

**Jewel Changi Airport's "Welcome Back" Promotion**  
**(the "Promotion")**

**Terms and Conditions**

Promotion is valid from 1 – 31 July 2021, unless otherwise stated and while stocks last.

**(1) Shop & Eat**

- a) To qualify for the redemption of \$10 Jewel Gift Voucher, shoppers must combine spend of minimum \$80 in 2 same-day receipts at 1 F&B and 1 Retail outlet in Jewel Changi Airport.

**F&B Outlets:** 1855 The Bottle Shop, % Arabica, A&W, AC.Kafe, Aloha Poké, An Acai Affair, Andersen's of Denmark, A-One Signature, Arteastiq, Auntie Anne's, Beauty in the Pot, Birds of Paradise (In Good Company), Boost Juice Bars, Burger & Lobster, Burger King, Café Amazon, Café Morozoff, CHICHA San Chen, Chun Yang Tea 春阳茶事, Coffee@Works, Commons, dal.komm COFFEE, Devil Chicken, Dian Xiao Er, Din Tai Fung, Dunkin' Donuts, Earle Swensen's, Elfuego by COLLIN's®, Five Spice, Four Seasons Restaurant, Fun Toast, Gochi-So Shokudo, Herit8ge - 回忆, Hoshino Coffee, Hot Tomato, Ice Lab, Itacho Sushi, Jack's Place, Japanese Soba Noodles Tsuta, Jinjja Chicken, JUMBO Seafood, JW360° CAFÉ, JW360° NOMONO, JW360° Suju Masayuki Japanese Restaurant, Kam's Roast, KANE MOCHI, KFC, Kko Kko Nara, La Lola Churreria, Lady M, LENU, Luke's Lobster, Maison de PB, Mellow Coffee, MOS Café, Mr. Coconut, nectar, Nine Fresh, NY Verden Bar and Grill, O'Coffee Club Roastery, Old Chang Kee, Oriental Herbal Tea, PARADISE CLASSIC, Paris Baguette Signature, PAZZION Café, Perch, PINK FISH™, Pizzamaru, Potato Corner, Pow Sing, Privé, PUTIEN, rrooll, Rumours Bar and Grill, Saap Saap Thai, Sama Sama, Sankranti, Sanook Kitchen, Shake Shack, Shang Social 香聚, Shiki Hototogisu Ramen, Signature KOI, So Pho, Song Fa Bak Kut The, Soup Restaurant, Starbucks, Stuff'd, Subway, Sushi Tei, Tanuki Raw and The World is Flat, Tapas Club, The Alley, The 1872 Clipper Tea Co., Tiger Street Lab, Tim Ho Wan, Toast Box & Thye Moh Chan, Tokyo Milk Cheese Factory and Cow Cow Kitchen, TONITO, Tonkatsu by Ma Maison, Violet Oon Singapore, White Restaurant 三巴旺白米粉, Yolé, Yun Nans 云海肴

**Retail Outlets:** Action City, Ace Bags & Luggage, adidas, American Tourister, APM Monaco, Apple, aptimos, Aroma Truffle, Asian Artistry Fine Jewellery, Bakery Cuisine Premium, Bata, Bee Cheng Hiang, Bengawan Solo, bloomB, Boarding Gate, bossini, Bottles & Bottles, Calvin Klein Jeans, Candy Empire, carter's® / Rookie, Cath Kidston, Challenger, Chaloné, CHARLES & KEITH, Chocolate Origin, Chomel, CHOW TAI FOOK, Clarks, COACH, Converse, Cotton On Kids, Crocs, Cuttour Hair Studio, DID Delighting Ideas, Daniel Wellington, Desigual, Diamanti Per Tutti, Ducks & Crafts, Duome Doll, Durasport, Durian Mpire, ECCO, Eu Yan Sang, Evisu, Expressions, Fairprice Finest, FILA, FILA KIDS, Foot Locker, Franck Muller, Fred Perry, FURLA, G2000, GG<5, Gift by Changi Airport, Giordano, giordano ladies, GNC, G-Star Raw, HoneyWorld, HUGO, In Good Company, iROO, IRVINS X Salted Egg, Island Shop, K. Minamoto, Kappa, Kate Spade, Kiehl's Since 1851, KIMOJ, Kipling, KLOSH, Lacoste, Läderach Chocolatier Suisse, Lavender, L'éclair Patisserie, Levi's®, Lim Chee Guan, Love & Co., m)phosis, Mango, Mark Nason Los Angeles X Skechers, Marks & Spencer, Massimo Dutti, Meyson Jewellery, Miss Hosay, Mothercare, MOTHERHOUSE, MUJI, myEureka, New Balance, Nike, Ning Foot & Back Spa, Obermain, Ogawa A.I.sland, Ole Ole, Onitsuka Tiger, ORIENT CROWN, OSIM, Owel, OWNDAYS,

OYSHO, PANDORA, Paris Miki, PAZZION, PEDRO, Pet Lovers Centre, Petit Bateau, Picota Nail Spa, Pokémon, prettyFIT, Puma, QB HOUSE KIDS, RABEANCO, RICH & GOOD CAKE SHOP™ SINCE 1997, Rip Curl, Rubi, Samjin Amook since 1953, Samsonite Black Label, Shaw Theatres, Sincere Fine Watches, SK Jewellery, Skechers, Skeda, Spectacle Hut Boutique, Sultans of Shave, Taste Singapore, THE BETTER TOY STORE, The Body Shop, The Cookie Museum, The Flip Flop Shop, The Green Party, The Shirt Bar, The Smell Lab, Timberland, TIMELESS, Times Junior, TOKYU HANDS, Tong Garden, Triumph, Turtle1, Typo, UNIQLO, Urban Revivo, VANS, Victoria's Secret, W Optics, Watsons, Xi, Xpressflower.com, YACHT 21, ZARA

- b) Redemption is on a first-come-first-served basis and while stocks last.
- c) Promotion is limited to one redemption per shopper per day, regardless of amount spent in excess of the minimum spend requirement.
- d) Physical printed receipts must be presented during redemption.
- e) Duplicate, handwritten and/or e-receipts will not be accepted for redemption.
- f) All redemptions must be made at B1 Concierge, between 10am – 10pm daily.
- g) All redemptions are non-exchangeable, non-refundable, and not for resale.
- h) Promotion is not valid for purchases from:
  - 1) Jewel Attractions
  - 2) YOTELAIR Singapore Changi Airport
  - 3) Changi Experience Studio
  - 4) Changi Lounge
  - 5) Voucher purchases (i.e. tenant vouchers, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
  - 6) iTunes Gift Card
  - 7) Online purchases
  - 8) Tobacco products
  - 9) Banks / ATMs / Money Changers / Financial Services
  - 10) SISTIC/ AXS/ SAM payments
  - 11) Cash Card / Stored Value Cards Top-Up transactions
  - 12) Temporary vendors at promotional spaces, e.g. B1 redemption booth, Jewel Atrium, Cloud9 Piazza and pop-up stores
  - 13) Car rental services, airport shuttle and transportation counters
- i) Other terms and conditions by Jewel Changi Airport apply.

### \$10 Jewel Gift Voucher Terms and Conditions:

- \$10 Jewel gift voucher is valid for use with no minimum spend at participating shops, restaurants and attractions in Jewel Changi Airport only.
- \$10 Jewel gift voucher is not refundable and exchangeable for cash, and cannot be replaced if lost, damaged or expired.
- \$10 Jewel gift voucher cannot be used at event outposts operated by non-tenants.
- Any alteration(s) on the voucher will not be accepted.
- Jewel Changi Airport reserves the right to vary, add or delete the voucher terms and/or cease the acceptance of the voucher without prior notice.
- Jewel gift voucher can be used at all outlets in Jewel Changi Airport, except for:
  - Apple
  - Changi Experience Studio
  - Gift by Changi Airport
  - YOTELAIR Singapore Changi Airport
  - Online purchases
  - Tobacco products
  - Banks / ATMs / Money Changers / Financial Services
  - SISTIC / AXS / SAM payments
  - Cash Card / Stored Value Cards Top-Up transactions
  - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores
  - Car rental services, airport shuttle and transportation counters

### **(2) Free Entry to Canopy Park**

- a) Promotion is valid from 1 - 31 July 2021, unless otherwise stated.
- b) Every \$10 spending in a single receipt at Jewel Changi Airport will be entitled to 1 complimentary admission to Canopy Park. Capped at maximum 5 admissions per valid receipt.
- c) Limited to the first 500 redemptions daily and on a first-come-first-served basis.
- d) All redemptions are to be made on the same day of purchase with any valid physical printed receipt and each receipt may only be used once for redemption.
- e) Duplicate, handwritten and/or e-receipts will not be accepted for redemption.

- f) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- g) Children below the age of 12 must be accompanied by an adult for admission to Canopy Park.
- h) Promotion is valid for receipts from all outlets in Jewel Changi Airport, except for receipts from:
  - Jewel Attractions (including Changi Experience Studio)
  - YOTELAIR Singapore Changi Airport
  - Changi Lounge
  - Voucher purchases (i.e. tenant vouchers, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
  - Online purchases
  - Tobacco products
  - Banks / ATMs / Money Changers / Financial Services
  - SISTIC/ AXS/ SAM payments
  - Cash Card / Stored Value Cards Top-Up transactions
  - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores
  - Car rental services, airport shuttle and transportation counters
- i) For stores issuing e-receipts, guest will need to request for physical receipt in order to redeem for this promotion.
- j) Guest will need to flash their physical printed receipt at Level 5 Canopy Park for verification and admission between 10am to 10pm (Monday to Thursday) and 10am to 11pm (Friday to Sunday, Eve of PH & PH).
- k) Jewel Changi Airport reserve the right, at their reasonable discretion, to vary, add to or delete the Campaign terms and/or terminate the Campaign at any time.
- l) Other terms and conditions by Jewel Changi Airport apply.

### **(3) General Terms and Conditions**

- a) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
- b) All other prevailing mall promotions do not apply for this Promotion.
- c) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- d) Guests are required to adhere to safe distancing measures implemented in Jewel, including the placement of temperature scanners at key entrances of the mall.

- e) Safety and health advisory regulations apply.
- f) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (<https://www.jewelchangiairport.com/en/privacypolicy.html>)
- g) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- h) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- i) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at [contact.us@jewelchangiairport.com](mailto:contact.us@jewelchangiairport.com)
- j) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- k) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- l) The management reserves the right to:
- refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
  - change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- m) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.

- n) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- o) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.