

MEDIA RELEASE

Jewel Changi Airport marks six months of operations with a grand opening celebration

SINGAPORE, 18 October 2019 – Jewel Changi Airport (Jewel) was officially opened today by Singapore Prime Minister Lee Hsien Loong, six months after it welcomed the public in April 2019. The 135,700 sqm complex, built on the site of the former Terminal 1 open air carpark, offers a multi-faceted experience that includes play attractions, unique shopping and dining concepts, as well as airport and accommodation facilities. Appealing to both local and international visitors, Jewel continues to welcome as many as 300,000 visitors a day.

New experiences launched

A new light and sound show was unveiled today at the majestic 40-metre HSBC Rain Vortex, the world's tallest indoor waterfall. The new show is set to the newly released 'As I Believe', the fruit of three of Singapore's best music exports; with melody composed by JJ Lin, lyrics penned by maestro Dick Lee and arranged by renowned music director Goh Kheng Long. The HSBC Rain Vortex transforms into a series of abstract dreamscapes, as the show highlights the movement of the water and plays with the audience's perception of reality. More information about the show can be found in *Annex A*.

In partnership with the Singapore Tourism Board and Singapore Airlines, a new 2.5-hour walking tour¹ of Jewel has also been launched to give stopover travellers² a taste of what Singapore has to offer. Led by an experienced guide, this complimentary tour takes travellers through the many features of Jewel, including a closer look at its architectural wonder, samplings of local food dishes, and culminates in a free entry to Jewel's Canopy Park.

To date, close to 100% of the Nett Lettable Area³ of Jewel has been leased. 14 new stores have opened since April, including first-in-Singapore Burger & Lobster, local design retailer Naiise's first Iconic store, as well as Apple's second Singapore store at a Jewel duplex unit.

¹ https://www.jewelchangiairport.com/en/free-singapore-tour.html

² With a minimum 5.5-hour layover and relevant visa approvals

³ 53,600 sqm

Serving Changi Airport's passengers

A total of 35 airlines, serving close to 80% of all departing passengers at Changi Airport, now offer Early Check In (ECI) at Jewel. These include new carriers such Cathay Pacific, the Jetstar Group and Malaysia Airlines. On average, 1,500 passengers now use the ECI facilities at Jewel daily, checking in close to 1,100 pieces of baggage. With an increasing number of passengers utilising ECI at Jewel, two new check-in kiosks have been added this month. ECI facilities at Jewel offer a convenient option for travellers who arrive at the airport early. After checking in their baggage, travellers can shop, dine and enjoy Jewel's facilities before their departing flight.

To facilitate intermodal travel for fly-cruise and fly-ferry passengers, Changi Airport Group now offers a seamless transfer service for passengers flying into Singapore and sailing out on cruise lines and ferries such as Genting Cruise Lines, Royal Caribbean International and Bintan Resort Ferries. Passengers who take up this service will have their baggage delivered from their arriving flight right into their departing vessel, while passengers can enjoy the facilities of the Changi Lounge. Passengers on Genting Cruise Lines and Bintan Resort Ferries can also check in for their cruise or ferry at the Changi Lounge, allowing them to enjoy faster boarding at the ferry and cruise terminals.

Offering the flexibility of accommodation options, YOTELAIR in Jewel, a first in Asia for the brand, has achieved occupancy of over 100% on some days. With a minimum of a four-hour stay, YOTELAIR is in a unique position to offer day use and overnight stays at the doorstep of Changi Airport.

Delighting Visitors

Ms Hung Jean, Chief Executive Officer, Jewel Changi Airport Devt, said, "Since Jewel opened its doors to the public in April 2019, operations have gone into full swing with Jewel recording a footfall of about 50 million from both local and foreign visitors in the first six months.

"Behind the successful launch are tales of adventures and challenges that we had to overcome, such as the numerous design iterations and complexity of bringing this engineering feat to life in a live airport environment. We would like to thank our consultants and partners for staying true to the vision, as well as our tenants for having the conviction to join us in this journey.

"Come end of the year, Jewel will be transformed into a Christmas wonderland as we celebrate our very first Christmas. Immersive experiences, themed decorations, performances and shopping promotions are some of the upcoming features we will reveal. We continue to enhance our offerings so that every guest, whether a first-time or repeat visitor, will be constantly surprised and delighted."

With over 280 retail and F&B outlets, Jewel's world class tenant mix appeals to both local and international visitors alike. To reward shoppers, shopping promotions and initiatives such as Jewel Opening Specials, Changi Millionaire, the Grand Prix Season Jewel Race Party and Tourist Privilege Programme have been launched. Shoppers at Jewel can exclusively enjoy the privileges of the Jewel Double Rewards⁴ programme, brought about by two of Singapore's largest membership programmes – Changi Rewards and CapitaStar, which have a combined membership of over two million members.

Photo/video assets can be downloaded from: https://bit.ly/JewelOpening19

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About Jewel Changi Airport Trust Pte. Ltd. (www.jewelchangiairport.com)

Jewel Changi Airport (Jewel), a world-class multi-dimensional lifestyle destination in Singapore, is developed by Jewel Changi Airport Trustee Pte. Ltd., a joint venture by Changi Airport Group and CapitaLand. Jewel is located at the gateway of Changi Airport.

Designed by world-renowned architect Moshe Safdie, Jewel features a distinctive dome-shaped facade made of glass and steel, making it an iconic landmark in the airport's landscape. At 135,700 sqm in size, it offers a range of facilities including airport services, indoor gardens and leisure attractions, retail and dining offerings as well as a hotel, all under one roof. These unique offerings in Jewel are envisaged to enhance Changi Airport's appeal as a premier air hub.

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⁴ Members of both programmes can earn both Changi Rewards points and STAR\$® in a single transaction (minimum spend of S\$10) when you shop and dine at the participating outlets in Jewel.

New HSBC Rain Vortex Light & Sound Show

As I Believe

This new light and sound show is the third show to be introduced at Jewel's HSBC Rain Vortex. "As I Believe" invites the audience to dive into the mind of JJ Lin as he shares about life, aspirations and love. The visuals lead the audience through a series of abstract dreamscapes, melting between colourful sunsets, distant galaxies, and the deep sea. The HSBC Rain Vortex transforms these scenes into monumental volumes swimming through Jewel's five-storey atrium, like clouds floating overhead. The water and fog are also main characters, as the show highlights the movement of the water and plays with the audience's perception of reality. "As I Believe" is a show about possibility, and hopefully as the audience first sees this one-of-akind space, they feel inspired by possibility as well.

The first two shows – Magic Wedding and Arrival to Earth -- were launched in April 2019.

As I Believe by JJ Lin

Composed & Produced by JJ Lin Song Lyrics by Dick Lee Song Arrangement by Goh Kheng Long

Verse 1:

When I look up to the skies Greet the sight before my eyes And I welcome yet another glorious day Every morning's bright sunrise Never ceases to surprise With the possibilities it brings my way

Verse 2:

So into my life I go
Knowing everything I know
Hoping every moment in my day stays bright
As I follow my life's flow
I will carry on to grow
Just as long as life can let my dreams take flight

Chorus:

And as long as I believe
I can be all I can be
If I just allow
Love to lead the way, no matter how
I'll do my best, as I'm prepared to try
And as long as I believe
I will somehow be set free
From what's in the way
So I'm sure that I can say
And I'm brave enough to stay
With the strength so that I may
Let my passion fly

Verse 3:

This is what I've always known I can't reach the skies alone So I'll reach out to the ones who care for me Till I know that I have grown Till I'm standing on my own With the love that leads me to my destiny

Chorus:

And as long as I believe
I can be all I can be
If I just allow
Love to lead the way, no matter how
I'll do my best, as I'm prepared to try
And as long as I believe
I will somehow be set free
From what's in the way
So I'm sure that I can say
And I'm brave enough to stay
With the strength so that I may
Let my passion fly