurred by CAG in relation to the Shopping Promotion.
- c) CAG reserves the right in its sole and absolute discretion to terminate the Shopping Promotion or to vary the terms and conditions herein at any time at its absolute discretion without further notice.
- d) In the event of any inconsistency between these terms and conditions and any other form of publicity collaterals relating to the Shopping Promotion, these terms and conditions shall prevail.
- e) These terms and conditions shall be construed and governed in accordance with the laws of the Republic of Singapore. CAG and all participants hereby accept the exclusive jurisdiction of the Singapore courts to rule on any issues or disputes related thereto.

These terms and conditions are updated as at 18 March 2023.